tw telecom of kentucky llc Carolyn Ridley, VP - Regulatory Affairs 10475 Park Meadow Drive Littleton, Colorado 80124 Kentucky Tariff No. 15 2<sup>nd</sup> Revised Title Page Cancels 1<sup>st</sup> Revised Title Page

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#### LOCAL SERVICES TARIFF

This-tariff, tw-telecom-of-kentucky-lle-Kentucky-Tariff-No.-15, replaces in its entirety, Time Warner Telecom of Kentucky LLC, Kentucky Tariff No. 11, which is currently on file with the Commission

General Rules and Regulations, Schedule of Rates and Charges

Applicable to

Communications Services Furnished by

## tw telecom of kentucky llc

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications business services provided by **tw telecom of kentucky llc** within the State of Kentucky. This Tariff is on file with the Kentucky Public Service Commission and at the Company's places of business.

Resold local services are offered statewide and facilities based local exchange services are offered to the following territories in the State of Kentucky:

Boone County
Campbell County
Jefferson County
Kenton County
Canton (and Surrounding Areas)
Franklin (and Surrounding Areas)
Lexington (and Surrounding Areas)
Louisville (and Surrounding Areas)

(T)



10/4/2010

PUBLIC SERVICE
KYI100024MISSION
OF KENTUCKY

Issued Date: March 15, 2016 Effective Date: March 15, 2016

## LOCAL SERVICES TARIFF

## **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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PUBLIC SERVICE COMMISSION

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## LOCAL SERVICES TARIFF

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## LOCAL SERVICES TARIFF

## **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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Effective Date: July 27, 2008

#### LOCAL SERVICES TARIFF

#### APPLICATION OF TARIFF

This tariff sets forth the end user service offerings, rates, terms and conditions applicable to the provision of services by **tw telecom of kentucky llc** ("Company") as authorized by the Kentucky Public Service Commission ("Kentucky PSC").

This tariff is governed by the laws of the Commonwealth of Kentucky.

Any of the Company's rates and charges may be revised, discontinued, supplemented or changed from time to time in accordance with applicable law, orders, rules and regulations of the Kentucky PSC.

All offered services are subject to available facilities and authorization from the local municipality in the jurisdiction where the service is offered.

Company may offer various unregulated services in conjunction with or ancillary to its regulated services.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.



6/27/2008

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#### LOCAL SERVICES TARIFF

#### **SECTION 1 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

Circuit - The unit of bandwidth utilization for any given speed of services.

Collocation - An arrangement whereby the Company's switching equipment is located in a local exchange company's central office.

Commission - The Kentucky Public Service Commission.

Communications Services - The Company's regulated intrastate toll and local exchange switched telephone services and private or dedicated line services offered for both intraLATA and interLATA use.

Company - tw telecom of kentucky llc, the issuer of this tariff.

Customer - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the PBX attendant.

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970).

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

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## LOCAL SERVICES TARIFF

## SECTION 1 - DEFINITIONS, (CONT'D.)

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ICB - Individual Case Basis.

IP - Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

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Kentucky PSC - The Kentucky Public Service Commission.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Monthly Recurring Charges ("MRC") - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA - Numbering plan area or area code.

Off-Net - A means for carrying traffic to or from the Customer's premises, where the Company leases other company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

On-Net - A means for carrying traffic to or from the Customer's premises, where the Company connects to the point of presence in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

PBX - Private Branch Exchange.

Point of Presence ("POP") - Point of Presence - A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

Premises - A building on contiguous property not separated by a public right-of-way. The contiguous property may be divided by the private right-of-way or easement, such as a railroad right-of-way.

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## LOCAL SERVICES TARIFF

## SECTION 1 - DEFINITIONS, (CONT'D.)

Service Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for network services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

User or End User - A Customer or any other person authorized by a Customer to use service provided under this tariff.



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Effective Date: July 27, 2008

#### LOCAL SERVICES TARIFF

#### **SECTION 2 - REGULATIONS**

## 2.1 Undertaking of the Company

## 2.1.1 Scope

- A. The Company undertakes to furnish communications service pursuant to the terms of this tariff and/or may any contract entered into between the Company and the Customer, in connection with one-way and/or two-way information transmission originating from points within the state of Kentucky, and terminating within a local calling area as defined herein.
- B. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C. The Company reserves the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the network. The Company may discontinue or limit service, or impose requirements as required to meet changing regulatory requirements or when such requirements have a material adverse affect on the economic feasibility of providing service, as determined by the Company in its reasonable discretion.

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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.2 Shortage of Equipment or Facilities
    - A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
    - B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.3 Terms and Conditions
    - A. Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
    - B. Customers may be required to enter into written Service Orders ("Service Orders") which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
    - C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination, including, but not limited to, any fee for early termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
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- D. Service may be terminated upon written notice to the Customer if:
  - 1. the Customer is using the service in violation of this tariff; or
  - 2. the Customer is using the service in violation of the law.
- E. The Company may terminate service if the Customer's material breach hereunder is not corrected within 30 days following written notice thereof.
- F. This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.3 Terms and Conditions, (Cont'd.)
    - G. Any other company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
    - H. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.
    - I. If the Company anticipates taking any action to obtain relief under the United States Bankruptcy Code or filing an answer admitting bankruptcy or insolvency, or the Company will no longer be able to provide service, the Company will notify Customers as soon as practicable to permit Customers to obtain alternative service.
    - J. All prices, terms and conditions associated with the services provided under this tariff are proprietary to the Company and will not be disclosed by the Customers to any party outside of the Customer's business entity. The Customer may not use the Company's name, logo or service mark in connection with the Customer's marketing of services to End Users, even where those services include services provided by the Company.
    - K. Service is furnished subject to the conditions that it will not be used; (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

#### 2.1.4 Limitations on Liability

## A. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

## B. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

## C. Liability of the Company

No liability of any nature whatsoever, including but not limited to consequential damages, shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) in the absence of gross negligence or willful misconduct.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.4 Limitations on Liability, (Cont'd.)
    - C. Liability of the Company, (Cont'd.)

The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or its agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees.

The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities or providing services used by the Customer in conjunction with the Company's service, which equipment or service is related to the Service to be supplied by the Company, but which equipment or service is not furnished by the Company; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer.

The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by acts of God, war, fire, riots, flood, adverse weather conditions, cable cut, national emergencies, insurrections, explosion, vandalism, acts of terrorism, government authorities, or other causes beyond the Company's control.

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D. Approval of the above tariff language by the Kentucky PSC does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause(s).



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## Effective Date: July 27, 2008

#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

## 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, or removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

## 2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer ("System Equipment"). The Customer may not disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, nor may the Customer permit others to do so, except upon the written consent of the Company. The Customer is responsible for any damage or loss to System Equipment arising out of the negligent or willful acts or omissions of the Customer or the Customer's employees, agents or authorized users.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer's Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer-provided station equipment must comply, on a continuing basis, with the technical specifications established by the Company.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.6 Provision of Equipment and Facilities, (Cont'd.)
    - E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
      - 1. the through transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
      - 2. the reception of signals by Customer-provided equipment; or
      - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
    - F. In the event the Company, in responding to a Customer initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the then prevailing rate.
    - G. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

## 2.1.7 Directory Errors

The Company's only liability, for any cause whatsoever, including gross negligence or willful misconduct, for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall be as follows:

- A. <u>Free Listings:</u> For free or no-charge published directory listings, credit shall be given at the rate of the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. <u>Charge Listings:</u> For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs. (T)
- C. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX trunks.)

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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.1 Undertaking of the Company, (Cont'd.)
  - 2.1.7 Directory Errors, (Cont'd.)
    - D. <u>Credit Limitation:</u> The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.
    - E. <u>Definitions:</u> As used in Paragraphs A, B, C, and D above, the terms "error", "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.
    - F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred; provided however, that when the Company has actual knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customer.
    - G. When a Customer transfers to the Company from a prior local exchange carrier with ported numbers, the Company assumes no liability for any pre-existing directory errors associated with the ported numbers.
    - H. The Customer is responsible for any charges imposed by his or her prior local exchange carrier for any directory services obtained from such local exchange carrier with respect to transferred lines.

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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

## 2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

## 2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

#### 2.1.10 Governmental Authorizations

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses, and permits as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take and shall have no liability whatsoever, for any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission, the Kentucky PSC, or any other applicable agency, and the Customer shall fully cooperate in and take such actions as may be requested to comply with any such rules, regulations, orders, decisions or directives.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Kentucky PSC's regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. The Customer shall be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services and the other entity meets the Company's credit criteria or makes a deposit as required by Section 2.5.2. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this tariff will apply.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.3 Obligations of the Customer

## 2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff and/or the contract by which the Customer takes service;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any equipment, space and power the Company may deem necessary to provide at the Customer's premises in order to properly provide service, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide telecommunications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.



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## LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.3 Obligations of the Customer, (Cont'd.)

## 2.3.1 General, (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (i.e., friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer's premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer.
   No allowance will be made for the period during which service is interrupted for such purposes.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.3 Obligations of the Customer, (Cont'd.)

## 2.3.1 General, (Cont'd.)

I. Upon termination of service as provided for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

## 2.3.2 Liability of the Customer

A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, directors, employees, agents, invitees or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

## B. Indemnification by the Customer

The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for (i) libel, slander, or infringement of copyright or unauthorized use of any trademark, tradename or service mark arising from the material transmitted over its facilities; (ii) infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the Customer; (iii) all claims of any kind by Customer's end users; and (iv) all other claims including, without limitation, claims for damage to any business or property or injury to, or death of, any person arising out of any act or omission of the Customer in connection with facilities provided by the Company or the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement. The Customer and any authorized or joint users, jointly and severally shall also indemnify, defend and hold the Company harmless against: all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the Customer. Service is furnished subject to the conditions that it will not be used: (1) to make foul or profane expressions (2) to make foul or profane expressions (3) to make foul or profane expressions (3) to make foul or profane expressions (4) to make foul or profane expression (4) to make foul or profane expression (4) to impersonate another person with fraudulent or malicious intent, (3) to call another

person so frequently, or at such times, or in any other manner so as training, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in

such a manner as to interfere with the use of the service by any other user. 1/19/2010 (T)

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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.3 Obligations of the Customer, (Cont'd.)
  - 2.3.2 Liability of the Customer, (Cont'd.)
    - C. Customer-Provided Equipment The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-Provided equipment or premises wire. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the prevailing rate.
    - D. Use of Facilities of Other Companies When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.
    - E. Liability of the Company - The liability of the Company, or any other common carrier or other service provider that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the charges applicable under this Tariff (calculated on a proportionate basis) for the period during which such error, mistake, omission, interruption or delay occurs. The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or other service provider or their respective agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees. The Company will not be liable under any circumstances for

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Effective Date: October 4, 2010

Issued Date: October 4, 2010

#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.3 Obligations of the Customer, (Cont'd.)
  - 2.3.2 Liability of the Customer, (Cont'd.)
    - E. Liability of the Company, (Cont'd.)

any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer or who furnishes facilities or services connected with or provided in conjunction with the Company's service; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer. The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, national emergencies, insurrections, acts of God, war, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control. The Company will not be liable at any time or under any circumstance for indirect, incidental, reliance, special or consequential damages (including, but not limited to, harm to business, lost revenues, lost savings or loss of profits) suffered by the Customer as a result of the Company's activities in connection with services rendered to the Customer under this tariff.

2.4 Customer Equipment and Channels

#### 2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

#### 2.4.2 Station Equipment

A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of presence.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities comply, on a continuing basis with technical specifications established by the Company.

**TARIFF BRANCH** 

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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.4 Customer Equipment and Channels, (Cont'd.)

#### 2.4.3 Interconnection of Facilities

## A. Local Traffic Exchange

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Kentucky PSC to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

- B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- C. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- D. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations, and any specifications required by the Company.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.4 Customer Equipment and Channels, (Cont'd.)

## 2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. The Customer shall provide the Company with access for such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.



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# LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.5 Customer Deposits and Advance Payments

## 2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

## 2.5.2 Deposits

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus 30% of the monthly estimated charge for a specified Customer or; two (2) month's charges for a service or facility which has a minimum payment period of one month.
- B. A deposit may be required in addition to an advance payment.
- C. Upon discontinuance of service, the Company, within forty-five (45) days, shall refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- D. Deposits held will accrue interest at the rate specified by the Commission.
- E. To safeguard its interests, the Company may require a residential Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Kentucky rules and laws.





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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

# 2.6 Payment Arrangements

# 2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

#### A. Taxes, Fees and Surcharges

Tax" or "Taxes" means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company's use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term "tax" will not include any tax on the Company's corporate existence, status, income, corporate property or payroll taxes.

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; state sales tax; municipal taxes; gross receipts taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If the Customer fails to pay any taxes properly billed, Customer will be solely responsible for payment of the taxes, and penalty and interest.

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer's expense, with reasonable requests of Customer in connection with any tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such tax proceedings. Taxilidia.

damages, losses, costs or expenses arising out of such tax proceedings, TARIGUAGANCH without limitation any additional taxes, interest, penalties and attorny is fee.

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Issued Date: March 15, 2016 Effective Date: March 15, 2016

#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

- 2.6 Payment Arrangements, (Cont'd.)
  - 2.6.1 Payment for Service, (Cont'd.)
    - A. Taxes, Fees and Surcharges, (Cont'd.)

If the Customer claims an exemption for any taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a tax, but does not also provide an exemption procedure, the Company will not collect such tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the taxes from the Customer.

Certain telecommunications services are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Kentucky, or both, and are charged to a Customer's telephone number or account in Kentucky.

B. Kentucky Lifeline Support

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. The charge per line will be applied at the rate of \$0.14\* per month or at such other rate as may be required by state law.

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\*This rate effective March 10, 2016 per Case No. 2016-00059.

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KENTUCKY
PUBLIC SERVICE COMMISSION

James W. Gardner
ACTING EXECUTIVE DIRECTOR

TARIFF BRANCH

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3/10/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1

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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

# 2.6 Payment Arrangements, (Cont'd.)

#### 2.6.1 Payment for Service, (Cont'd.)

# C. Kentucky Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

The current charge for the TRS Surcharge is \$0.02 per line per month.

# D. Kentucky Telecommunications Access Program (TAP)

All local exchange carriers are required by the Kentucky Public Service Commission to collect the Telecommunications Access Program Surcharge from their Customers.

The Surcharge is applicable to all local exchange access lines and is assessed on a monthly basis.

The current charge for the TAP Surcharge is \$0.02 per line per month.

#### E. KY Gross Receipts Tax Recovery Surcharge

The Company will add to the bills of its subscribers a 1.3% surcharge to recover the amounts the Company reports to the Kentucky Department of Revenue on its Telecommunication Provider Tax Return required under KRS 136.620. The surcharge will be shown as a separate line item on the Customer's monthly invoice and will read: KY Gross Receipts Tax Recovery Surcharge.

#### F. Local School District License Tax Surcharge

The Company will add to the bills of its subscribers a 3% surcharge to recover the amounts the Company reports to the Kentucky Department of Revenue on its Telecommunication Provider Tax Return required under KRS §160.613. The surcharge will be shown as a separate line item on the Customer's monthly invoice and will read: Rate Increase for School Tax.

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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

# 2.6 Payment Arrangements, (Cont'd.)

#### 2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C. The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.6 Payment Arrangements, (Cont'd.)
  - 2.6.2 Billing and Collection of Charges, (Cont'd.)
    - D. When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
    - E. Billing of the Customer by the Company will begin on the service commencement date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
    - F. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied.
    - G. Objections to billed charges should be reported to the Company within 120 days of receipt of billing. Claims must include all supporting documentation and may be submitted online at <a href="http://customers.twtelecom.com/disputes/">http://customers.twtelecom.com/disputes/</a> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky PSC in accordance with the Commission's rules of procedure. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9.



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

# 2.6 Payment Arrangements, (Cont'd.)

# 2.6.2 Billing and Collection of Charges, (Cont'd.)

H. If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in this tariff.

#### 2.6.3 Discontinuance of Service for Cause

Unless otherwise stated, the Customer will be given ten (10) days' written notice and allowed a reasonable time to comply with any rule or to remedy any deficiency. All notices given shall comply with 807 KAR 5:006, Section 13(5).

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving five (5) business days prior written notice to the Customer, discontinue or suspend service without incurring any liability, to the extent permitted to do so by law.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.



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# Effective Date: July 27, 2008 LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

### 2.6 Payment Arrangements, (Cont'd.)

- 2.6.3 Discontinuance of Service for Cause, (Cont'd.)
  - D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
  - E. Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
  - F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
  - G. Upon the Company's discontinuance of service to the Customer under Section 2.6.3.A or 2.6.3.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
  - H. The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll free (i.e., 800/888) Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free service, with thirty (30) days written notice.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.6 Payment Arrangements, (Cont'd.)
  - 2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

2.6.5 Cancellation of Application for Service

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

Order Cancellation Charge

\$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.6 Payment Arrangements, (Cont'd.)
  - 2.6.5 Cancellation of Application for Service

If the Customer requests a change in the service order (excluding requests to expedite the due date as provided by Section 2.15 of this tariff), an Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

Order Modification Charge

\$100.00



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

# 2.6 Payment Arrangements, (Cont'd.)

# 2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

# 2.6.7 Returned Item Charge

A charge of \$25.00, or the current allowable State amount, will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

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# LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

#### Service Level Standards and Allowances for Interruptions in Service 2.7

#### Service Level Standards for Local Exchange Services 2.7.1

Α. **IP Based Services** 

> 1. Network Availability

> > The Company's network availability objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("service outage"). Upon Customer's request, the Company shall credit Customer's invoice for service outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Per Service Outage	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

#### 2. Latency

The Company's on-net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the network average latency standard, upon Customer's request, credits will be calculated per the table below.

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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

- 2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)
  - 2.7.1 Service Level Standards for Local Exchange Services, (Cont'd.)

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A. IP Based Services, (Cont'd.)

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2. Latency, (Cont'd.)

Standard	Credit Allowance
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

3. Packet Delivery

The Company's on-net services will have a packet delivery of at least 99.5%. Packet delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

Standard	Credit Allowance
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

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# LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

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2.7.1	Service Level Standa	ards for Local Exchange Services, (Cont'd.)		(T)
	B. TDM Based	Services		(T)
	ce services:	(M)		
	Criterion Dial Tone Delay	Definition The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	Standard 2.0 seconds maximum	
	Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum	
	Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBrnC maximum	
	Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum	
	Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA	
	Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better	
	Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to	10 days maximum	

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# LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service continued

#### 2.7.2 General

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.3 following. A service is interrupted when it becomes inoperative to the Customer, i.e., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- E. If two or more trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.
- F. The issuance of credits pursuant to this Section shall be the Customer's sole remedy for service interruption claims.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

#### Limitations of Allowances 2.7.3

No credit allowance will be made for any interruption in service:

- Due to the negligence of or noncompliance with the provisions of this tariff by any A. person or entity other than the Company, including but not limited to the Customer;
- В. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.
- I. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government of any other government of the United States government or of any other government of the United States government or of any other government or other government

any civil or military authority, national emergencies, insurrections, piets, ware, strikes, lockouts or work stoppages or other labor difficulties, supplied failures,

shortages, breaches or delays, or preemption of existing service to restore service in 10/4/2010 compliance with the Commission's Rules and Regulations.

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#### Effective Date: July 27, 2008

#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)
  - 2.7.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

- 2.7.5 Application of Credits for Interruptions in Service
  - A. Trouble Reporting

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-246-0608, for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

- B. An interruption begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- C. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)
  - 2.7.5 Application of Credits for Interruptions in Service, (Cont'd.)
    - D. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Length of Interruption	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

#### E. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

#### F. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability



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# LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

#### 2.7.6 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

# A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge \$75

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge \$50 per 30 minute increment



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)
  - 2.7.6 Time and Materials Charges, (Cont'd.)
    - A. Time and Materials Charge Elements, (Cont'd.)
      - 3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

Trouble Isolation Charge

\$85 per occurrence

4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

Optional Testing and Monitoring Charge

\$300 per occurrence



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

- 2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)
  - 2.7.6 Time and Materials Charges, (Cont'd.)
    - A. Time and Materials Charge Elements, (Cont'd.)
      - 5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

Dispatch Charge

\$50 per occurrence

2.7.7 Use of Another Means of Communications

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If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

# 2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.2) or where the Customer breaches the terms in the Service Order, the Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

# 2.8.1 Termination Liability

In the event that the Customer terminates Service prior to the end of the term, as stated on the Service Order, or in the event the Company terminates service for the Customer's material breach, the Customer's termination liability shall be 100% of the monthly recurring charges for the remainder of the term. The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

- 2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network
  - A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
  - B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.10 Use of Customer's Service by Others

# 2.10.1 Resale and Sharing

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Kentucky Public Service Commission's regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

#### 2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.11 Services to Hearing Impaired

- 2.11.1 Residential Hearing Impaired Customers or Hearing Impaired members of a Customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.
- 2.11.2 Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the Hearing Impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

# 2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.13 Notices and Communications

- 2.13.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3 Any notice and similar communication concerning services provided under this tariff shall be in writing, and shall be either (i) delivered in person, or (ii) sent by certified mail, return receipt requested, or (iii) sent by facsimile electronically confirmed and followed up immediately by regular mail. Notices shall be sent to the parties' respective addresses as they appear on the Service Order(s) or as designated by either party pursuant to this section. A notice is deemed given when delivered.
- 2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.14 Primary Interexchange Carrier (PIC) Selection

#### 2.14.1 General

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

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#### 2.14.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

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# 2.14.3 Primary Interexchange Carrier Change Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply. (T)

B. Nonrecurring Charges

Per business line or trunk

\$5.00



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

# 2.15 Expedited Due Date Service

#### 2.15.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

## 2.15.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

#### 2.15.3 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

# 2.15.4 Charges

Expedited Due Date Charge

\$250.00 Per Analog, Digital or PBX Trunk or PRI



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

# 2.16 Trouble Reporting

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

# 2.17 Service Provided Pursuant to Term Agreement

Upon expiration of a term contract, the service term will renew automatically at the same terms and conditions for successive one-year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority

#### 2.18.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.



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#### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)
  - 2.18.1 General, (Cont'd.)
    - B. The TSP program has two components, restoration and provisioning.
      - 1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
      - 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

#### 2.18.2 TSP Request Process

#### A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership National Security Posture and U.S. Population Attack Warning Public Health, Safety, and Maintenance of Law and Order Public Welfare and Maintenance of National Economic Posture

- 2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
- 3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/).
- 4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.
- 5. Submit the SF 315 to the OPT.
- 6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

- 2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)
  - 2.18.2 TSP Request Process, (Cont'd.)
    - B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.18.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.18.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.



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#### LOCAL SERVICES TARIFF

#### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)
  - 2.18.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.



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# LOCAL SERVICES TARIFF SECTION 2 - REGULATIONS, (CONT'D.)

- 2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)
  - 2.18.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.



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#### LOCAL SERVICES TARIFF

# SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

# 2.18.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

### 2.19 Government Emergency Telecommunications Service (GETS)

## 2.19.1 Description of Service

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

### 2.19.2 GETS Service Area

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.





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Effective Date: July 27, 2008

### SECTION 2 - REGULATIONS, (CONT'D.)

2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)

### 2.19.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

- C. High Probability of Completion (HPC)
  - 1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
  - 2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed. Calls processed through the HPC feature will be exempt from the following restrictive network management controls:
    - a. Cancel To (CANT) prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
    - b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
    - c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
    - d. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
    - e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)
  - 2.19.3 GETS Features, (Cont'd.)
    - C. High Probability of Completion (HPC), (Cont'd.)
      - 3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.
      - 4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
      - 5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).



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### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

- 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)
  - 2.19.4 Maintenance and Testing
    - A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
    - B. Company will support GETS Standard Service Testing requirements.
    - C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)

### 2.19.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

- A. immediately stop work as specified in the notice;
- B. execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;
- C. terminate all subcontracts to the extent related to work terminated;
- D. settle all outstanding liabilities and termination settlement proposals;
- E. transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;
- F. complete performance of work not terminated;
- G. protect property related to GETS service in which the federal government has an interest; and
- H. submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)

## 2.19.6 Rates and Charges

### A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge

\$650.00

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge

\$182.00

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge

\$30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)
  - 2.19.6 Rates and Charges, (Cont'd.)
    - A. HPC Rates and Charges, (Cont'd.)

HPC Service Change Charge

\$150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge

\$455.00

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge

\$91.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge

\$150.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.19 Government Emergency Telecommunications Service (GETS), (Cont'd.)
  - 2.19.6 Rates and Charges, (Cont'd.)
    - C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge

\$35.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge

\$60.00

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set RSVP.

RSVP Service Change Charge

\$20.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.20 Customer Requested Suspension of Service

## 2.20.1 Service Description

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Request Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

### 2.20.2 Rates and Charges

Period of Suspension

Charge

First full or partial month

Regular Monthly Rate (no reduction)

Each additional month

(Up to one year limit)

One-half Regular Monthly Rate



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### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

2.21 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.21.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.21.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI\* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.21.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.21.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.21.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

\*PS/ALI software cannot be used with Converged Voice Services, FlexVoice<sup>SM</sup> Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).



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### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

- 2.21 Additional Rules Relating to Resale of Service, (Cont'd.)
  - 2.21.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
  - 2.21.7 The Company does not offer GR303 protocol in connection with the Services.
  - 2.21.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
  - 2.21.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.



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### LOCAL SERVICES TARIFF

## SECTION 2 - REGULATIONS, (CONT'D.)

### 2.22 Inside Wire Maintenance and Installation

### 2.22.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.



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\$ 75.00

### LOCAL SERVICES TARIFF

### SECTION 2 - REGULATIONS, (CONT'D.)

## 2.22 Inside Wire Maintenance and Installation, (Cont'd.)

## 2.22.2 Application of Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

- A. Inside Wire Installation Charge Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or prewiring. Material is included in each time increment charge.
- B. Inside Wire Maintenance Charge The Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Time and Materials Charge.

### 2.22.3 Rates and Charges

### Labor

First Half Hour

Each Additional Half Hour	\$ 50.00
Administrative Fee	\$100.00
Trip Charge (if required, independent of circuit installation)	\$ 50.00



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# LOCAL SERVICES TARIFF

## SECTION 3 - APPLICATION OF RATES

### 3.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in all other Sections of this tariff.

### 3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in billing increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person to person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.



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## LOCAL SERVICES TARIFF

## SECTION 3 - APPLICATION OF RATES, (CONT'D.)

### 3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free service or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.
- 3.3.2 The airline distance between any two rate centers is determined as follows:
  - A. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
  - B. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
  - C. Square each difference obtained in step B above.
  - D. Add the square of the "V" difference and the square of the "H" difference obtained in step C above.
  - E. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
  - F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
  - G. FORMULA

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$



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### LOCAL SERVICES TARIFF

## SECTION 3 - APPLICATION OF RATES, (CONT'D.)

### 3.4 Additional Surcharges

The Company may include surcharges on the Customer's bill as required by the Kentucky PSC, the state government or the federal government. Surcharges may include, but are not limited to: the High Cost Fund, the 9-1-1 Surcharge, the Low Income Telephone Assistance (Lifeline) Fund, the Telecommunications Relay Service Fund and the Universal Service Fund.



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### LOCAL SERVICES TARIFF

### SECTION 3 - APPLICATION OF RATES, (CONT'D.)

#### Service Order and Change Charges 3.5

Nonrecurring charges apply to processing Service Orders for new service, for changes in service.

Per Order Per Change \$50.20

\$50.20

#### 3.6 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer's premises and end when work is completed. The rates for maintenance vary by time per Customer request.

Duration of time, per technician

First one hour

\$ ICB

Each additional one-half (2) hour

\$ ICB



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### LOCAL SERVICES TARIFF

## SECTION 3 - APPLICATION OF RATES, (CONT'D.)

### 3.7 Restoration of Service

### 3.7.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

### 3.7.2 Rates

Restoration Charge:

\$50.00

## 3.8 Move and Change of Service

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the Company had done the work.

The Customer will be assessed a charge for any move or change of a Company service. Move and Change are defined as follows:

Move:

A change in physical location of the Customer's premises or the point of termination at

the Customer's premises. Charges equal to initial installation charge apply.

Change:

A revision, redesign or other provisioning change to existing services.

Change OrderMinimum Nonrecurring Charge, eachSwitch Configuration or Feature Addition\$50.00Trunk Routing Configuration\$75.00



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### LOCAL SERVICES TARIFF

### **SECTION 4 - SERVICE AREAS**

## 4.1 Scope of Service

### 4.1.1 Facilities Based Services

(T)

The Company offers service within all or portions of the counties of Boone, Kenton, Jefferson and Campbell in the State of Kentucky.

### 4.1.2 Resold Services

(N)

Resold local exchange services are available statewide where appropriate resale agreements are in place.

(N)

## 4.2 Calling Areas for Facilities Based Local Service

(T)

Geographically-defined Local Calling Areas are associated with each exchange service provided in this tariff. The Local Calling Areas of the Company are the same as the Local Calling Areas specified by the incumbent local exchange carrier in the same areas served by the Company.

**Expanded Service Areas** 

EX	$_{ m CH}$	AN	GE

ADDITIONAL EXCHANGE AREAS

Canton

Aurora, Cadiz, Eddyville, Gilbertsville, Gracey, Murray

Franklin

Adairsville (ICE), Auburn (ICE), Bowling Green, Russellville, Woodburn

Lexington

Georgetown, Midway, Nicholasville, Sadieville, Stamping Ground, Versailles,

Wilmore

Louisville

Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Emininece, Finchville, LaGrange, Lebanon Junction, Milton, Mount Eden, Mount Washington (ICE), New Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville (ICE), Simpsonville, Sulphur, Taylorsville, Waddy, West Point, Zoneton (ICE), and Indiana exchanges of Charlestown, Galena, New

Albany, Sellersburg



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### LOCAL SERVICES TARIFF

### **SECTION 5 - NETWORK SERVICES**

## 5.1 Service Offerings

### 5.1.1 General

A. The Company undertakes to provide Non-Residential Customers with the following types of network services:

Standard Business Line (Grandfathered)

PBX Trunk Service – Analog (Grandfathered)

PBX Trunk Service – Digital (Grandfathered)

**Individual Telephone Numbers** 

Primary Rate ISDN (PRI) Service (Grandfathered)

**Emergency Reroute Service** 

Automatic Reroute Service

VersiPak® IPRI Service (Grandfathered)

VersiPak® Packages (Grandfathered)

Business Terminals (Grandfathered)

Bonded Integrated Services (Grandfathered)

TW Telecom One Solution: Connect (Grandfathered)

VersiPak Flex<sup>®</sup> T and Power<sup>®</sup> T (Grandfathered)

Voice T-1 Service

Channel 12 (Grandfathered)

tw telecom Channel 12 (Grandfathered)

Complete Dynamic (Grandfathered)

Complete Dynamic One Service (Grandfathered)

Complete Line/Trunks Service (Grandfathered)

Complete Lines – DS0 Service (Grandfathered)

VersiPak® Lines and Trunks (Grandfathered)

Converged Voice Service

FlexVoice<sup>SM</sup> Service

SIP Trunking Service

All services offered in this tariff are subject to Service Order and change charges where the Customer requests new service or changes in existing services, as well as indicated Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate

the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

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### LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.1 Service Offerings, (Cont'd.)
  - 5.1.1 General, (Cont'd.)
    - A. The Company undertakes to provide Non-Residential Customers with the following types of network services:, (Cont'd.)

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

To the extent facilities are available, services offered under this tariff are provided by the Company on an on-net basis. Unless otherwise noted, prices for services offered under this tariff reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

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### LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.1 Service Offerings, (Cont'd.)
  - 5.1.1 General, (Cont'd.)
    - B. Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.



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LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.2 [Reserved for Future Use]

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 [Reserved for Future Use] (M,T) (M)

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.3 [Reserved for Future Use] (M,T) (M)

(M) – Certain material previously found on this page is now located on Page 411 and Page 412.



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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

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LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

[Reserved for Future Use] 5.4

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.4 [Reserved for Future Use], (Cont'd.)

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LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.4 [Reserved for Future Use], (Cont'd.)

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.4 [Reserved for Future Use], (Cont'd.)

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### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.5 Individual Telephone Numbers

## 5.5.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way (T) Trunks. The first telephone number per trunk group is provided at no charge. The Company will consider requests for large quantities of numbers on an individual case basis. (T) Rates and Charges 5.5.2 (T) All LATAs Monthly Recurring Charge Nonrecurring Charge \$0.35 Per Number \$0.15 (T) (D)



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### LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

### 5.6 Virtual Telephone Number

## 5.6.1 Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

## 5.6.2 Rates and Charges

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number \$0.15

Nonrecurring Charge Per Number \$0.35

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## LOCAL SERVICES TARIFF

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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5.6 [Reserved for Future Use], (Cont'd.)

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5.6 [Reserved for Future Use], (Cont'd.)

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5.6 [Reserved for Future Use], (Cont'd.)

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5.6 [Reserved for Future Use], (Cont'd.)

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5.6 [Reserved for Future Use], (Cont'd.) (M)

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

#### 5.7 Emergency Reroute Service

#### 5.7.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products.

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The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

(T)

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

#### 5.7.2 Rates and Charges

Per Rerouting Occurrence/Per Telephone Number \$250.00

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Nonrecurring Charge

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

#### 5.8 Automatic Reroute Service

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Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision, performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

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### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.8 Automatic Reroute Service, (Cont'd.)

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5.8.2 Rates and Charges

	<u>Per Trunk Group</u>	
	Nonrecurring	Monthly
	<u>Charges</u>	Recurring Charges
6 Call Paths	\$100.00	\$10.00
12 Call Paths	\$100.00	\$20.00
18 Call Paths	\$100.00	\$30.00
24 Call Paths	\$100.00	\$40.00

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### SECTION 5 - NETWORK SERVICES, (CONT'D.)

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5.10 [Reserved for Future Use]

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5.10 [Reserved for Future Use], (Cont'd.)

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5.10 [Reserved for Future Use], (Cont'd.)

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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

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### SECTION 5 - NETWORK SERVICES, (CONT'D.)

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5.13 [Reserved for Future Use] (M,T)(M)

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### SECTION 5 - NETWORK SERVICES, (CONT'D.)

#### 5.15 Voice T1 Service

### 5.15.1 Description

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels and can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs. Customers can choose inward, outward or two-way directionality.

Customers who select the Company as their long distance provider for both interLATA and intraLATA calling, or for interLATA only, will receive a monthly allowance of 6,500 long distance minutes of usage per Voice T1. For Grandfathered Customers as of May 22, 2012, the monthly allowance is 5,000 long distance minutes of usage per Voice T1. Usage in excess of the aforementioned will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of long distance minutes of usage.

Service is available as equipment and facilities permit.

### 5.15.2 Rates and Charges

Nonrecurring Charge

### A. Grandfathered Rates and Charges

2012.

1. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 22,

\$500.00

	<u>Monthly</u>	<u>12 Month</u>	<u> 24 Month</u>	<u> 36 Term</u>	<u>60 Term</u>	
Cincinnati/Northern Kentucky	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<b>Months</b>	
Monthly Recurring Charge	ICB	\$ 570.00	\$523.00	\$475.00	\$451.00	
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00	
	<b>Monthly</b>	12 Month	24 Month	<u>36 Term</u>	<u>60 Term</u>	
<u>Lexington</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<u>Months</u>	
Monthly Recurring Charge	ICB	\$510.00	\$468.00	\$425.00	\$404.00	
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00	
	<b>Monthly</b>	12 Month	24 Month	36 Term	60 Term	
<u>Louisville</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<u>Months</u>	
Monthly Recurring Charge	ICB	\$ 630.00	\$578.00	\$525.00	T\$4499708RA	ľ

\$500.00

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### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.15 Voice T1 Service, (Cont'd.)
  - 5.15.2 Rates and Charges, (Cont'd.)
    - A. Grandfathered Rates and Charges, (Cont'd.)
      - 2. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 28, 2015.

Lexington,	<b>Monthly</b>	12 Month	24 Month	36 Term	60 Term
Cincinnati/Northern Kentucky	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<b>Months</b>
Monthly Recurring Charge	ICB	\$475.00	\$425.00	\$375.00	\$300.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00
	<b>Monthly</b>	12 Month	24 Month	36 Term	60 Term
<u>Louisville</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<b>Months</b>
Monthly Recurring Charge	ICB	\$575.00	\$525.00	\$475.00	\$400.00

# B. Current Rates and Charges

Lexington,	<b>Monthly</b>	12 Month	24 Month	36 Term	60 Term	(N)
Cincinnati/Northern Kentucky	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<b>Months</b>	
Monthly Recurring Charge	ICB	\$504.00	\$447.00	\$395.00	\$318.00	
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00	
	<b>Monthly</b>	12 Month	24 Month	36 Term	60 Term	
<u>Louisville</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<b>Months</b>	<b>Months</b>	
Monthly Recurring Charge	ICB	\$604.00	\$547.00	\$495.00	\$418.00	
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00	(N)

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#### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

### 5.16 Foreign Exchange Services

### 5.16.1 Description

#### A. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

#### B. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local tariff. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.



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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.16 Foreign Exchange Services

### 5.16.2 Application of Rates

### A. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service the current tariffed or listed rate under which the Customer purchases local service in the home exchange.
- Foreign Exchange (FX) Premium Charge to extend the Customer's Local Access Service beyond the Customer's home local exchange
- <u>Interoffice Transport</u> the charges that apply when service is provisioned on Company-provided interoffice facilities.
- <u>Individual Telephone Numbers</u> the charge for assigning multiple telephone numbers in the Foreign Exchange.

### B. Rate Changes

In the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of the Agreement, the Company reserves the right in its discretion, upon thirty (30) days' notice to the Customer, to discontinue provisioning or increase the price of any Foreign Exchange Service subject to this rate schedule. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days notice to the Company.



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PUBLIC SERVICE COMMISSION OF KENTUCKY

# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.16 Foreign Exchange Services

# 5.16.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 5.15 for Voice					
	and 10.11, for VersiP	ak; 10.19 for				
	Complete Lines-DS0; 10.14 for Complete					
	Dynamic One Service - Louisville; 10.1					
	for Complete Lines/Trunks					
Individual Telephone Numbers	See Section 5.5					
	Monthly Recurring	Nonrecurring				
	Charge	Charge				
FX Premium Charge, per rate						
center	\$40.00	\$0.00				
Interoffice Transport	n/a	n/a				



# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.16 Foreign Exchange Services
  - 5.16.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)
    - B. Expanded Exchange Service (EES) two way, intraLATA only service.

Local Access Service	See Section 5.15 for Voice T1; 10.8, 10.10 and 10.11, for VersiPak; 10.19 for Complete Lines – DS0; 10.14 for Complete Dynamic One Service - Louisville; 10.1 for Complete Lines/Trunks				
Individual Telephone Number	See Section 5.5				
	Monthly Recurring	Nonrecurring			
	<u>Charge</u>	<u>Charge</u>			
FX Premium Charge, Per trunk,	\$20.85	\$0.00			
line or channel, Per PRI	\$500.00	\$0.00			
Interoffice Transport	n/a	n/a			



### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.16 Foreign Exchange Services
  - 5.16.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)
    - C. Intercity Switched Service (ISS) This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 5.15 for Voic and 10.11, for Versil	, , , , , , , , , , , , , , , , , , ,				
	Complete Lines-DS0; 10.14 for Complete					
	Dynamic One Service - Louisville; 10.1					
	for Complete Lines/Trunks					
Individual Telephone Numbers	See Section 5.5					
	Monthly Recurring	Nonrecurring				
	<u>Charge</u> <u>Charge</u>					
FX Premium Charge, per rate center	\$100.00	\$0.00				
Interoffice Transport	Provided pursuant to Private Line					
	Tariff or ICB					



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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.16 Foreign Exchange Services

- 5.16.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)
  - D. One Reach one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

	See Section 5.15 for Voice T1 and Section	(T,N)
Local Access Service	5.24 for Converged Voice Service	(N)
Individual Telephone Numbers	See Section 5.5	

	Monthly Recurring	Nonrecurring Nonrecurring
	Charge	<u>Charge</u>
FX Premium Charge, LocalReach		
per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach,		
per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach		
per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach,		
per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per		
Number	\$0.15	\$0.35
Additional Rate Center, each	\$25.00	\$0.00



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### LOCAL SERVICES TARIFF

SECTION 5 - NETWORK SERVICES, (CONT'D.) [Reserved for Future Use] (M) 5.17

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LOCAL SERVICES TARIFF

SECTION 5 - NETWORK SERVICES, (CONT'D.)

[Reserved for Future Use] 5.17

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LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

(M) [Reserved for Future Use] 5.18

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.18 Complete Dynamic Service, (Cont'd.)

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LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.18 [Reserved for Future Use] (M)

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.19 [Reserved for Future Use]

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# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.19 [Reserved for Future Use]

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LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.19 [Reserved for Future Use]

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### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.20 [Reserved for Future Use]

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.20 [Reserved for Future Use], (Cont'd.)

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

[Reserved for Future Use] 5.21 (M,T)(M) (M)

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.22 [Reserved for Future Use] (M)

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LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.23 [Reserved for Future Use]

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LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.23 [Reserved for Future Use], (Cont'd.)

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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

#### 5.24 Converged Voice Service

#### 5.24.1 General

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

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The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of December 12, 2012: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

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Up to and including 2 Mbps - 2,500 Minutes of UseMore than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use TARIFF BRANCH(T) More than 4 Mbps - 7,500 Minutes of Use

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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

### 5.24 Converged Voice Service, (Cont'd.)

# 5.24.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 6.14.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 6.14.3. The Customer will also receive the first 100 Individual Telephone Numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 5.5. Additional VTNs will be charged as described in Section 5.6. Additional RTNs are charged as described in Section 5.26.

Three distinct bundles are available:

### A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

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### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

### 5.24.1 General, (Cont'd.)

#### B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

### C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

# 5.24.2 Application of Rates and Charges

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Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.



### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

# 5.24.3 Grandfathered Rates and Charges

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A. Converged Voice + Internet

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All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing
Customers at existing locations without modification as of December 12, 2012. (T)

	Call Package		Monthly Recurring Charge				
Bandwidth	(Number of	Nonrecurring	12	24	36	60	
(Mbps)	Simultaneous Calls)	Charge	Months	Months	Months	Months	
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290	
	9 - 12	\$500	\$625	\$458	\$375	\$338	
3	4 - 8	\$750	\$789	\$617	\$514	\$480	
	9 - 12	\$750	\$830	\$650	\$542	\$505	
	13 - 18	\$750	\$874	\$684	\$570	\$532	
	19 - 24	\$750	\$920	\$720	\$600	\$560	
4.5	4 - 8	\$750	\$678	\$613	\$573	\$541	
	9 - 12	\$750	\$767	\$695	\$647	\$612	
	13 - 18	\$750	\$867	\$786	\$730	\$691	
	19 - 24	\$750	\$986	\$896	\$830	\$785	
	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880	
	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974	
6*	4 - 8	\$750	\$768	\$694	\$650	\$613	
	9 - 12	\$750	\$857	\$776	\$724	\$684	
	13 - 18	\$750	\$957	\$867	\$807	\$763	
	19 - 24	\$750	\$1,076	\$977	\$907	\$857	
	25 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952	
	31 - 36	\$750	\$1,316	\$1,196	\$1,106	\$1,046	
	37 - 42	\$750	\$1,435	\$1,305	\$1,206	\$1,141	
	43 - 50	\$750	\$1,575	\$1,433	\$1,322	\$1,252	
* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)							



### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

2.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

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- A. Converged Voice + Internet, (Cont'd.)
  - Ethernet This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of

December 12, 2012.

	Call Package		Monthly Recurring Charge			
	(Number of					
Bandwidth	Simultaneous	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Charge	Months	Months	Months	Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
	22 - 30	\$750	\$1,075	\$978	\$903	\$855
6	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
8	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
10	4 - 8	\$750	\$1,002	\$905	\$849	\$800
	9 - 15	\$750	\$1,091	\$987	\$923	\$871
	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

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### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

A.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

Converged Voice + Internet, (Cont'd.)

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2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

	Call Package		Monthly Recurring Charge				
	(Number of					10	
Bandwidth	Simultaneous	Nonrecurring	12	24	36	60	
(Mbps)	Calls)	Charge	Months	Months	Months	Months	
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958	
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029	
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202	
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297	
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391	
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486	
	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597	
20	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113	
	9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184	
	16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357	
	22 - 30	\$750	\$1,822	\$1,650	\$1,539	\$1,452	
	31 - 37	\$750	\$1,942	\$1,760	\$1,638	\$1,546	
	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641	
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752	
25	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272	
	9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343	
	16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516	
	22 - 30	\$750	\$2,020	\$1,828	\$1,707	\$1,611	
	31 - 37	\$750	\$2,140	\$1,938	\$1,806	\$1,705	
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800	
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911	
30	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430	
	9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501	
	16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674	
	22 - 30	\$750	\$2,218	\$2,006	\$1,875	\$1,769	
	31 - 37	\$750	\$2,338	\$2,116	\$1,974	\$1,863	
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1 <u>.958</u>	
	46 - 50	\$750	\$2,597	\$2,353	\$2,	\$2,06	

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# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

A.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

Converged Voice + Internet, (Cont'd.)

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2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

	Call Package		Monthly Recurring Charge				
D 1 . 1.1	(Number of	NT	10	24	26	60	
Bandwidth	Simultaneous Calls)	Nonrecurring	12 Months	24 Months	36 Months	60 Months	
(Mbps)	4 - 8	Charge \$750	Months \$1,983	Months \$1,788	Months \$1,683	\$1,585	
33	9 - 15	\$750	\$2,072	\$1,780	\$1,757	\$1,656	
			-	-		-	
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829	
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924	
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018	
	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113	
	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224	
40	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743	
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814	
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987	
	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082	
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176	
	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271	
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382	
45	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898	
	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969	
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142	
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237	
	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331	
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426	
	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537	
50	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056	
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127	
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300	
	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395	
	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2.489	
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2 <u>.5</u> 84	
			1-7	1 7		_^_	

\$750

\$3,380

\$3,058

12/11/2012

\$2,695

# LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

(T)

(T)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

(T) | (T)

Bandwidth	Call Package (Number		Nonrecurring	Monthly Recurring Charge			
(Mbps)	of Simultaneous	12		24	36	60	
(Mops)	C	alls)	Charge	Months	Months	Months	Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
4.5	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
6*	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 36		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	37 - 42		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	43 - 50		\$750	\$1,704	\$1,550	\$1,431	T\$AR;\$55
6*	4 - 8	Premium	\$750	\$897	\$811	\$75	\$716
	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$369
	1	i		1	1	-	<del>   /  </del>

\$750

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\$1,325

COMMISSION
OF KENTUCKY

\$1,116

\$1,203

### LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

- Converged Voice Service, (Cont'd.) 5.24
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)

31 - 40

(T)

(T)

Converged Voice + VPN, (Cont'd.) B.

- (T)
- 2. Ethernet This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012. (T)

D 1 111	Call Package (Number of Simultaneous		Nonrecurring	Monthly Recurring Charge				
Bandwidth (Mbps)				12	24	36	60	
(Mbps)		alls)	Charge	Months	Months	Months	Months	
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460	
	9 - 15		\$750	\$666	\$605	\$561	\$531	
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460	
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588	
	9 - 15		\$750	\$826	\$749	\$697	\$659	
	16 - 21		\$750	\$1,045	\$950	\$880	\$832	
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927	
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588	
	11 - 20		\$750	\$1,045	\$950	\$880	\$832	
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716	
	9 - 15		\$750	\$986	\$893	\$833	\$787	
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960	
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055	
	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149	
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244	
6	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716	
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960	
	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055	
8	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844	
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915	
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088	
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183	
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277	
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372	
	46 - 50		\$750	\$2,141	\$1,944	\$1,803	\$1,704	
8	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844	
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088	
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	TARIBB B	
					l .		4	

\$750

\$1,724 \$1,566

12/11/2012

### LOCAL SERVICES TARIFF

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

B.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

31 - 37

38 - 45

46 - 50

Converged Voice + VPN, (Cont'd.)

- (T)
- 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

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Bandwidth	Call Package (Number of Simultaneous		Nonrecurring Charge	Monthly Recurring Charge			
(Mbps)				12	24	36	60
(Mops)	C	alls)	Charge	Months	Months	Months	Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
	9 - 15		\$750	\$1,306	\$1,181	\$1,105	\$1,043
	16 - 21		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	22 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 37		\$750	\$1,765	\$1,601	\$1,487	\$1,405
	38 - 45		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	46 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
	11 - 20		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	21 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 40		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	41 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
15	4 - 8	Basic	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	9 - 15		\$750	\$1,526	\$1,379	\$1,292	\$1,219
	16 - 21		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	22 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 37		\$750	\$1,985	\$1,799	\$1,674	\$1,581
	38 - 45		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	46 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
15	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	11 - 20		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	21 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 40		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	41 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
20	4 - 8	Basic	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	9 - 15		\$750	\$1,751	\$1,581	\$1,484	\$1,399
	16 - 21		\$750	\$1,970	\$1,782	\$1,667	TARIFF BI
	22 - 30		\$750	\$2,090	\$1,891	\$1,7	\$1,667

\$750

\$750

\$750

\$2,210

\$2,329

\$2,469

\$2,001

\$2,110

\$2,238

\$1,866

\$1,966

\$2,082

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OF KENTUCKY

\$1,856

\$1,967

# LOCAL SERVICES TARIFF

# SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

B.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

Converged Voice + VPN, (Cont'd.)

- (T)
- 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

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(T)

Bandwidth	Call Package (Number of Simultaneous		Nonrecurring Charge	Monthly Recurring Charge			
(Mbps)				12	24	36	60
(Mops)	C	alls)	Charge	Months	Months	Months	Months
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	11 - 20		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	21 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 40		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	41 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	9 - 15		\$750	\$1,971	\$1,779	\$1,671	\$1,575
	16 - 21		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	22 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 37		\$750	\$2,430	\$2,199	\$2,053	\$1,937
	38 - 45		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	46 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
25	4 - 10	Premium	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	11 - 20		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	21 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 40		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	41 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
30	4 - 8	Basic	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	9 - 15		\$750	\$2,196	\$1,982	\$1,862	\$1,755
	16 - 21		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	22 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 37		\$750	\$2,655	\$2,402	\$2,244	\$2,117
	38 - 45		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	46 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323
30	4 - 10	Premium	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	11 - 20		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	21 - 30		\$750	\$2,535	\$2,292	\$2,145	TARVE B
	31 - 40		\$750	\$2,774	\$2,511	\$2,344	\$2,212

\$750

41 - 50

\$2,914

\$2,639

12/11/2012

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

B.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

38 - 45

46 - 50

Converged Voice + VPN, (Cont'd.)

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(T)

(T)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available

to existing Customers at existing locations without modification as of December 12, 2012.

Bandwidth	Call Package (Number Nonrecurring Monthly Recurring Charge					ge	
(Mbps)		ultaneous	Charge	12	24	36	60
(MOPS)	C	alls)	Charge	Months	Months	Months	Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	9 - 15		\$750	\$2,416	\$2,180	\$2,049	\$1,931
	16 - 21		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	22 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 37		\$750	\$2,875	\$2,600	\$2,431	\$2,293
	38 - 45		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	46 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	11 - 20		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	21 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 40		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	41 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	9 - 15		\$750	\$2,636	\$2,378	\$2,236	\$2,107
	16 - 21		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	22 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 37		\$750	\$3,095	\$2,798	\$2,618	\$2,469
	38 - 45		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	46 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	11 - 20		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	21 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 40		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	41 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	9 - 15		\$750	\$2,861	\$2,580	\$2,427	\$2,287
	16 - 21		\$750	\$3,080	\$2,781	\$2,610	TARHOD BI
	22 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 37		\$750	\$3,320	\$3,000	\$2,809	\$2.64

\$750

\$750

\$2,744

\$2,855

\$3,109

\$3,237

\$2,909

\$3,025

\$3,439

\$3,579

#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

B.

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

Converged Voice + VPN, (Cont'd.)

- (T)
- 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.
- (T)

(T)

(T)

Bandwidth	Call Packa	ige (Number	Nonroquerina	M	Ionthly Recu	arring Charg	ge
(Mbps)	of Sim	ultaneous	Nonrecurring Charge	12	24	36	60
(MOPS)	C	alls)	Charge	Months	Months	Months	Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	11 - 20		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	21 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 40		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	41 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	9 - 15		\$750	\$3,081	\$2,778	\$2,614	\$2,463
	16 - 21		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	22 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 37		\$750	\$3,540	\$3,198	\$2,996	\$2,825
	38 - 45		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	46 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031
50	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	11 - 20		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	21 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 40		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	41 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031



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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

5.24.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

(T)

(T)

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

(T)

(T)

Bandwidth	Call Deals	age (Number	Nonrecurring	M	onthly Recu	arring Charg	ge
(Mbps)		aneous Calls)	Charge	12	24	36	60
(Wiops)	Of Silliula	incous Cans)	Charge	Months	Months	Months	Months
1.5	4 - 8	Basic	\$500	\$658	\$595	\$556	\$525
	9 - 12		\$500	\$748	\$678	\$631	\$596
1.5	4 - 8	Premium	\$500	\$658	\$595	\$556	\$525
3	4 - 8	Basic	\$750	\$815	\$737	\$689	\$650
	9 - 12		\$750	\$905	\$819	\$764	\$721
	13 - 18		\$750	\$1,004	\$911	\$847	\$800
	19 - 24		\$750	\$1,124	\$1,020	\$947	\$895
3	4 - 8	Premium	\$750	\$815	\$737	\$689	\$650
	9 - 16		\$750	\$905	\$819	\$764	\$721
4.5	4 - 8	Basic	\$750	\$971	\$877	\$822	\$775
	9 - 12		\$750	\$1,061	\$960	\$897	\$846
	13 - 18		\$750	\$1,160	\$1,051	\$980	\$925
	19 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
	25 - 30		\$750	\$1,399	\$1,270	\$1,179	\$1,114
	31 - 36		\$750	\$1,519	\$1,380	\$1,278	\$1,209
4.5	4 - 8	Premium	\$750	\$971	\$877	\$822	\$775
	9 - 16		\$750	\$1,061	\$960	\$897	\$846
	17 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
6*	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 12		\$750	\$1,217	\$1,100	\$1,029	\$971
	13 - 18		\$750	\$1,316	\$1,191	\$1,112	\$1,050
	19 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 36		\$750	\$1,675	\$1,520	\$1,411	\$1,334
	37 - 42		\$750	\$1,794	\$1,630	\$1,511	\$1,428
	43 - 50		\$750	\$1,934	\$1,758	\$1,¢27	T\$AR\$BBBB
6*	4 - 8	Premium	\$750	\$1,127	\$1,018	\$9.5	\$900
	9 - 16		\$750	\$1,217	\$1,100	\$1,029	\$971
	17 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145

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\$1,239

\$1,410

\$1,555

\$750

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\$1,312

Issued Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

C.

- 5.24.3 Grandfathered Rates and Charges, (Cont'd.)
  - Converged Voice + VPN + Secure Internet Access, (Cont'd.) (T)
    - 2. Ethernet This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012. (T)

Bandwidth	Call Package (Number		Nonrecurring	Monthly Recurring Charge				
(Mbps)		ultaneous	Charge	12	24	36	60	
(Mops)	C	alls)	Charge	Months	Months	Months	Months	
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568	
	9 - 15		\$750	\$801	\$726	\$676	\$639	
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568	
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733	
	9 - 15		\$750	\$1,008	\$913	\$852	\$804	
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978	
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072	
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733	
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978	
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900	
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971	
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145	
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239	
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334	
	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428	
6	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900	
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145	
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239	
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065	
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136	
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310	
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404	
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499	
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594	
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065	
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310	
	21 - 30		\$750	\$1,762	\$1,597	\$1,4 <mark>88</mark>	T\$AIR,411014 BIF	
	31 - 40		\$750	\$2,001	\$1,816	\$1,6	\$7,59	

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)
    - C. Converged Voice + VPN + Secure Internet Access, (Cont'd.) (T)
      - 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012. (T)

Bandwidth		age (Number	Nonrecurring	N.	Ionthly Recu	arring Charg	ge	
(Mbps)		ultaneous	Charge	12	24	36	60	
(Mops)	C	alls)	Charge	Months	Months	Months	Months	
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231	
	9 - 15		\$750	\$1,630	\$1,472	\$1,381	\$1,302	
	16 - 21		\$750	\$1,849	\$1,673	\$1,564	\$1,475	
	22 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570	
	31 - 37		\$750	\$2,089	\$1,892	\$1,763	\$1,665	
	38 - 45		\$750	\$2,208	\$2,002	\$1,862	\$1,759	
	46 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870	
10	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231	
	11 - 20		\$750	\$1,849	\$1,673	\$1,564	\$1,475	
	21 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570	
	31 - 40		\$750	\$2,208	\$2,002	\$1,862	\$1,759	
	41 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870	
15	4 - 8	Basic	\$750	\$1,840	\$1,824	\$1,808	\$1,800	
	9 - 15		\$750	\$1,929	\$1,906	\$1,883	\$1,871	
	16 - 21		\$750	\$2,149	\$2,107	\$2,065	\$2,044	
	22 - 30		\$750	\$2,268	\$2,216	\$2,165	\$2,139	
	31 - 37		\$750	\$2,388	\$2,326	\$2,264	\$2,234	
	38 - 45		\$750	\$2,507	\$2,436	\$2,364	\$2,328	
	46 - 50		\$750	\$2,647	\$2,564	\$2,480	\$2,439	
15	4 - 10	Premium	\$750	\$1,840	\$1,824	\$1,808	\$1,800	
	11 - 20		\$750	\$2,149	\$2,107	\$2,065	\$2,044	
	21 - 30		\$750	\$2,268	\$2,216	\$2,165	\$2,139	
	31 - 40		\$750	\$2,507	\$2,436	\$2,364	\$2,328	
	41 - 50		\$750	\$2,647	\$2,564	\$2,480	\$2,439	
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712	
	9 - 15		\$750	\$2,232	\$2,014	\$1,893	\$1,783	
	16 - 21		\$750	\$2,451	\$2,215	\$2,076	TARIPF BI	RANCH
	22 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,851	I\ / F
	31 - 37		\$750	\$2,690	\$2,434	\$2,275	\$2,145	I V L
	38 - 45		\$750	\$2,810	\$2,543	\$2,375	\$2.240	
	46 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,240 \$2,351	2012

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Issued Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)
    - C. Converged Voice + VPN + Secure Internet Access, (Cont'd.) (T)
      - 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

Bandwidth	Call Package (Number		Nonrecurring	Monthly Recurring Charge				
(Mbps)		ultaneous	Charge	12	24	36	60	
(1410)33		alls)		Months	Months	Months	Months	
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712	
	11 - 20		\$750	\$2,451	\$2,215	\$2,076	\$1,957	
	21 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051	
	31 - 40		\$750	\$2,810	\$2,543	\$2,375	\$2,240	
	41 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351	
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952	
	9 - 15		\$750	\$2,531	\$2,283	\$2,147	\$2,023	
	16 - 21		\$750	\$2,750	\$2,484	\$2,330	\$2,196	
	22 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291	
	31 - 37		\$750	\$2,990	\$2,703	\$2,529	\$2,385	
	38 - 45		\$750	\$3,109	\$2,812	\$2,629	\$2,480	
	46 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591	
25	4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952	
	11 - 20		\$750	\$2,750	\$2,484	\$2,330	\$2,196	
	21 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291	
	31 - 40		\$750	\$3,109	\$2,812	\$2,629	\$2,480	
	41 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591	
30	4 - 8	Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195	
	9 - 15		\$750	\$2,835	\$2,557	\$2,406	\$2,266	
	16 - 21		\$750	\$3,055	\$2,758	\$2,588	\$2,439	
	22 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534	
	31 - 37		\$750	\$3,294	\$2,977	\$2,787	\$2,629	
	38 - 45		\$750	\$3,413	\$3,087	\$2,887	\$2,723	
	46 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834	
30	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195	
	11 - 20		\$750	\$3,055	\$2,758	\$2,588	\$2,439	
	21 - 30		\$750	\$3,174	\$2,867	\$2,688	TARIPP BI	
	31 - 40		\$750	\$3,413	\$3,087	\$2,8	\$2,72}	
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,83	

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)
    - C. Converged Voice + VPN + Secure Internet Access, (Cont'd.) (T)
      - 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012. (T)

Bandwidth	Call Packa	ige (Number	Nonrecurring	M	onthly Reci	arring Charg	ge
(Mbps)		ultaneous	Charge	12	24	36	60
(MDps)	Ca	alls)	Charge	Months	Months	Months	Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	9 - 15		\$750	\$3,133	\$2,825	\$2,659	\$2,504
	16 - 21		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	22 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 37		\$750	\$3,591	\$3,245	\$3,040	\$2,867
	38 - 45		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	46 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
35	4 - 10	Premium	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	11 - 20		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	21 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 40		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
40	4 - 8	Basic	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	9 - 15		\$750	\$3,432	\$3,094	\$2,913	\$2,743
	16 - 21		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	22 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 37		\$750	\$3,890	\$3,514	\$3,295	\$3,106
	38 - 45		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	46 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311
40	4 - 10	Premium	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	11 - 20		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	21 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 40		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	41 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311



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### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)
    - C. Converged Voice + VPN + Secure Internet Access, (Cont'd.) (T)
      - 2. Ethernet, (Cont'd.) This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012. (T)

Bandwidth	Call Packa	ige (Number	Nonrecurring	M	onthly Reci	arring Charg	ge
(Mbps)		ultaneous	Charge	12	24	36	60
(Mops)	Ca	alls)	Charge	Months	Months	Months	Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	9 - 15		\$750	\$3,734	\$3,366	\$3,169	\$2,985
	16 - 21		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	22 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 37		\$750	\$4,193	\$3,786	\$3,551	\$3,348
	38 - 45		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	46 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
45	4 - 10	Premium	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	11 - 20		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	21 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 40		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	41 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
50	4 - 8	Basic	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	9 - 15		\$750	\$4,034	\$3,635	\$3,424	\$3,224
	16 - 21		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	22 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 37		\$750	\$4,492	\$4,055	\$3,805	\$3,587
	38 - 45		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	46 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792
50	4 - 10	Premium	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	11 - 20		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	21 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 40		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	41 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792



## LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.3 Grandfathered Rates and Charges, (Cont'd.)

(T)

D. Converged Services Transport

(T)

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

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		M	Monthly Recurring Charge							
Bandwidth	Nonrecurring	12	24	36	60					
(Mbps)	Charge	Months	Months	Months	Months					
1.5	\$0	\$85	\$77	\$72	\$68					
3	\$0	\$170	\$154	\$144	\$136					
4.5	\$0	\$255	\$231	\$216	\$204					
6	\$0	\$340	\$308	\$288	\$272					

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 12, 2012.

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		Monthly Recurring Charge						
Bandwidth	Nonrecurring	12	24	36	60			
(Mbps)	Charge	Months	Months	Months	Months			
2 - 50	\$0	\$325	\$293	\$276	\$260			

TARIFF BRANCH
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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

# 5.24.4 Current Rates and Charges

A. Converged Voice + Internet

All rates are applied per service location:

## 1. T1 Provisioning

	Call Package	Long Distance		M	onthly Rec	urring Cha	rge
_ , , , ,	(Number of	Allowance		10	2.4	26	
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
1.5	4 - 8	6500	\$500	\$361	\$328	\$303	\$287
	9 - 12	6500	\$500	\$426	\$387	\$358	\$338
3	4 - 8	6500	\$750	\$389	\$353	\$327	\$310
	9 - 12	6500	\$750	\$454	\$412	\$382	\$361
	13 - 18	6500	\$750	\$527	\$479	\$442	\$419
	19 - 24	6500	\$750	\$606	\$551	\$508	\$481
4.5	4 - 8	6500	\$750	\$429	\$389	\$362	\$342
	9 - 12	6500	\$750	\$494	\$448	\$417	\$393
	13 - 18	6500	\$750	\$567	\$515	\$477	\$451
	19 - 24	6500	\$750	\$646	\$587	\$543	\$513
	25 - 30	6500	\$750	\$731	\$665	\$614	\$581
	31 - 36	13000	\$750	\$815	\$743	\$684	\$648
6*	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 12	6500	\$750	\$535	\$485	\$451	\$425
	13 - 18	6500	\$750	\$608	\$552	\$511	\$483
	19 - 24	6500	\$750	\$687	\$624	\$577	\$545
	25 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 36	13000	\$750	\$856	\$780	\$718	\$680
	37 - 42	13000	\$750	\$927	\$844	\$777	\$736
	43 - 50	13000	\$750	\$1,023	\$933	\$857	\$812
7.5	4 - 8	6500	\$750	\$515	\$466	\$434	\$410
	9 - 12	6500	\$750	\$580	\$525	\$489	\$461
	13 - 18	6500	\$750	\$653	\$592	\$549	\$519
	19 - 24	6500	\$750	\$732	\$664	\$615	\$581
	25 - 30	6500	\$750	\$817	\$742	\$686	\$649
	31 - 36	13000	\$750	\$901	\$820	\$756	\$716
	37 - 42	13000	\$750	\$972	\$884	\$815	\$77ARIF
	43 - 50	13000	\$750	\$1,068	\$973	\$895	D 5848

\*TI provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

12/11/2012

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#### LOCAL SERVICES TARIFF

#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Rec	urring Char	ge
	(Number of	Allowance			•		
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
9	4 - 8	6500	\$750	\$555	\$502	\$469	\$443
	9 - 12	6500	\$750	\$620	\$561	\$524	\$494
	13 - 18	6500	\$750	\$693	\$628	\$584	\$552
	19 - 24	6500	\$750	\$772	\$700	\$650	\$614
	25 - 30	6500	\$750	\$857	\$778	\$721	\$682
	31 - 36	13000	\$750	\$941	\$856	\$791	\$749
	37 - 42	13000	\$750	\$1,012	\$920	\$850	\$805
	43 - 50	13000	\$750	\$1,108	\$1,009	\$930	\$881
10.5	4 - 8	6500	\$750	\$596	\$539	\$503	\$475
	9 - 12	6500	\$750	\$661	\$598	\$558	\$526
	13 - 18	6500	\$750	\$734	\$665	\$618	\$584
	19 - 24	6500	\$750	\$813	\$737	\$684	\$646
	25 - 30	6500	\$750	\$898	\$815	\$755	\$714
	31 - 36	13000	\$750	\$982	\$893	\$825	\$781
	37 - 42	13000	\$750	\$1,053	\$957	\$884	\$837
	43 - 50	13000	\$750	\$1,149	\$1,046	\$964	\$913
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938

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PUBLIC SERVICE
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OF KENTUCKY
KY11209

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### Converged Voice Service, (Cont'd.) 5.24

# 5.24.4 Current Rates and Charges, (Cont'd.)

Converged Voice + Internet, (Cont'd.) A.

All rates are applied per service location:

#### 2. **DS3** Provisioning

	Call Package	Long Distance		M	onthly Rec	urring Char	·ge
	(Number of	Allowance					10
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 12	6500	\$750	\$760	\$687	\$642	\$605
	13 - 18	6500	\$750	\$833	\$754	\$702	\$663
	19 - 24	6500	\$750	\$912	\$826	\$768	\$725
	25 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 36	13000	\$750	\$1,081	\$982	\$909	\$860
	37 - 42	13000	\$750	\$1,152	\$1,046	\$968	\$916
	43 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
18	4 - 8	6500	\$750	\$742	\$670	\$628	\$592
	9 - 12	6500	\$750	\$807	\$730	\$683	\$644
	13 - 18	6500	\$750	\$880	\$797	\$743	\$701
	19 - 24	6500	\$750	\$959	\$869	\$809	\$764
	25 - 30	6500	\$750	\$1,044	\$947	\$880	\$831
	31 - 36	13000	\$750	\$1,129	\$1,025	\$950	\$898
	37 - 42	13000	\$750	\$1,199	\$1,089	\$1,009	\$954
	43 - 50	13000	\$750	\$1,295	\$1,178	\$1,089	\$1,030
21	4 - 8	6500	\$750	\$830	\$749	\$702	\$662
	9 - 12	6500	\$750	\$895	\$808	\$757	\$713
	13 - 18	6500	\$750	\$968	\$875	\$817	\$7ARIF
	19 - 24	6500	\$750	\$1,047	\$947	\$883	
	25 - 30	6500	\$750	\$1,132	\$1,025	\$954	\$901

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

	Call Package	Long Distance		Monthly Recurring Charge				
	(Number of	Allowance						
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60	
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months	
21	31 - 36	13000	\$750	\$1,216	\$1,103	\$1,024	\$968	
	37 - 42	13000	\$750	\$1,287	\$1,167	\$1,083	\$1,024	
	43 - 50	13000	\$750	\$1,383	\$1,256	\$1,163	\$1,100	
24	4 - 8	6500	\$750	\$897	\$810	\$759	\$716	
	9 - 12	6500	\$750	\$962	\$869	\$814	\$767	
	13 - 18	6500	\$750	\$1,035	\$936	\$874	\$825	
	19 - 24	6500	\$750	\$1,114	\$1,008	\$940	\$887	
	25 - 30	6500	\$750	\$1,199	\$1,086	\$1,011	\$955	
	31 - 36	13000	\$750	\$1,283	\$1,164	\$1,081	\$1,022	
	37 - 42	13000	\$750	\$1,354	\$1,228	\$1,140	\$1,078	
	43 - 50	13000	\$750	\$1,450	\$1,317	\$1,220	\$1,154	
27	4 - 8	6500	\$750	\$965	\$871	\$817	\$770	
	9 - 12	6500	\$750	\$1,030	\$930	\$872	\$821	
	13 - 18	6500	\$750	\$1,103	\$997	\$932	\$879	
	19 - 24	6500	\$750	\$1,182	\$1,069	\$998	\$941	
	25 - 30	6500	\$750	\$1,267	\$1,147	\$1,069	\$1,009	
	31 - 36	13000	\$750	\$1,351	\$1,225	\$1,139	\$1,076	
	37 - 42	13000	\$750	\$1,422	\$1,289	\$1,198	\$1,132	
	43 - 50	13000	\$750	\$1,518	\$1,378	\$1,278	\$1,208	
30	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824	
	9 - 12	6500	\$750	\$1,097	\$991	\$930	\$875	
	13 - 18	6500	\$750	\$1,170	\$1,058	\$990	\$933	
	19 - 24	6500	\$750	\$1,249	\$1,130	\$1,056	\$995	
	25 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063	
	31 - 36	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130	
	37 - 42	13000	\$750	\$1,489	\$1,350	\$1,256_	\$1,186	
	43 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,7 <del>26</del> 2IF	

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Rec	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
42	4 - 8	6500	\$750	\$1,302	\$1,175	\$1,104	\$1,040
	9 - 12	6500	\$750	\$1,367	\$1,234	\$1,159	\$1,091
	13 - 18	6500	\$750	\$1,440	\$1,301	\$1,219	\$1,149
	19 - 24	6500	\$750	\$1,519	\$1,373	\$1,285	\$1,211
	25 - 30	6500	\$750	\$1,604	\$1,451	\$1,356	\$1,279
	31 - 36	13000	\$750	\$1,688	\$1,529	\$1,426	\$1,346
	37 - 42	13000	\$750	\$1,759	\$1,593	\$1,485	\$1,402
	43 - 50	13000	\$750	\$1,855	\$1,682	\$1,565	\$1,478
45	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 12	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	13 - 18	6500	\$750	\$1,508	\$1,362	\$1,276	\$1,203
	19 - 24	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	25 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 36	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	37 - 42	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	43 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532

TARIFF BRANCH
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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

#### 3. Ethernet Provisioning

	Call Package	Long Distance		M	onthly Reci	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
2	4 - 8	6500	\$750	\$361	\$328	\$303	\$287
	9 - 15	6500	\$750	\$426	\$387	\$358	\$338
4	4 - 8	6500	\$750	\$416	\$377	\$350	\$331
	9 - 15	6500	\$750	\$481	\$436	\$405	\$382
	16 - 21	6500	\$750	\$633	\$575	\$531	\$502
	22 - 30	6500	\$750	\$718	\$653	\$602	\$570
6	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 15	6500	\$750	\$535	\$485	\$451	\$425
	16 - 21	6500	\$750	\$687	\$624	\$577	\$545
	22 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 37	13000	\$750	\$856	\$780	\$718	\$680
	38 - 45	13000	\$750	\$927	\$844	\$777	\$736
8	4 - 8	6500	\$750	\$528	\$478	\$446	\$421
	9 - 15	6500	\$750	\$593	\$537	\$501	\$472
	16 - 21	6500	\$750	\$745	\$676	\$627	\$592
	22 - 30	6500	\$750	\$830	\$754	\$698	\$660
	31 - 37	13000	\$750	\$914	\$832	\$768	\$727
	38 - 45	13000	\$750	\$985	\$896	\$827	\$783
10	4 - 8	6500	\$750	\$582	\$527	\$492	\$464
	9 - 15	6500	\$750	\$647	\$586	\$547	\$515
	16 - 21	6500	\$750	\$799	\$725	\$673	\$635
	22 - 30	6500	\$750	\$884	\$803	\$744	\$703
	31 - 37	13000	\$750	\$968	\$881	\$814	\$770
	38 - 45	13000	\$750	\$1,039	\$945	\$873	\$826
	46 - 50	13000	\$750	\$1,135	\$1,034	\$953	\$902

TARIFF BRANCH
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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Rec	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 15	6500	\$750	\$760	\$687	\$642	\$605
	16 - 21	6500	\$750	\$912	\$826	\$768	\$725
	22 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 37	13000	\$750	\$1,081	\$982	\$909	\$860
	38 - 45	13000	\$750	\$1,152	\$1,046	\$968	\$916
	46 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
20	4 - 8	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15	6500	\$750	\$872	\$788	\$738	\$695
	16 - 21	6500	\$750	\$1,024	\$927	\$864	\$815
	22 - 30	6500	\$750	\$1,109	\$1,005	\$935	\$883
	31 - 37	13000	\$750	\$1,193	\$1,083	\$1,005	\$950
	38 - 45	13000	\$750	\$1,264	\$1,147	\$1,064	\$1,006
	46 - 50	13000	\$750	\$1,360	\$1,236	\$1,144	\$1,082
25	4 - 8	6500	\$750	\$920	\$831	\$778	\$734
	9 - 15	6500	\$750	\$985	\$890	\$833	\$785
	16 - 21	6500	\$750	\$1,137	\$1,029	\$959	\$905
	22 - 30	6500	\$750	\$1,222	\$1,107	\$1,030	\$973
	31 - 37	13000	\$750	\$1,306	\$1,185	\$1,100	\$1,040
	38 - 45	13000	\$750	\$1,377	\$1,249	\$1,159	\$1,096
	46 - 50	13000	\$750	\$1,473	\$1,338	\$1,239	\$1,172
30	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 15	6500	\$750	\$1,097	\$991	\$930	\$875
	16 - 21	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	22 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
	31 - 37	13000	\$750	\$1,418	\$1,286	\$1,197_	\$1,130
	38 - 45	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,71 <del>/8</del> 8IF
	46 - 50	13000	\$750	\$1,585	\$1,439		<b>Q</b> \$1,2(2)

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

# 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

#### 3. Ethernet Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Rec	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
35	4 - 8	6500	\$750	\$1,145	\$1,033	\$970	\$914
	9 - 15	6500	\$750	\$1,210	\$1,092	\$1,025	\$965
	16 - 21	6500	\$750	\$1,362	\$1,231	\$1,151	\$1,085
	22 - 30	6500	\$750	\$1,447	\$1,309	\$1,222	\$1,153
	31 - 37	13000	\$750	\$1,531	\$1,387	\$1,292	\$1,220
	38 - 45	13000	\$750	\$1,602	\$1,451	\$1,351	\$1,276
	46 - 50	13000	\$750	\$1,698	\$1,540	\$1,431	\$1,352
40	4 - 8	6500	\$750	\$1,257	\$1,134	\$1,065	\$1,004
	9 - 15	6500	\$750	\$1,322	\$1,193	\$1,120	\$1,055
	16 - 21	6500	\$750	\$1,474	\$1,332	\$1,246	\$1,175
	22 - 30	6500	\$750	\$1,559	\$1,410	\$1,317	\$1,243
	31 - 37	13000	\$750	\$1,643	\$1,488	\$1,387	\$1,310
	38 - 45	13000	\$750	\$1,714	\$1,552	\$1,446	\$1,366
	46 - 50	13000	\$750	\$1,810	\$1,641	\$1,526	\$1,442
45	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 15	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	16 - 21	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	22 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 37	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	38 - 45	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	46 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532
50	4 - 8	6500	\$750	\$1,482	\$1,337	\$1,257	\$1,184
	9 - 15	6500	\$750	\$1,547	\$1,396	\$1,312	\$1,235
	16 - 21	6500	\$750	\$1,699	\$1,535	\$1,438	\$1,355
	22 - 30	6500	\$750	\$1,784	\$1,613	\$1,509	\$1,423
	31 - 37	13000	\$750	\$1,868	\$1,691	\$1,579_	\$1,490
	38 - 45	13000	\$750	\$1,939	\$1,755	\$1,638	\$1,548IF
	46 - 50	13000	\$750	\$2,035	\$1,844	\$1,718	\$1,612

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Rec	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
55	4 - 8	6500	\$750	\$1,523	\$1,374	\$1,291	\$1,217
	9 - 15	6500	\$750	\$1,588	\$1,433	\$1,346	\$1,268
	16 - 21	6500	\$750	\$1,740	\$1,572	\$1,472	\$1,388
	22 - 30	6500	\$750	\$1,825	\$1,650	\$1,543	\$1,456
	31 - 37	13000	\$750	\$1,909	\$1,728	\$1,613	\$1,523
	38 - 45	13000	\$750	\$1,980	\$1,792	\$1,672	\$1,579
	46 - 50	13000	\$750	\$2,076	\$1,881	\$1,752	\$1,655
60	4 - 8	6500	\$750	\$1,568	\$1,414	\$1,329	\$1,253
	9 - 15	6500	\$750	\$1,633	\$1,473	\$1,384	\$1,304
	16 - 21	6500	\$750	\$1,785	\$1,612	\$1,510	\$1,424
	22 - 30	6500	\$750	\$1,870	\$1,690	\$1,581	\$1,492
	31 - 37	13000	\$750	\$1,954	\$1,768	\$1,651	\$1,559
	38 - 45	13000	\$750	\$2,025	\$1,832	\$1,710	\$1,615
	46 - 50	13000	\$750	\$2,121	\$1,921	\$1,790	\$1,691
65	4 - 8	6500	\$750	\$1,608	\$1,450	\$1,364	\$1,285
	9 - 15	6500	\$750	\$1,673	\$1,509	\$1,419	\$1,336
	16 - 21	6500	\$750	\$1,825	\$1,648	\$1,545	\$1,456
	22 - 30	6500	\$750	\$1,910	\$1,726	\$1,616	\$1,524
	31 - 37	13000	\$750	\$1,994	\$1,804	\$1,686	\$1,591
	38 - 45	13000	\$750	\$2,065	\$1,868	\$1,745	\$1,647
	46 - 50	13000	\$750	\$2,161	\$1,957	\$1,825	\$1,723
75	4 - 8	6500	\$750	\$1,694	\$1,528	\$1,436	\$1,354
	9 - 15	6500	\$750	\$1,759	\$1,587	\$1,491	\$1,405
	16 - 21	6500	\$750	\$1,911	\$1,726	\$1,617	\$1,525
	22 - 30	6500	\$750	\$1,996	\$1,804	\$1,688	\$1,593
	31 - 37	13000	\$750	\$2,080	\$1,882	\$1,758_	\$1,660
	38 - 45	13000	\$750	\$2,151	\$1,946	\$1,817	\$1, <del>7/16</del> IF
	46 - 50	13000	\$750	\$2,247	\$2,035	\$1,897	<b>Q</b> \$1,7(2)

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

#### 3. Ethernet Provisioning, (Cont'd.)

	Call Package	Long Distance		M	onthly Reci	urring Char	ge
	(Number of	Allowance					
Bandwidth	Simultaneous	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Calls)	Use)	Charge	Months	Months	Months	Months
80	4 - 8	6500	\$750	\$1,734	\$1,564	\$1,471	\$1,386
	9 - 15	6500	\$750	\$1,799	\$1,623	\$1,526	\$1,437
	16 - 21	6500	\$750	\$1,951	\$1,762	\$1,652	\$1,557
	22 - 30	6500	\$750	\$2,036	\$1,840	\$1,723	\$1,625
	31 - 37	13000	\$750	\$2,120	\$1,918	\$1,793	\$1,692
	38 - 45	13000	\$750	\$2,191	\$1,982	\$1,852	\$1,748
	46 - 50	13000	\$750	\$2,287	\$2,071	\$1,932	\$1,824
100	4 - 8	6500	\$750	\$1,905	\$1,717	\$1,616	\$1,523
	9 - 15	6500	\$750	\$1,970	\$1,776	\$1,671	\$1,574
	16 - 21	6500	\$750	\$2,122	\$1,915	\$1,797	\$1,694
	22 - 30	6500	\$750	\$2,207	\$1,993	\$1,868	\$1,762
	31 - 37	13000	\$750	\$2,291	\$2,071	\$1,938	\$1,829
	38 - 45	13000	\$750	\$2,362	\$2,135	\$1,997	\$1,885
	46 - 50	13000	\$750	\$2,458	\$2,224	\$2,077	\$1,961
125	4 - 8	6500	\$750	\$2,214	\$1,996	\$1,879	\$1,770
	9 - 15	6500	\$750	\$2,279	\$2,055	\$1,934	\$1,821
	16 - 21	6500	\$750	\$2,431	\$2,194	\$2,060	\$1,941
	22 - 30	6500	\$750	\$2,516	\$2,272	\$2,131	\$2,009
	31 - 37	13000	\$750	\$2,600	\$2,350	\$2,201	\$2,076
	38 - 45	13000	\$750	\$2,671	\$2,414	\$2,260	\$2,132
	46 - 50	13000	\$750	\$2,767	\$2,503	\$2,340	\$2,208

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

#### 4. Transport

		Mo	Monthly Recurring Charge						
Bandwidth	Nonrecurring	12	24	36	60				
(Mbps)	Charge	Months	Months	Months	Months				
T1	\$0	\$0	\$0	\$0	\$0				
DS3	\$0	\$0	\$0	\$0	\$0				
Ethernet									
10 Mbps	\$0	\$0	\$0	\$0	\$0				
Ethernet									
100 Mbps	\$0	\$0	\$0	\$0	\$0				

TARIFF BRANCH
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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

### 5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

#### 1. T1 Provisioning

			Long		Monthly Recurring Charge				
			Distance						
		ackage	Allowance						
Bandwidth		nber of	(Minutes of	Nonrecurring	12	24	36	60	
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months	
1.5	4 - 8	Basic	6500	\$500	\$509	\$461	\$430	\$406	
	9 - 12		6500	\$500	\$574	\$520	\$485	\$457	
1.5	4 - 8	Premium	6500	\$500	\$509	\$461	\$430	\$406	
3	4 - 8	Basic	6500	\$750	\$624	\$565	\$527	\$498	
	9 - 12		6500	\$750	\$689	\$624	\$582	\$549	
	13 - 18		6500	\$750	\$762	\$691	\$642	\$607	
	19 - 24		6500	\$750	\$841	\$763	\$708	\$669	
3	4 - 8	Premium	6500	\$750	\$624	\$565	\$527	\$498	
	9 - 16		6500	\$750	\$689	\$624	\$582	\$549	
4.5	4 - 8	Basic	6500	\$750	\$744	\$673	\$629	\$594	
	9 - 12		6500	\$750	\$809	\$732	\$684	\$645	
	13 - 18		6500	\$750	\$882	\$799	\$744	\$703	
	19 - 24		6500	\$750	\$961	\$871	\$810	\$765	
	25 - 30		6500	\$750	\$1,046	\$949	\$881	\$833	
	31 - 36		13000	\$750	\$1,130	\$1,027	\$951	\$900	
4.5	4 - 8	Premium	6500	\$750	\$744	\$673	\$629	\$594	
	9 - 16		6500	\$750	\$809	\$732	\$684	\$645	
	17 - 24		6500	\$750	\$961	\$871	\$810	\$765	
6*	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690	
	9 - 12		6500	\$750	\$929	\$840	\$786	\$741	
	13 - 18		6500	\$750	\$1,002	\$907	\$846	\$799	
	19 - 24		6500	\$750	\$1,081	\$979	\$912	\$861	
	25 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929	
	31 - 36		13000	\$750	\$1,250	\$1,135	\$1,053	\$996	
	37 - 42		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052	
	43 - 50		13000	\$750	\$1,417	\$1,288	\$1,192	\$1 <b>7,A128</b> FF	

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

Converged Voice Service, (Cont'd.) 5.24

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	urring Char	ge
			Distance					
	Call Package		Allowance					
Bandwidth		nber of	`	Nonrecurring	12	24	36	60
		eous Calls)	Use)	Charge	Months	Months	Months	Months
6*	4 - 8	Premium	6500	\$750	\$864	\$781	\$731	\$690
	9 - 16		6500	\$750	\$929	\$840	\$786	\$741
	17 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 32		6500	\$750	\$1,166	\$1,057	\$983	\$929
7.5	4 - 8	Basic	6500	\$750	\$984	\$889	\$833	\$786
	9 - 12		6500	\$750	\$1,049	\$948	\$888	\$837
	13 - 18		6500	\$750	\$1,122	\$1,015	\$948	\$895
	19 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 30		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	31 - 36		13000	\$750	\$1,370	\$1,243	\$1,155	\$1,092
	37 - 42		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	43 - 50		13000	\$750	\$1,537	\$1,396	\$1,294	\$1,224
7.5	4 - 8	Premium	6500	\$750	\$984	\$889	\$833	\$786
	9 - 16		6500	\$750	\$1,049	\$948	\$888	\$837
	17 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 32		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	33 - 40		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
9	4 - 8	Basic	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 12		6500	\$750	\$1,169	\$1,056	\$990	\$933
	13 - 18		6500	\$750	\$1,242	\$1,123	\$1,050	\$991
	19 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 30		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	31 - 36		13000	\$750	\$1,490	\$1,351	\$1,257	\$1,188
	37 - 42		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
	43 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320

\*T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

12/11/2012

Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### Converged Voice Service, (Cont'd.) 5.24

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		Monthly Recurring Charge				
			Distance						
		ackage	Allowance		4.0		2.5		
Bandwidth		nber of	,	Nonrecurring	12	24	36	60	
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months	
9	4 - 8	Premium	6500	\$750	\$1,104	\$997	\$935	\$882	
	9 - 16		6500	\$750	\$1,169	\$1,056	\$990	\$933	
	17 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053	
	25 - 32		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121	
	33 - 40		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244	
	41 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320	
10.5	4 - 8	Basic	6500	\$750	\$1,204	\$1,087	\$1,020	\$962	
	9 - 12		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013	
	13 - 18		6500	\$750	\$1,342	\$1,213	\$1,135	\$1,071	
	19 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133	
	25 - 30		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201	
	31 - 36		13000	\$750	\$1,590	\$1,441	\$1,342	\$1,268	
	37 - 42		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324	
	43 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400	
10.5	4 - 8	Premium	6500	\$750	\$1,204	\$1,087	\$1,020	\$962	
	9 - 16		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013	
	17 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133	
	25 - 32		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201	
	33 - 40		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324	
	41 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400	
12	4 - 8	Basic	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018	
	9 - 12		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069	
	13 - 18		6500	\$750	\$1,412	\$1,276	\$1,195	\$1,127	
	19 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189	
	25 - 30		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257	
	31 - 36		13000	\$750	\$1,660	\$1,504	\$1,402	\$T,AB4FFE	
	37 - 42		13000	\$750	\$1,731	\$1,568	\$1,461	DI.380 I	
	43 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456	

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth	(Num	ber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
12	4 - 8	Premium	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 16		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	17 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 32		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	33 - 40		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	41 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

#### 2. Ethernet Provisioning

			Long		N	Ionthly Recu	urring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	`	nber of	(Minutes of		12	24	36	60
		eous Calls)	Use)	Charge	Months	Months	Months	Months
2	4 - 8	Basic	6500	\$750	\$544	\$493	\$459	\$434
	9 - 15		6500	\$750	\$609	\$552	\$514	\$485
2	4 - 10	Premium	6500	\$750	\$544	\$493	\$459	\$434
4	4 - 8	Basic	6500	\$750	\$704	\$637	\$595	\$562
	9 - 15		6500	\$750	\$769	\$696	\$650	\$613
	16 - 21		6500	\$750	\$921	\$835	\$776	\$733
	22 - 30		6500	\$750	\$1,006	\$913	\$847	\$801
4	4 - 10	Premium	6500	\$750	\$704	\$637	\$595	\$562
	11 - 20		6500	\$750	\$921	\$835	\$776	\$733
6	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690
	9 - 15		6500	\$750	\$929	\$840	\$786	\$741
	16 - 21		6500	\$750	\$1,081	\$979	\$912	\$861
	22 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 37		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
	38 - 45		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
6	4 - 10	Premium	6500	\$750	\$864	\$781	\$731	\$690
	11 - 20		6500	\$750	\$1,081	\$979	\$912	\$861
	21 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
8	4 - 8	Basic	6500	\$750	\$1,024	\$925	\$867	\$818
	9 - 15		6500	\$750	\$1,089	\$984	\$922	\$869
	16 - 21		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	22 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 37		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
	38 - 45		13000	\$750	\$1,481	\$1,343	\$1,248	\$1,180
	46 - 50		13000	\$750	\$1,725	\$1,565	\$1,454	\$1,374

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

41 - 50

13000

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

			Long		N	Monthly Reco	urring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	`	nber of	,	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
8	4 - 10	Premium	6500	\$750	\$1,024	\$925	\$867	\$818
	11 - 20		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	21 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 40		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
10	4 - 8	Basic	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
	9 - 15		6500	\$750	\$1,249	\$1,128	\$1,058	\$997
	16 - 21		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	22 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 37		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	38 - 45		13000	\$750	\$1,641	\$1,487	\$1,384	\$1,308
	46 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
10	4 - 10	Premium	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
	11 - 20		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	21 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 40		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	41 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
15	4 - 8	Basic	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	9 - 15		6500	\$750	\$1,469	\$1,326	\$1,245	\$1,173
	16 - 21		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	22 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	31 - 37		13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
	38 - 45		13000	\$750	\$1,861	\$1,685	\$1,571	\$1,484
	46 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560
15	4 - 10	Premium	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	11 - 20		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	21 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$ <b>T,AR1</b> FF
	31 - 40		13000	\$750	\$1,790	\$1,621		DI.428

\$750

\$1,957

\$1,774

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\$1,651

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	urring Char	ge
			Distance			Ī		
	Call P	ackage	Allowance					
Bandwidth	(Nun	iber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
20	4 - 8	Basic	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
	9 - 15		6500	\$750	\$1,694	\$1,528	\$1,437	\$1,353
	16 - 21		6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	22 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 37		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	38 - 45		13000	\$750	\$2,086	\$1,887	\$1,763	\$1,664
	46 - 50		13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
20	4 - 10	Premium	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
	11 - 20		6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	21 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 40		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	41 - 50		13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
25	4 - 8	Basic	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
	9 - 15		6500	\$750	\$1,914	\$1,726	\$1,624	\$1,529
	16 - 21		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	22 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 37		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	38 - 45		13000	\$750	\$2,306	\$2,085	\$1,950	\$1,840
	46 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
	11 - 20		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 40		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
_	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	`	nber of	`	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
30	4 - 8	Basic	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
	9 - 15		6500	\$750	\$2,139	\$1,929	\$1,815	\$1,709
	16 - 21		6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
	22 - 30		6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 37		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	38 - 45		13000	\$750	\$2,531	\$2,288	\$2,141	\$2,020
	46 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
30	4 - 10	Premium	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
	11 - 20		6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
	21 - 30		6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 40		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	41 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
35	4 - 8	Basic	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834
	9 - 15		6500	\$750	\$2,359	\$2,127	\$2,002	\$1,885
	16 - 21		6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
	22 - 30		6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
	31 - 37		13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
	38 - 45		13000	\$750	\$2,751	\$2,486	\$2,328	\$2,196
	46 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272
35	4 - 10	Premium	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834
	11 - 20		6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
	21 - 30		6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
	31 - 40		13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
	41 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272

TARIFF BRANCH
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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	urring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	,	nber of	,	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
40	4 - 8	Basic	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
	9 - 15		6500	\$750	\$2,579	\$2,325	\$2,189	\$2,061
	16 - 21		6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	22 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 37		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	38 - 45		13000	\$750	\$2,971	\$2,684	\$2,515	\$2,372
	46 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
40	4 - 10	Premium	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
	11 - 20		6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	21 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 40		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	41 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
45	4 - 8	Basic	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
	9 - 15		6500	\$750	\$2,804	\$2,527	\$2,380	\$2,241
	16 - 21		6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	22 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 37		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	38 - 45		13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552
	46 - 50		13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628
45	4 - 10	Premium	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
	11 - 20		6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	21 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 40		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	41 - 50		13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628

TARIFF BRANCH
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KY11209

(N) | | | | |

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth	(Num	nber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
50	4 - 8	Basic	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
	9 - 15		6500	\$750	\$3,024	\$2,725	\$2,567	\$2,417
	16 - 21		6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	22 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 37		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	38 - 45		13000	\$750	\$3,416	\$3,084	\$2,893	\$2,728
	46 - 50		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
50	4 - 10	Premium	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
	11 - 20		6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	21 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 40		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	41 - 50		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804

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## LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

- 5.24 Converged Voice Service, (Cont'd.)
  - 5.24.4 Current Rates and Charges, (Cont'd.)
    - B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

#### 3. Transport

		Mo	onthly Reco	urring Cha	rge
Bandwidth	Nonrecurring	12	24	36	60
(Mbps)	Charge	Months	Months	Months	Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet					
10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet					
100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1		•			
Gbps	\$0	\$700*	\$630*	\$595*	\$560*

Ethernet 1 (N)
Gbps \$0 \$500 \$450 \$425 \$400 (N)

\*These rates are grandfathered and are only available to existing Customers of record as of August 5, 2013. (T)

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

### 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

#### 1. T1 Provisioning

			Long		Monthly Recurring Charge				
			Distance			•			
		ackage	Allowance						
Bandwidth	`	nber of	(Minutes of	Nonrecurring	12	24	36	60	
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months	
1.5	4 - 8	Basic	6500	\$500	\$590	\$534	\$499	\$470	
1	9 - 12		6500	\$500	\$655	\$593	\$553	\$522	
1.5	4 - 8	Premium	6500	\$500	\$590	\$534	\$499	\$470	
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571	
	9 - 12		6500	\$750	\$781	\$707	\$660	\$623	
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680	
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743	
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571	
	9 - 16		6500	\$750	\$781	\$707	\$660	\$623	
4.5	4 - 8	Basic	6500	\$750	\$852	\$770	\$721	\$680	
	9 - 12		6500	\$750	\$917	\$830	\$776	\$732	
	13 - 18		6500	\$750	\$990	\$896	\$836	\$789	
	19 - 24		6500	\$750	\$1,069	\$969	\$902	\$852	
	25 - 30		6500	\$750	\$1,154	\$1,046	\$973	\$919	
	31 - 36		13000	\$750	\$1,238	\$1,124	\$1,043	\$986	
4.5	4 - 8	Premium	6500	\$750	\$852	\$770	\$721	\$680	
	9 - 16		6500	\$750	\$917	\$830	\$776	\$732	
	17 - 24		6500	\$750	\$1,069	\$969	\$902	\$852	
6*	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789	
	9 - 12		6500	\$750	\$1,054	\$952	\$891	\$841	
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898	
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961	
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028	
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095	
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151	
	43 - 50		13000	\$750	\$1,542	\$1,400	\$1,298	\$TAR7FF	

| 43 - 50 | | 13000 | \$/50 | \$1,542 | \$1,400 | \$1,270 | \$ \*T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		Monthly Recurring Charge				
			Distance						
		ackage	Allowance						
Bandwidth	`	nber of	(Minutes of	0	12	24	36	60	
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months	
6*	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789	
	9 - 16		6500	\$750	\$1,054	\$952	\$891	\$841	
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961	
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028	
7.5	4 - 8	Basic	6500	\$750	\$1,126	\$1,017	\$954	\$899	
	9 - 12		6500	\$750	\$1,192	\$1,076	\$1,009	\$951	
	13 - 18		6500	\$750	\$1,264	\$1,143	\$1,069	\$1,008	
	19 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071	
	25 - 30		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138	
	31 - 36		13000	\$750	\$1,513	\$1,371	\$1,276	\$1,205	
	37 - 42		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261	
	43 - 50		13000	\$750	\$1,680	\$1,524	\$1,415	\$1,337	
7.5	4 - 8	Premium	6500	\$750	\$1,126	\$1,017	\$954	\$899	
	9 - 16		6500	\$750	\$1,192	\$1,076	\$1,009	\$951	
	17 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071	
	25 - 32		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138	
	33 - 40		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261	
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009	
	9 - 12		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060	
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118	
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180	
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247	
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315	
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370	
* T1	43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	,	nber of	(Minutes of	_	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 16		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
10.5	4 - 8	Basic	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
	9 - 12		6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	13 - 18		6500	\$750	\$1,516	\$1,370	\$1,284	\$1,210
	19 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 30		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	31 - 36		13000	\$750	\$1,765	\$1,598	\$1,491	\$1,407
	37 - 42		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	43 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539
10.5	4 - 8	Premium	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
	9 - 16		6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	17 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 32		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	33 - 40		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	41 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539

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12/11/2012

PUBLIC SERVICE
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Issue Date: December 12, 2012 Effective Date: December 12, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth	(Num	iber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
	9 - 12		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
	9 - 16		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

#### 2. DS3 Provisioning

			Long		Monthly Recurring Charge			
			Distance					
	Call Package		Allowance					
Bandwidth	`		,	Nonrecurring	12	24	36	60
(Mbps)	Simultaneous Calls)		Use)	Charge	Months	Months	Months	Months
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
	9 - 12		6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
	9 - 16		6500	\$750	\$781	\$707	\$660	\$623
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 12		6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	43 - 50		13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227
6	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
	9 - 16		6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 12		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$ <b>T,A#7</b> FF

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### Converged Voice Service, (Cont'd.) 5.24

# 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

#### 2. DS3 Provisioning, (Cont'd.)

	Long Monthly Recur						urring Char	ge	
			Distance						
		ackage	Allowance						
Bandwidth		nber of	,	Nonrecurring	12	24	36	60	
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months	
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009	
	9 - 16		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060	
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180	
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247	
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370	
	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167	
	9 - 12		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219	
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276	
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473	
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529	
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605	
12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167	
	9 - 16		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219	
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529	1
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605	
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293	1
	9 - 12		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345	
	13 - 18		6500	\$750	\$1,756	\$1,586	\$1,487	\$1,402	
	19 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
	25 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	•
	31 - 36		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,ARYFF	BRANC
	37 - 42		13000	\$750	\$2,075	\$1,878	\$1,753		- 11
	43 - 50		13000	\$750	\$2,172	\$1,967		الإلجيا	ΞIV

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

# 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

## 2. DS3 Provisioning, (Cont'd.)

			Long		N	Monthly Recu	urring Char	ge	1
			Distance						
		ackage	Allowance						
Bandwidth	`	nber of	(Minutes of	Nonrecurring	12	24	36	60	
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months	
15	4 - 8	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293	
	9 - 16		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345	
	17 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
	25 - 32		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	
	33 - 40		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655	
	41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	
18	4 - 8	Basic	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416	
_	9 - 12		6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468	
	13 - 18		6500	\$750	\$1,910	\$1,724	\$1,619	\$1,525	
	19 - 24		6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	25 - 30		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
	31 - 36		13000	\$750	\$2,159	\$1,952	\$1,826	\$1,722	
	37 - 42		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
	43 - 50		13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854	
18	4 - 8	Premium	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416	
	9 - 16		6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468	
	17 - 24		6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	25 - 32		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
	33 - 40		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
	41 - 50		13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854	
21	4 - 8	Basic	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552	
	9 - 12		6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604	
	13 - 18		6500	\$750	\$2,080	\$1,877	\$1,763	\$1,661	
	19 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724	
	25 - 30		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791	
	31 - 36		13000	\$750	\$2,329	\$2,105	\$1,970	\$1T,XP,XF	BRA
	37 - 42		13000	\$750	\$2,399	\$2,170	\$2,029		
	43 - 50		13000	\$750	\$2,496	\$2,258		11,990	⊏I'

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

43 - 50

13000

# 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

			Long		N	Monthly Rec	urring Char	ge
			Distance			-		
		Package	Allowance					
Bandwidth	`	nber of		Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
21	4 - 8	Premium	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552
	9 - 16		6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604
	17 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724
	25 - 32		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791
	33 - 40		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914
	41 - 50		13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990
24	4 - 8	Basic	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
	9 - 12		6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
	13 - 18		6500	\$750	\$2,237	\$2,019	\$1,896	\$1,787
	19 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
	25 - 30		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
	31 - 36		13000	\$750	\$2,486	\$2,246	\$2,103	\$1,984
	37 - 42		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040
	43 - 50		13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116
24	4 - 8	Premium	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
	9 - 16		6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
	17 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
	25 - 32		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
	33 - 40		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040
	41 - 50		13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116
27	4 - 8	Basic	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
	9 - 12		6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	13 - 18		6500	\$750	\$2,399	\$2,164	\$2,034	\$1,916
	19 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 30		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
	31 - 36		13000	\$750	\$2,648	\$2,392	\$2,241	\$ <b>4,AR</b> 1FF
	37 - 42		13000	\$750	\$2,718	\$2,456	\$2,300	
1	t	1	1	1		<b>+</b>		<del></del>

\$750

\$2,815

\$2,545

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### Converged Voice Service, (Cont'd.) 5.24

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

			Long		N	Ionthly Reco	urring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	`	nber of		Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
27	4 - 8	Premium	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
	9 - 16		6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	17 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 32		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
	33 - 40		13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169
	41 - 50		13000	\$750	\$2,815	\$2,545	\$2,380	\$2,245
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	9 - 12		6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	13 - 18		6500	\$750	\$2,561	\$2,310	\$2,172	\$2,046
	19 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 36		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	37 - 42		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
	43 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	9 - 16		6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	17 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 32		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	33 - 40		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
33	4 - 8	Basic	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
	9 - 12		6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	13 - 18		6500	\$750	\$2,718	\$2,451	\$2,305	\$2,172
	19 - 24		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
	25 - 30		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	31 - 36		13000	\$750	\$2,967	\$2,679	\$2,512	\$ <b>4</b> , <b>AR</b> YFF
	37 - 42		13000	\$750	\$3,037	\$2,744	\$2,571	
	43 - 50		13000	\$750	\$3,134	\$2,832		2,501

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### Converged Voice Service, (Cont'd.) 5.24

# 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

#### 2. DS3 Provisioning, (Cont'd.)

			Long		N	Monthly Rec	urring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth		nber of	,	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
33	4 - 8	Premium	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
	9 - 16		6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	17 - 24		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
	25 - 32		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	33 - 40		13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
	41 - 50		13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501
36	4 - 8	Basic	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
	9 - 12		6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	13 - 18		6500	\$750	\$2,880	\$2,597	\$2,443	\$2,301
	19 - 24		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
	25 - 30		6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
	31 - 36		13000	\$750	\$3,129	\$2,825	\$2,650	\$2,498
	37 - 42		13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
	43 - 50		13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
36	4 - 8	Premium	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
	9 - 16		6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	17 - 24		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
	25 - 32		6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
	33 - 40		13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
	41 - 50		13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
39	4 - 8	Basic	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
	9 - 12		6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	13 - 18		6500	\$750	\$3,037	\$2,738	\$2,577	\$2,427
	19 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	25 - 30		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	31 - 36		13000	\$750	\$3,286	\$2,966	\$2,784	\$4,ARIFFE
	37 - 42		13000	\$750	\$3,356	\$3,031	\$2,843	
	43 - 50		13000	\$750	\$3,453	\$3,119	\$2,923	

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth		ber of	(Minutes of	_	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
39	4 - 8	Premium	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
	9 - 16		6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	17 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	25 - 32		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	33 - 40		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
	41 - 50		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
42	4 - 8	Basic	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
	9 - 12		6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	13 - 18		6500	\$750	\$3,199	\$2,885	\$2,714	\$2,556
	19 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 30		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	31 - 36		13000	\$750	\$3,448	\$3,112	\$2,921	\$2,753
	37 - 42		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	43 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885
42	4 - 8	Premium	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
	9 - 16	_	6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	17 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 32	_	6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	33 - 40		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	41 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885

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(N) | | | |

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth	(Num	iber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
	9 - 12		6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	13 - 18		6500	\$750	\$3,361	\$3,030	\$2,852	\$2,686
	19 - 24		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	25 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 36		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	37 - 42		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	43 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015
45	4 - 8	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
	9 - 16		6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	17 - 24		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	25 - 32		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	33 - 40		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

## 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

## 3. Ethernet Provisioning

			Long		N	Monthly Reco	urring Char	ge
			Distance			-		
		ackage	Allowance					
Bandwidth	`	iber of	,	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
2	4 - 8	Basic	6500	\$750	\$625	\$566	\$528	\$498
	9 - 15		6500	\$750	\$690	\$625	\$582	\$550
2	4 - 10	Premium	6500	\$750	\$625	\$566	\$528	\$498
4	4 - 8	Basic	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15		6500	\$750	\$872	\$789	\$737	\$695
	16 - 21		6500	\$750	\$1,024	\$928	\$863	\$815
	22 - 30		6500	\$750	\$1,108	\$1,006	\$934	\$883
4	4 - 10	Premium	6500	\$750	\$807	\$729	\$683	\$644
	11 - 20		6500	\$750	\$1,024	\$928	\$863	\$815
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 15		6500	\$750	\$1,054	\$952	\$891	\$841
	16 - 21		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	22 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 37		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	38 - 45		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
6	4 - 10	Premium	6500	\$750	\$988	\$893	\$837	\$789
	11 - 20		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	21 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
8	4 - 8	Basic	6500	\$750	\$1,172	\$1,058	\$993	\$936
	9 - 15		6500	\$750	\$1,237	\$1,117	\$1,047	\$987
	16 - 21		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	22 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 37		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242
	38 - 45		13000	\$750	\$1,628	\$1,476	\$1,374	\$1,298
8	4 - 10	Premium	6500	\$750	\$1,172	\$1,058	\$993	\$936
	11 - 20		6500	\$750	\$1,388	\$1,256	\$1,174	\$ <b>TAR</b> (FF
	21 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	
	31 - 40		13000	\$750	\$1,558	\$1,412	\$1,315	11,242

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance			· · · · · · · · · · · · · · · · · · ·		
		ackage	Allowance					
Bandwidth	`	nber of	`	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
10	4 - 8	Basic	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
	9 - 15		6500	\$750	\$1,418	\$1,281	\$1,202	\$1,133
	16 - 21		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	22 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 37		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	38 - 45		13000	\$750	\$1,810	\$1,640	\$1,528	\$1,443
	46 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
10	4 - 10	Premium	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
	11 - 20		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	21 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 40		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	41 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	9 - 15		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	16 - 21		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	22 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 37		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	38 - 45		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
	46 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731
15	4 - 10	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	11 - 20		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	21 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 40		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth		iber of	,	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
20	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
	9 - 15		6500	\$750	\$1,953	\$1,762	\$1,657	\$1,561
	16 - 21		6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	22 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 37		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	38 - 45		13000	\$750	\$2,345	\$2,121	\$1,984	\$1,871
	46 - 50		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
20	4 - 10	Premium	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
	11 - 20		6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	21 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 40		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	41 - 50		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
25	4 - 8	Basic	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721
	9 - 15		6500	\$750	\$2,219	\$2,000	\$1,882	\$1,773
	16 - 21		6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
	22 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 37		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
	38 - 45		13000	\$750	\$2,610	\$2,359	\$2,209	\$2,083
	46 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159
25	4 - 10	Premium	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721
	11 - 20		6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
	21 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 40		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
	41 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance			-		
		ackage	Allowance					
Bandwidth	,	nber of	`	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	9 - 15		6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	38 - 45		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
	46 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
30	4 - 10	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
	11 - 20		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	21 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 40		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
35	4 - 8	Basic	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
	9 - 15		6500	\$750	\$2,754	\$2,482	\$2,337	\$2,201
	16 - 21		6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	22 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 37		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	38 - 45		13000	\$750	\$3,145	\$2,841	\$2,663	\$2,511
	46 - 50		13000	\$750	\$3,242	\$2,930	\$2,744	\$2,587
35	4 - 10	Premium	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
	11 - 20		6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	21 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 40		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	41 - 50		13000	\$750	\$3,242	\$2,930	\$2,744	\$2,587

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance			-		
		ackage	Allowance					
Bandwidth	`	nber of	(Minutes of	U	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
40	4 - 8	Basic	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
	9 - 15		6500	\$750	\$3,018	\$2,721	\$2,562	\$2,413
	16 - 21		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	22 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 37		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	38 - 45		13000	\$750	\$3,410	\$3,080	\$2,888	\$2,723
	46 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
40	4 - 10	Premium	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
	11 - 20		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	21 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 40		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	41 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
	9 - 15		6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	16 - 21		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	22 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 37		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	38 - 45		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	46 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015
45	4 - 10	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
	11 - 20		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	21 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 40		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance			-		
	Call Package		Allowance					
Bandwidth	`	ber of	(Minutes of	U	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
50	4 - 8	Basic	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
	9 - 15		6500	\$750	\$3,553	\$3,202	\$3,017	\$2,841
	16 - 21		6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	22 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 37		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	38 - 45		13000	\$750	\$3,945	\$3,561	\$3,343	\$3,151
	46 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
50	4 - 10	Premium	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
	11 - 20		6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	21 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 40		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	41 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
55	4 - 8	Basic	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
	9 - 15		6500	\$750	\$3,670	\$3,307	\$3,115	\$2,934
	16 - 21		6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	22 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 37		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	38 - 45		13000	\$750	\$4,061	\$3,666	\$3,442	\$3,244
	46 - 50		13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320
55	4 - 10	Premium	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
	11 - 20		6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	21 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 40		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	41 - 50		13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
		ackage	Allowance					
Bandwidth		iber of	(Minutes of	0	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
60	4 - 8	Basic	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
	9 - 15		6500	\$750	\$3,788	\$3,413	\$3,216	\$3,028
	16 - 21		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	22 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 37		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	38 - 45		13000	\$750	\$4,179	\$3,772	\$3,542	\$3,338
	46 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
60	4 - 10	Premium	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
	11 - 20		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	21 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 40		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	41 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
65	4 - 8	Basic	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
	9 - 15		6500	\$750	\$3,904	\$3,517	\$3,315	\$3,121
	16 - 21		6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	22 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 37		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	38 - 45		13000	\$750	\$4,295	\$3,876	\$3,641	\$3,431
	46 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507
65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
	11 - 20		6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	21 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 40		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	41 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

## 5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth		nber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
70	4 - 8	Basic	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
	9 - 15		6500	\$750	\$4,022	\$3,623	\$3,415	\$3,215
	16 - 21		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	22 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 37		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	38 - 45		13000	\$750	\$4,413	\$3,982	\$3,741	\$3,526
	46 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
70	4 - 10	Premium	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
	11 - 20		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	21 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 40		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	41 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
75	4 - 8	Basic	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
	9 - 15		6500	\$750	\$4,138	\$3,728	\$3,513	\$3,309
	16 - 21		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	22 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 37		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	38 - 45		13000	\$750	\$4,530	\$4,087	\$3,840	\$3,619
	46 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695
75	4 - 10	Premium	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
	11 - 20		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	21 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 40		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	41 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		N	Ionthly Recu	arring Char	ge
			Distance			-		
		ackage	Allowance					
Bandwidth	`	nber of	,	Nonrecurring	12	24	36	60
(Mbps)		eous Calls)	Use)	Charge	Months	Months	Months	Months
80	4 - 8	Basic	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
	9 - 15		6500	\$750	\$4,249	\$3,829	\$3,608	\$3,397
	16 - 21		6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	22 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 37		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	38 - 45		13000	\$750	\$4,641	\$4,188	\$3,935	\$3,708
	46 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
80	4 - 10	Premium	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
	11 - 20		6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	21 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 40		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	41 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
85	4 - 8	Basic	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
	9 - 15		6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492
	16 - 21		6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	22 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 37		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	38 - 45		13000	\$750	\$4,759	\$4,294	\$4,035	\$3,802
	46 - 50		13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878
85	4 - 10	Premium	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
	11 - 20		6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	21 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 40		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	41 - 50		13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		Monthly Recurring Charge		ge	
			Distance					
	Call P	ackage	Allowance					
Bandwidth		iber of	(Minutes of	0	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
90	4 - 8	Basic	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
	9 - 15		6500	\$750	\$4,484	\$4,039	\$3,807	\$3,585
	16 - 21		6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	22 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 37		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	38 - 45		13000	\$750	\$4,875	\$4,398	\$4,134	\$3,895
	46 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
90	4 - 10	Premium	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
	11 - 20		6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	21 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 40		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	41 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
100	4 - 8	Basic	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
	9 - 15		6500	\$750	\$4,718	\$4,250	\$4,006	\$3,772
	16 - 21		6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	22 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 37		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	38 - 45		13000	\$750	\$5,109	\$4,609	\$4,333	\$4,082
	46 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159
100	4 - 10	Premium	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
	11 - 20		6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	21 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 40		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	41 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159

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Issue Date: December 12, 2012 Effective Date: December 12, 2012

### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.24 Converged Voice Service, (Cont'd.)

5.24.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

			Long		Monthly Recurring Charge			ge
			Distance					
	Call P	ackage	Allowance					
Bandwidth	(Nun	iber of	(Minutes of	Nonrecurring	12	24	36	60
(Mbps)	Simultane	eous Calls)	Use)	Charge	Months	Months	Months	Months
350	4 - 8	Basic	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
	9 - 15		6500	\$750	\$11,774	\$11,755	\$11,737	\$11,727
	16 - 21		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	22 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 37		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	38 - 45		13000	\$750	\$12,166	\$12,114	\$12,063	\$12,038
	46 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114
350	4 - 10	Premium	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
	11 - 20		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	21 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 40		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	41 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114

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### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

- Converged Voice Service, (Cont'd.) 5.24
  - 5.24.4 Current Rates and Charges, (Cont'd.)
    - C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

#### 4. Transport

		Monthly Recurring Charge			
Bandwidth	Nonrecurring	12	24	36	60
(Mbps)	Charge	Months	Months	Months	Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet					
10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet					
100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1					·
Gbps	\$0	\$700*	\$630*	\$595*	\$560*

Ethernet 1						(N)
Gbps	\$0	\$500	\$450	\$425	\$400	(N)

(T) \*These rates are grandfathered and are only available to existing Customers of record as of August 5, 2013.

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Issued Date: August 5, 2013 Effective Date: August 5, 2013

#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### 5.25 FlexVoice<sup>SM</sup> Service

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### 5.25.1 General

Flex Voice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). Flex Voice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the Flex Voice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

#### 5.25.2 Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

- 24 Analog Business Lines
- 48 Digital Trunk Channels
- 46 PRI Channels
- 50 Total call paths when provisioning a combination of analog lines and digital channels

#### 5.25.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

	Monthly Long Distance
Call Paths	Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 5.25 FlexVoice<sup>SM</sup> Service, (Cont'd.)

#### 5.25.4 Line Features

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 6.14.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

### 5.25.5 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.5. Additional VTNs are charged as described in Section 5.6. Additional RTNs are charged as described in Section 5.26.

### 5.25.6 Rates and Charges

### A. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

#### B. Rates

All rates are applied per FlexVoice Service arrangement at each service location:



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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

# 5.25 FlexVoice<sup>SM</sup> Service, (Cont'd.)

5.25.6 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

## 1. Lexington

			Monthly Recurring Charge			
Call	Flex Call	Nonrecurring	12	24	36	60
Paths	Minutes	Charges	Months	Months	Months	Months
1 - 10	6500	\$500.00	\$400.00	\$360.00	\$320.00	\$280.00
11 - 15	6500	\$500.00	\$425.00	\$382.00	\$340.00	\$297.00
16 - 20	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
21 - 25	6500	\$500.00	\$475.00	\$427.00	\$380.00	\$332.00
26 - 30	6500	\$500.00	\$570.00	\$513.00	\$456.00	\$399.00
31 - 35	13000	\$500.00	\$665.00	\$598.00	\$532.00	\$465.00
36 - 40	13000	\$500.00	\$760.00	\$684.00	\$608.00	\$532.00
41 - 45	13000	\$500.00	\$855.00	\$769.00	\$684.00	\$598.00
46 - 50	13000	\$500.00	\$950.00	\$855.00	\$760.00	\$665.00

## 2. Louisville

			Monthly Recurring Charge				
Call	Flex Call	Nonrecurring	12	24	36	60	
Paths	Minutes	Charges	Months	Months	Months	Months	
1 - 10	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00	
11 - 15	6500	\$500.00	\$491.00	\$442.00	\$393.00	\$344.00	
16 - 20	6500	\$500.00	\$533.00	\$480.00	\$426.00	\$373.00	
21 - 25	6500	\$500.00	\$575.00	\$517.00	\$460.00	\$402.00	
26 - 30	6500	\$500.00	\$690.00	\$621.00	\$552.00	\$483.00	
31 - 35	13000	\$500.00	\$805.00	\$724.00	\$644.00	\$563.00	
36 - 40	13000	\$500.00	\$920.00	\$828.00	\$736.00	\$644.00	
41 - 45	13000	\$500.00	\$1,035.00	\$931.00	\$828.00	\$724.00	
46 - 50	13000	\$500.00	\$1,150.00	\$1,035.00	\$920.00	\$805.00	

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 5 - LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

#### 5.26 Remote Telephone Numbers Service

## 5.26.1 Description

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph 5.26.2 below.

#### 5.26.2 Limitations

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

#### 5.26.3 Rates and Charges

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

Monthly Recurring Charge Per Number \$0.15

Nonrecurring Charge Per Number \$0.35

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#### SECTION 5 - NETWORK SERVICES, (CONT'D.)

### 5.27 SIP Trunking Service

#### 5.27.1 General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer's switch or network and the Company's network is a Company-provided Session Border Controller (SBC) installed at the Customer's premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

#### 5.27.2 Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer's physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

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Issue Date: January 17, 2014 Effective Date: January 17, 2014

### SECTION 5 - NETWORK SERVICES, (CONT'D.)

#### 5.27 SIP Trunking Service, (Cont'd.)

### 5.27.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

	Monthly Long
Call Paths	Distance Allowance
	Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

#### 5.27.4 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 5.5. Additional VTNs are charged as described in Section 5.6. Additional RTNs are charged as described in Section 5.26.

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### SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.27 SIP Trunking Service, (Cont'd.)

### 5.27.5 Rates and Charges

#### A. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

#### B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

### 1. Transport

		Monthly Recurring Charge					
Bandwidth	Nonrecurring	12	24	36	60		
(Mbps)	Charge	Months	Months	Months	Months		
T1	\$0	\$85	\$77	\$72	\$68		
DS3	\$0	\$325	\$293	\$276	\$260		
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260		
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400		

Notes: PS/ALI (See Section 2.21) is not available on SIP Trunking.

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## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

## 2. Simultaneous Call Path Increments

Simultaneous	Included LD	Nonrecurring	]	Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
25	6,500	\$500.00	\$594.00	\$495.00	\$450.00	\$427.50
30	6,500	\$500.00	\$712.80	\$594.00	\$540.00	\$513.00
35	6,500	\$500.00	\$831.60	\$693.00	\$630.00	\$598.50
40	6,500	\$500.00	\$950.40	\$792.00	\$720.00	\$684.00
45	6,500	\$500.00	\$1,069.20	\$891.00	\$810.00	\$769.50
50	13,000	\$500.00	\$1,188.00	\$990.00	\$900.00	\$855.00
55	13,000	\$500.00	\$1,306.80	\$1,089.00	\$990.00	\$940.50
60	13,000	\$500.00	\$1,425.60	\$1,188.00	\$1,080.00	\$1,026.00
65	13,000	\$500.00	\$1,544.40	\$1,287.00	\$1,170.00	\$1,111.50
70	13,000	\$500.00	\$1,663.20	\$1,386.00	\$1,260.00	\$1,197.00
75	19,500	\$500.00	\$1,782.00	\$1,485.00	\$1,350.00	\$1,282.50
80	19,500	\$500.00	\$1,900.80	\$1,584.00	\$1,440.00	\$1,368.00
85	19,500	\$500.00	\$2,019.60	\$1,683.00	\$1,530.00	\$1,453.50
90	19,500	\$500.00	\$2,138.40	\$1,782.00	\$1,620.00	\$1,539.00
95	19,500	\$500.00	\$2,257.20	\$1,881.00	\$1,710.00	\$1,624.50
100	26,000	\$500.00	\$2,376.00	\$1,980.00	\$1,800.00	\$1,710.00
105	26,000	\$500.00	\$2,494.80	\$2,079.00	\$1,890.00	\$1,795.50
110	26,000	\$500.00	\$2,613.60	\$2,178.00	\$1,980.00	\$1,881.00
115	26,000	\$500.00	\$2,732.40	\$2,277.00	\$2,070.00	\$1,966.50
120	26,000	\$500.00	\$2,851.20	\$2,376.00	\$2,160.00	\$2,052.00
125	32,500	\$500.00	\$2,805.00	\$2,337.50	\$2,125.00	\$2,018.75
130	32,500	\$500.00	\$2,917.20	\$2,431.00	\$2,210.00	\$2,099.50
135	32,500	\$500.00	\$3,029.40	\$2,524.50	\$2,295.00	\$2,180.25
140	32,500	\$500.00	\$3,141.60	\$2,618.00	\$2,380.00	\$2,261.00
145	32,500	\$500.00	\$3,253.80	\$2,711.50	\$2,465.00	\$2,341.75
150	39,000	\$500.00	\$3,366.00	\$2,805.00	\$2,550.00	\$2,422.50
155	39,000	\$500.00	\$3,478.20	\$2,898.50	\$2,635.00	\$2,503.25
160	39,000	\$500.00	\$3,590.40	\$2,992.00	\$2,720.00	\$2,584.00

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## SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring	Monthly Recurring Charge				
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months	
165	39,000	\$500.00	\$3,702.60	\$3,085.50	\$2,805.00	\$2,664.75	
170	39,000	\$500.00	\$3,814.80	\$3,179.00	\$2,890.00	\$2,745.50	
175	45,500	\$500.00	\$3,927.00	\$3,272.50	\$2,975.00	\$2,826.25	
180	45,500	\$500.00	\$4,039.20	\$3,366.00	\$3,060.00	\$2,907.00	
185	45,500	\$500.00	\$4,151.40	\$3,459.50	\$3,145.00	\$2,987.75	
190	45,500	\$500.00	\$4,263.60	\$3,553.00	\$3,230.00	\$3,068.50	
195	45,500	\$500.00	\$4,375.80	\$3,646.50	\$3,315.00	\$3,149.25	
200	52,000	\$500.00	\$4,488.00	\$3,740.00	\$3,400.00	\$3,230.00	
205	52,000	\$500.00	\$4,600.20	\$3,833.50	\$3,485.00	\$3,310.75	
210	52,000	\$500.00	\$4,712.40	\$3,927.00	\$3,570.00	\$3,391.50	
215	52,000	\$500.00	\$4,824.60	\$4,020.50	\$3,655.00	\$3,472.25	
220	52,000	\$500.00	\$4,936.80	\$4,114.00	\$3,740.00	\$3,553.00	
225	58,500	\$500.00	\$5,049.00	\$4,207.50	\$3,825.00	\$3,633.75	
230	58,500	\$500.00	\$5,161.20	\$4,301.00	\$3,910.00	\$3,714.50	
235	58,500	\$500.00	\$5,273.40	\$4,394.50	\$3,995.00	\$3,795.25	
240	58,500	\$500.00	\$5,385.60	\$4,488.00	\$4,080.00	\$3,876.00	
245	58,500	\$500.00	\$5,497.80	\$4,581.50	\$4,165.00	\$3,956.75	
250	65,000	\$500.00	\$5,610.00	\$4,675.00	\$4,250.00	\$4,037.50	
255	65,000	\$500.00	\$5,722.20	\$4,768.50	\$4,335.00	\$4,118.25	
260	65,000	\$500.00	\$5,834.40	\$4,862.00	\$4,420.00	\$4,199.00	
265	65,000	\$500.00	\$5,946.60	\$4,955.50	\$4,505.00	\$4,279.75	
270	65,000	\$500.00	\$6,058.80	\$5,049.00	\$4,590.00	\$4,360.50	
275	65,000	\$500.00	\$5,808.00	\$4,840.00	\$4,400.00	\$4,180.00	
280	65,000	\$500.00	\$5,913.60	\$4,928.00	\$4,480.00	\$4,256.00	
285	65,000	\$500.00	\$6,019.20	\$5,016.00	\$4,560.00	\$4,332.00	
290	65,000	\$500.00	\$6,124.80	\$5,104.00	\$4,640.00	\$4,408.00	
295	65,000	\$500.00	\$6,230.40	\$5,192.00	\$4,720.00	\$4,484.00	
300	65,000	\$500.00	\$6,336.00	\$5,280.00	\$4,800.00	\$4,560.00	

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## SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring	]	Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
305	65,000	\$500.00	\$6,441.60	\$5,368.00	\$4,880.00	\$4,636.00
310	65,000	\$500.00	\$6,547.20	\$5,456.00	\$4,960.00	\$4,712.00
315	65,000	\$500.00	\$6,652.80	\$5,544.00	\$5,040.00	\$4,788.00
320	65,000	\$500.00	\$6,758.40	\$5,632.00	\$5,120.00	\$4,864.00
325	65,000	\$500.00	\$6,864.00	\$5,720.00	\$5,200.00	\$4,940.00
330	65,000	\$500.00	\$6,969.60	\$5,808.00	\$5,280.00	\$5,016.00
335	65,000	\$500.00	\$7,075.20	\$5,896.00	\$5,360.00	\$5,092.00
340	65,000	\$500.00	\$7,180.80	\$5,984.00	\$5,440.00	\$5,168.00
345	65,000	\$500.00	\$7,286.40	\$6,072.00	\$5,520.00	\$5,244.00
350	65,000	\$500.00	\$7,392.00	\$6,160.00	\$5,600.00	\$5,320.00
355	65,000	\$500.00	\$7,497.60	\$6,248.00	\$5,680.00	\$5,396.00
360	65,000	\$500.00	\$7,603.20	\$6,336.00	\$5,760.00	\$5,472.00
365	65,000	\$500.00	\$7,708.80	\$6,424.00	\$5,840.00	\$5,548.00
370	65,000	\$500.00	\$7,814.40	\$6,512.00	\$5,920.00	\$5,624.00
375	65,000	\$500.00	\$7,920.00	\$6,600.00	\$6,000.00	\$5,700.00
380	65,000	\$500.00	\$8,025.60	\$6,688.00	\$6,080.00	\$5,776.00
385	65,000	\$500.00	\$8,131.20	\$6,776.00	\$6,160.00	\$5,852.00
390	65,000	\$500.00	\$8,236.80	\$6,864.00	\$6,240.00	\$5,928.00
395	65,000	\$500.00	\$8,342.40	\$6,952.00	\$6,320.00	\$6,004.00
400	65,000	\$500.00	\$8,448.00	\$7,040.00	\$6,400.00	\$6,080.00
405	65,000	\$500.00	\$8,553.60	\$7,128.00	\$6,480.00	\$6,156.00
410	65,000	\$500.00	\$8,659.20	\$7,216.00	\$6,560.00	\$6,232.00
415	65,000	\$500.00	\$8,764.80	\$7,304.00	\$6,640.00	\$6,308.00
420	65,000	\$500.00	\$8,870.40	\$7,392.00	\$6,720.00	\$6,384.00
425	65,000	\$500.00	\$8,976.00	\$7,480.00	\$6,800.00	\$6,460.00
430	65,000	\$500.00	\$9,081.60	\$7,568.00	\$6,880.00	\$6,536.00
435	65,000	\$500.00	\$9,187.20	\$7,656.00	\$6,960.00	\$6,612.00
440	65,000	\$500.00	\$9,292.80	\$7,744.00	\$7,040.00	\$6,688.00

TARIFF BRANCH
RECEIVE

1/16/2014

PUBLIC SERVICE
COMMISSION
OF KENTUCKY

(N)

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring	]	Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
445	65,000	\$500.00	\$9,398.40	\$7,832.00	\$7,120.00	\$6,764.00
450	65,000	\$500.00	\$9,504.00	\$7,920.00	\$7,200.00	\$6,840.00
455	65,000	\$500.00	\$9,609.60	\$8,008.00	\$7,280.00	\$6,916.00
460	65,000	\$500.00	\$9,715.20	\$8,096.00	\$7,360.00	\$6,992.00
465	65,000	\$500.00	\$9,820.80	\$8,184.00	\$7,440.00	\$7,068.00
470	65,000	\$500.00	\$9,926.40	\$8,272.00	\$7,520.00	\$7,144.00
475	65,000	\$500.00	\$10,032.00	\$8,360.00	\$7,600.00	\$7,220.00
480	65,000	\$500.00	\$10,137.60	\$8,448.00	\$7,680.00	\$7,296.00
485	65,000	\$500.00	\$10,243.20	\$8,536.00	\$7,760.00	\$7,372.00
490	65,000	\$500.00	\$10,348.80	\$8,624.00	\$7,840.00	\$7,448.00
495	65,000	\$500.00	\$10,454.40	\$8,712.00	\$7,920.00	\$7,524.00
500	65,000	\$500.00	\$10,560.00	\$8,800.00	\$8,000.00	\$7,600.00
505	65,000	\$500.00	\$10,665.60	\$8,888.00	\$8,080.00	\$7,676.00
510	65,000	\$500.00	\$10,771.20	\$8,976.00	\$8,160.00	\$7,752.00
515	65,000	\$500.00	\$10,876.80	\$9,064.00	\$8,240.00	\$7,828.00
520	65,000	\$500.00	\$10,982.40	\$9,152.00	\$8,320.00	\$7,904.00
525	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
530	65,000	\$500.00	\$11,193.60	\$9,328.00	\$8,480.00	\$8,056.00
535	65,000	\$500.00	\$11,299.20	\$9,416.00	\$8,560.00	\$8,132.00
540	65,000	\$500.00	\$11,404.80	\$9,504.00	\$8,640.00	\$8,208.00
545	65,000	\$500.00	\$11,510.40	\$9,592.00	\$8,720.00	\$8,284.00
550	65,000	\$500.00	\$10,890.00	\$9,075.00	\$8,250.00	\$7,837.50
555	65,000	\$500.00	\$10,989.00	\$9,157.50	\$8,325.00	\$7,908.75
560	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
565	65,000	\$500.00	\$11,187.00	\$9,322.50	\$8,475.00	\$8,051.25
570	65,000	\$500.00	\$11,286.00	\$9,405.00	\$8,550.00	\$8,122.50
575	65,000	\$500.00	\$11,385.00	\$9,487.50	\$8,625.00	\$8,193.75
580	65,000	\$500.00	\$11,484.00	\$9,570.00	\$8,700.00	\$8,265.00

TARIFF BRANCH
RECEIVE

1/16/2014

PUBLIC SERVICE
COMMUNICATION
OF KENTUCKY

(N)

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## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included	Nonrecurring		Monthly Reco	urring Charge	
Call Paths	LD MOUs	Charge	12 Months	24 Months	36 Months	60 Months
585	65,000	\$500.00	\$11,583.00	\$9,652.50	\$8,775.00	\$8,336.25
590	65,000	\$500.00	\$11,682.00	\$9,735.00	\$8,850.00	\$8,407.50
595	65,000	\$500.00	\$11,781.00	\$9,817.50	\$8,925.00	\$8,478.75
600	65,000	\$500.00	\$11,880.00	\$9,900.00	\$9,000.00	\$8,550.00
605	65,000	\$500.00	\$11,979.00	\$9,982.50	\$9,075.00	\$8,621.25
610	65,000	\$500.00	\$12,078.00	\$10,065.00	\$9,150.00	\$8,692.50
615	65,000	\$500.00	\$12,177.00	\$10,147.50	\$9,225.00	\$8,763.75
620	65,000	\$500.00	\$12,276.00	\$10,230.00	\$9,300.00	\$8,835.00
625	65,000	\$500.00	\$12,375.00	\$10,312.50	\$9,375.00	\$8,906.25
630	65,000	\$500.00	\$12,474.00	\$10,395.00	\$9,450.00	\$8,977.50
635	65,000	\$500.00	\$12,573.00	\$10,477.50	\$9,525.00	\$9,048.75
640	65,000	\$500.00	\$12,672.00	\$10,560.00	\$9,600.00	\$9,120.00
645	65,000	\$500.00	\$12,771.00	\$10,642.50	\$9,675.00	\$9,191.25
650	65,000	\$500.00	\$12,870.00	\$10,725.00	\$9,750.00	\$9,262.50
655	65,000	\$500.00	\$12,969.00	\$10,807.50	\$9,825.00	\$9,333.75
660	65,000	\$500.00	\$13,068.00	\$10,890.00	\$9,900.00	\$9,405.00
665	65,000	\$500.00	\$13,167.00	\$10,972.50	\$9,975.00	\$9,476.25
670	65,000	\$500.00	\$13,266.00	\$11,055.00	\$10,050.00	\$9,547.50
675	65,000	\$500.00	\$13,365.00	\$11,137.50	\$10,125.00	\$9,618.75
680	65,000	\$500.00	\$13,464.00	\$11,220.00	\$10,200.00	\$9,690.00
685	65,000	\$500.00	\$13,563.00	\$11,302.50	\$10,275.00	\$9,761.25
690	65,000	\$500.00	\$13,662.00	\$11,385.00	\$10,350.00	\$9,832.50
695	65,000	\$500.00	\$13,761.00	\$11,467.50	\$10,425.00	\$9,903.75
700	65,000	\$500.00	\$13,860.00	\$11,550.00	\$10,500.00	\$9,975.00
705	65,000	\$500.00	\$13,959.00	\$11,632.50	\$10,575.00	\$10,046.25
710	65,000	\$500.00	\$14,058.00	\$11,715.00	\$10,650.00	\$10,117.50
715	65,000	\$500.00	\$14,157.00	\$11,797.50	\$10,725.00	\$10,188.75
720	65,000	\$500.00	\$14,256.00	\$11,880.00	\$10,800.00	\$10,260.00

TARIFF BRANCH
RECEIVED

1/16/2014

PUBLIC SERVICE

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

## 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Red	curring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
725	65,000	\$500.00	\$14,355.00	\$11,962.50	\$10,875.00	\$10,331.25
730	65,000	\$500.00	\$14,454.00	\$12,045.00	\$10,950.00	\$10,402.50
735	65,000	\$500.00	\$14,553.00	\$12,127.50	\$11,025.00	\$10,473.75
740	65,000	\$500.00	\$14,652.00	\$12,210.00	\$11,100.00	\$10,545.00
745	65,000	\$500.00	\$14,751.00	\$12,292.50	\$11,175.00	\$10,616.25
750	65,000	\$500.00	\$14,850.00	\$12,375.00	\$11,250.00	\$10,687.50
755	65,000	\$500.00	\$14,949.00	\$12,457.50	\$11,325.00	\$10,758.75
760	65,000	\$500.00	\$15,048.00	\$12,540.00	\$11,400.00	\$10,830.00
765	65,000	\$500.00	\$15,147.00	\$12,622.50	\$11,475.00	\$10,901.25
770	65,000	\$500.00	\$15,246.00	\$12,705.00	\$11,550.00	\$10,972.50
775	65,000	\$500.00	\$15,345.00	\$12,787.50	\$11,625.00	\$11,043.75
780	65,000	\$500.00	\$15,444.00	\$12,870.00	\$11,700.00	\$11,115.00
785	65,000	\$500.00	\$15,543.00	\$12,952.50	\$11,775.00	\$11,186.25
790	65,000	\$500.00	\$15,642.00	\$13,035.00	\$11,850.00	\$11,257.50
795	65,000	\$500.00	\$15,741.00	\$13,117.50	\$11,925.00	\$11,328.75
800	65,000	\$500.00	\$15,840.00	\$13,200.00	\$12,000.00	\$11,400.00
805	65,000	\$500.00	\$15,939.00	\$13,282.50	\$12,075.00	\$11,471.25
810	65,000	\$500.00	\$16,038.00	\$13,365.00	\$12,150.00	\$11,542.50
815	65,000	\$500.00	\$16,137.00	\$13,447.50	\$12,225.00	\$11,613.75
820	65,000	\$500.00	\$16,236.00	\$13,530.00	\$12,300.00	\$11,685.00
825	65,000	\$500.00	\$16,335.00	\$13,612.50	\$12,375.00	\$11,756.25
830	65,000	\$500.00	\$16,434.00	\$13,695.00	\$12,450.00	\$11,827.50
835	65,000	\$500.00	\$16,533.00	\$13,777.50	\$12,525.00	\$11,898.75
840	65,000	\$500.00	\$16,632.00	\$13,860.00	\$12,600.00	\$11,970.00
845	65,000	\$500.00	\$16,731.00	\$13,942.50	\$12,675.00	\$12,041.25
850	65,000	\$500.00	\$16,830.00	\$14,025.00	\$12,750.00	\$12,112.50
855	65,000	\$500.00	\$16,929.00	\$14,107.50	\$12,825.00	\$12,183.75
860	65,000	\$500.00	\$17,028.00	\$14,190.00	\$12,900.00	\$12,255.00

TARIFF BRANCH
RECEIVED

1/16/2014

PUBLIC SERVICE

COMMUNICATION

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Re	curring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
865	65,000	\$500.00	\$17,127.00	\$14,272.50	\$12,975.00	\$12,326.25
870	65,000	\$500.00	\$17,226.00	\$14,355.00	\$13,050.00	\$12,397.50
875	65,000	\$500.00	\$17,325.00	\$14,437.50	\$13,125.00	\$12,468.75
880	65,000	\$500.00	\$17,424.00	\$14,520.00	\$13,200.00	\$12,540.00
885	65,000	\$500.00	\$17,523.00	\$14,602.50	\$13,275.00	\$12,611.25
890	65,000	\$500.00	\$17,622.00	\$14,685.00	\$13,350.00	\$12,682.50
895	65,000	\$500.00	\$17,721.00	\$14,767.50	\$13,425.00	\$12,753.75
900	65,000	\$500.00	\$17,820.00	\$14,850.00	\$13,500.00	\$12,825.00
905	65,000	\$500.00	\$17,919.00	\$14,932.50	\$13,575.00	\$12,896.25
910	65,000	\$500.00	\$18,018.00	\$15,015.00	\$13,650.00	\$12,967.50
915	65,000	\$500.00	\$18,117.00	\$15,097.50	\$13,725.00	\$13,038.75
920	65,000	\$500.00	\$18,216.00	\$15,180.00	\$13,800.00	\$13,110.00
925	65,000	\$500.00	\$18,315.00	\$15,262.50	\$13,875.00	\$13,181.25
930	65,000	\$500.00	\$18,414.00	\$15,345.00	\$13,950.00	\$13,252.50
935	65,000	\$500.00	\$18,513.00	\$15,427.50	\$14,025.00	\$13,323.75
940	65,000	\$500.00	\$18,612.00	\$15,510.00	\$14,100.00	\$13,395.00
945	65,000	\$500.00	\$18,711.00	\$15,592.50	\$14,175.00	\$13,466.25
950	65,000	\$500.00	\$18,810.00	\$15,675.00	\$14,250.00	\$13,537.50
955	65,000	\$500.00	\$18,909.00	\$15,757.50	\$14,325.00	\$13,608.75
960	65,000	\$500.00	\$19,008.00	\$15,840.00	\$14,400.00	\$13,680.00
965	65,000	\$500.00	\$19,107.00	\$15,922.50	\$14,475.00	\$13,751.25
970	65,000	\$500.00	\$19,206.00	\$16,005.00	\$14,550.00	\$13,822.50
975	65,000	\$500.00	\$19,305.00	\$16,087.50	\$14,625.00	\$13,893.75
980	65,000	\$500.00	\$19,404.00	\$16,170.00	\$14,700.00	\$13,965.00
985	65,000	\$500.00	\$19,503.00	\$16,252.50	\$14,775.00	\$14,036.25
990	65,000	\$500.00	\$19,602.00	\$16,335.00	\$14,850.00	\$14,107.50
995	65,000	\$500.00	\$19,701.00	\$16,417.50	\$14,925.00	\$14,178.75
1000	65,000	\$500.00	\$19,800.00	\$16,500.00	\$15,000.00	\$14,250.00

TARIFF BRANCH
RECEIVEL

1/16/2014

PUBLIC SERVICE

COMMISSION
OF KENTUCKY

(N)

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Issue Date: January 17, 2014 Effective Date: January 17, 2014

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1005	65,000	\$500.00	\$19,899.00	\$16,582.50	\$15,075.00	\$14,321.25
1010	65,000	\$500.00	\$19,998.00	\$16,665.00	\$15,150.00	\$14,392.50
1015	65,000	\$500.00	\$20,097.00	\$16,747.50	\$15,225.00	\$14,463.75
1020	65,000	\$500.00	\$20,196.00	\$16,830.00	\$15,300.00	\$14,535.00
1025	65,000	\$500.00	\$20,295.00	\$16,912.50	\$15,375.00	\$14,606.25
1030	65,000	\$500.00	\$20,394.00	\$16,995.00	\$15,450.00	\$14,677.50
1035	65,000	\$500.00	\$20,493.00	\$17,077.50	\$15,525.00	\$14,748.75
1040	65,000	\$500.00	\$20,592.00	\$17,160.00	\$15,600.00	\$14,820.00
1045	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25
1050	65,000	\$500.00	\$20,790.00	\$17,325.00	\$15,750.00	\$14,962.50
1055	65,000	\$500.00	\$20,889.00	\$17,407.50	\$15,825.00	\$15,033.75
1060	65,000	\$500.00	\$20,988.00	\$17,490.00	\$15,900.00	\$15,105.00
1065	65,000	\$500.00	\$21,087.00	\$17,572.50	\$15,975.00	\$15,176.25
1070	65,000	\$500.00	\$21,186.00	\$17,655.00	\$16,050.00	\$15,247.50
1075	65,000	\$500.00	\$21,285.00	\$17,737.50	\$16,125.00	\$15,318.75
1080	65,000	\$500.00	\$21,384.00	\$17,820.00	\$16,200.00	\$15,390.00
1085	65,000	\$500.00	\$21,483.00	\$17,902.50	\$16,275.00	\$15,461.25
1090	65,000	\$500.00	\$21,582.00	\$17,985.00	\$16,350.00	\$15,532.50
1095	65,000	\$500.00	\$21,681.00	\$18,067.50	\$16,425.00	\$15,603.75
1100	65,000	\$500.00	\$19,965.00	\$16,637.50	\$15,125.00	\$14,368.75
1105	65,000	\$500.00	\$20,055.75	\$16,713.13	\$15,193.75	\$14,434.06
1110	65,000	\$500.00	\$20,146.50	\$16,788.75	\$15,262.50	\$14,499.38
1115	65,000	\$500.00	\$20,237.25	\$16,864.38	\$15,331.25	\$14,564.69
1120	65,000	\$500.00	\$20,328.00	\$16,940.00	\$15,400.00	\$14,630.00
1125	65,000	\$500.00	\$20,418.75	\$17,015.63	\$15,468.75	\$14,695.31
1130	65,000	\$500.00	\$20,509.50	\$17,091.25	\$15,537.50	\$14,760.63
1135	65,000	\$500.00	\$20,600.25	\$17,166.88	\$15,606.25	\$14,825.94
1140	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25

TARIFF BRANCH
RECEIVED
1/16/2014

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1145	65,000	\$500.00	\$20,781.75	\$17,318.13	\$15,743.75	\$14,956.56
1150	65,000	\$500.00	\$20,872.50	\$17,393.75	\$15,812.50	\$15,021.88
1155	65,000	\$500.00	\$20,963.25	\$17,469.38	\$15,881.25	\$15,087.19
1160	65,000	\$500.00	\$21,054.00	\$17,545.00	\$15,950.00	\$15,152.50
1165	65,000	\$500.00	\$21,144.75	\$17,620.63	\$16,018.75	\$15,217.81
1170	65,000	\$500.00	\$21,235.50	\$17,696.25	\$16,087.50	\$15,283.13
1175	65,000	\$500.00	\$21,326.25	\$17,771.88	\$16,156.25	\$15,348.44
1180	65,000	\$500.00	\$21,417.00	\$17,847.50	\$16,225.00	\$15,413.75
1185	65,000	\$500.00	\$21,507.75	\$17,923.13	\$16,293.75	\$15,479.06
1190	65,000	\$500.00	\$21,598.50	\$17,998.75	\$16,362.50	\$15,544.38
1195	65,000	\$500.00	\$21,689.25	\$18,074.38	\$16,431.25	\$15,609.69
1200	65,000	\$500.00	\$21,780.00	\$18,150.00	\$16,500.00	\$15,675.00
1205	65,000	\$500.00	\$21,870.75	\$18,225.63	\$16,568.75	\$15,740.31
1210	65,000	\$500.00	\$21,961.50	\$18,301.25	\$16,637.50	\$15,805.63
1215	65,000	\$500.00	\$22,052.25	\$18,376.88	\$16,706.25	\$15,870.94
1220	65,000	\$500.00	\$22,143.00	\$18,452.50	\$16,775.00	\$15,936.25
1225	65,000	\$500.00	\$22,233.75	\$18,528.13	\$16,843.75	\$16,001.56
1230	65,000	\$500.00	\$22,324.50	\$18,603.75	\$16,912.50	\$16,066.88
1235	65,000	\$500.00	\$22,415.25	\$18,679.38	\$16,981.25	\$16,132.19
1240	65,000	\$500.00	\$22,506.00	\$18,755.00	\$17,050.00	\$16,197.50
1245	65,000	\$500.00	\$22,596.75	\$18,830.63	\$17,118.75	\$16,262.81
1250	65,000	\$500.00	\$22,687.50	\$18,906.25	\$17,187.50	\$16,328.13
1255	65,000	\$500.00	\$22,778.25	\$18,981.88	\$17,256.25	\$16,393.44
1260	65,000	\$500.00	\$22,869.00	\$19,057.50	\$17,325.00	\$16,458.75
1265	65,000	\$500.00	\$22,959.75	\$19,133.13	\$17,393.75	\$16,524.06
1270	65,000	\$500.00	\$23,050.50	\$19,208.75	\$17,462.50	\$16,589.38
1275	65,000	\$500.00	\$23,141.25	\$19,284.38	\$17,531.25	\$16,654.69
1280	65,000	\$500.00	\$23,232.00	\$19,360.00	\$17,600.00	\$16,720.00

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Issue Date: January 17, 2014 Effective Date: January 17, 2014

## SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1285	65,000	\$500.00	\$23,322.75	\$19,435.63	\$17,668.75	\$16,785.31
1290	65,000	\$500.00	\$23,413.50	\$19,511.25	\$17,737.50	\$16,850.63
1295	65,000	\$500.00	\$23,504.25	\$19,586.88	\$17,806.25	\$16,915.94
1300	65,000	\$500.00	\$23,595.00	\$19,662.50	\$17,875.00	\$16,981.25
1305	65,000	\$500.00	\$23,685.75	\$19,738.13	\$17,943.75	\$17,046.56
1310	65,000	\$500.00	\$23,776.50	\$19,813.75	\$18,012.50	\$17,111.88
1315	65,000	\$500.00	\$23,867.25	\$19,889.38	\$18,081.25	\$17,177.19
1320	65,000	\$500.00	\$23,958.00	\$19,965.00	\$18,150.00	\$17,242.50
1325	65,000	\$500.00	\$24,048.75	\$20,040.63	\$18,218.75	\$17,307.81
1330	65,000	\$500.00	\$24,139.50	\$20,116.25	\$18,287.50	\$17,373.13
1335	65,000	\$500.00	\$24,230.25	\$20,191.88	\$18,356.25	\$17,438.44
1340	65,000	\$500.00	\$24,321.00	\$20,267.50	\$18,425.00	\$17,503.75
1345	65,000	\$500.00	\$24,411.75	\$20,343.13	\$18,493.75	\$17,569.06
1350	65,000	\$500.00	\$24,502.50	\$20,418.75	\$18,562.50	\$17,634.38
1355	65,000	\$500.00	\$24,593.25	\$20,494.38	\$18,631.25	\$17,699.69
1360	65,000	\$500.00	\$24,684.00	\$20,570.00	\$18,700.00	\$17,765.00
1365	65,000	\$500.00	\$24,774.75	\$20,645.63	\$18,768.75	\$17,830.31
1370	65,000	\$500.00	\$24,865.50	\$20,721.25	\$18,837.50	\$17,895.63
1375	65,000	\$500.00	\$24,956.25	\$20,796.88	\$18,906.25	\$17,960.94
1380	65,000	\$500.00	\$25,047.00	\$20,872.50	\$18,975.00	\$18,026.25
1385	65,000	\$500.00	\$25,137.75	\$20,948.13	\$19,043.75	\$18,091.56
1390	65,000	\$500.00	\$25,228.50	\$21,023.75	\$19,112.50	\$18,156.88
1395	65,000	\$500.00	\$25,319.25	\$21,099.38	\$19,181.25	\$18,222.19
1400	65,000	\$500.00	\$25,410.00	\$21,175.00	\$19,250.00	\$18,287.50
1405	65,000	\$500.00	\$25,500.75	\$21,250.63	\$19,318.75	\$18,352.81
1410	65,000	\$500.00	\$25,591.50	\$21,326.25	\$19,387.50	\$18,418.13
1415	65,000	\$500.00	\$25,682.25	\$21,401.88	\$19,456.25	\$18,483.44
1420	65,000	\$500.00	\$25,773.00	\$21,477.50	\$19,525.00	\$18,548.75

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# SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1425	65,000	\$500.00	\$25,863.75	\$21,553.13	\$19,593.75	\$18,614.06
1430	65,000	\$500.00	\$25,954.50	\$21,628.75	\$19,662.50	\$18,679.38
1435	65,000	\$500.00	\$26,045.25	\$21,704.38	\$19,731.25	\$18,744.69
1440	65,000	\$500.00	\$26,136.00	\$21,780.00	\$19,800.00	\$18,810.00
1445	65,000	\$500.00	\$26,226.75	\$21,855.63	\$19,868.75	\$18,875.31
1450	65,000	\$500.00	\$26,317.50	\$21,931.25	\$19,937.50	\$18,940.63
1455	65,000	\$500.00	\$26,408.25	\$22,006.88	\$20,006.25	\$19,005.94
1460	65,000	\$500.00	\$26,499.00	\$22,082.50	\$20,075.00	\$19,071.25
1465	65,000	\$500.00	\$26,589.75	\$22,158.13	\$20,143.75	\$19,136.56
1470	65,000	\$500.00	\$26,680.50	\$22,233.75	\$20,212.50	\$19,201.88
1475	65,000	\$500.00	\$26,771.25	\$22,309.38	\$20,281.25	\$19,267.19
1480	65,000	\$500.00	\$26,862.00	\$22,385.00	\$20,350.00	\$19,332.50
1485	65,000	\$500.00	\$26,952.75	\$22,460.63	\$20,418.75	\$19,397.81
1490	65,000	\$500.00	\$27,043.50	\$22,536.25	\$20,487.50	\$19,463.13
1495	65,000	\$500.00	\$27,134.25	\$22,611.88	\$20,556.25	\$19,528.44
1500	65,000	\$500.00	\$27,225.00	\$22,687.50	\$20,625.00	\$19,593.75
1505	65,000	\$500.00	\$27,315.75	\$22,763.13	\$20,693.75	\$19,659.06
1510	65,000	\$500.00	\$27,406.50	\$22,838.75	\$20,762.50	\$19,724.38
1515	65,000	\$500.00	\$27,497.25	\$22,914.38	\$20,831.25	\$19,789.69
1520	65,000	\$500.00	\$27,588.00	\$22,990.00	\$20,900.00	\$19,855.00
1525	65,000	\$500.00	\$27,678.75	\$23,065.63	\$20,968.75	\$19,920.31
1530	65,000	\$500.00	\$27,769.50	\$23,141.25	\$21,037.50	\$19,985.63
1535	65,000	\$500.00	\$27,860.25	\$23,216.88	\$21,106.25	\$20,050.94
1540	65,000	\$500.00	\$27,951.00	\$23,292.50	\$21,175.00	\$20,116.25
1545	65,000	\$500.00	\$28,041.75	\$23,368.13	\$21,243.75	\$20,181.56
1550	65,000	\$500.00	\$28,132.50	\$23,443.75	\$21,312.50	\$20,246.88
1555	65,000	\$500.00	\$28,223.25	\$23,519.38	\$21,381.25	\$20,312.19
1560	65,000	\$500.00	\$28,314.00	\$23,595.00	\$21,450.00	\$20,377.50

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# SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1565	65,000	\$500.00	\$28,404.75	\$23,670.63	\$21,518.75	\$20,442.81
1570	65,000	\$500.00	\$28,495.50	\$23,746.25	\$21,587.50	\$20,508.13
1575	65,000	\$500.00	\$28,586.25	\$23,821.88	\$21,656.25	\$20,573.44
1580	65,000	\$500.00	\$28,677.00	\$23,897.50	\$21,725.00	\$20,638.75
1585	65,000	\$500.00	\$28,767.75	\$23,973.13	\$21,793.75	\$20,704.06
1590	65,000	\$500.00	\$28,858.50	\$24,048.75	\$21,862.50	\$20,769.38
1595	65,000	\$500.00	\$28,949.25	\$24,124.38	\$21,931.25	\$20,834.69
1600	65,000	\$500.00	\$29,040.00	\$24,200.00	\$22,000.00	\$20,900.00
1605	65,000	\$500.00	\$29,130.75	\$24,275.63	\$22,068.75	\$20,965.31
1610	65,000	\$500.00	\$29,221.50	\$24,351.25	\$22,137.50	\$21,030.63
1615	65,000	\$500.00	\$29,312.25	\$24,426.88	\$22,206.25	\$21,095.94
1620	65,000	\$500.00	\$29,403.00	\$24,502.50	\$22,275.00	\$21,161.25
1625	65,000	\$500.00	\$29,493.75	\$24,578.13	\$22,343.75	\$21,226.56
1630	65,000	\$500.00	\$29,584.50	\$24,653.75	\$22,412.50	\$21,291.88
1635	65,000	\$500.00	\$29,675.25	\$24,729.38	\$22,481.25	\$21,357.19
1640	65,000	\$500.00	\$29,766.00	\$24,805.00	\$22,550.00	\$21,422.50
1645	65,000	\$500.00	\$29,856.75	\$24,880.63	\$22,618.75	\$21,487.81
1650	65,000	\$500.00	\$29,947.50	\$24,956.25	\$22,687.50	\$21,553.13
1655	65,000	\$500.00	\$30,038.25	\$25,031.88	\$22,756.25	\$21,618.44
1660	65,000	\$500.00	\$30,129.00	\$25,107.50	\$22,825.00	\$21,683.75
1665	65,000	\$500.00	\$30,219.75	\$25,183.13	\$22,893.75	\$21,749.06
1670	65,000	\$500.00	\$30,310.50	\$25,258.75	\$22,962.50	\$21,814.38
1675	65,000	\$500.00	\$30,401.25	\$25,334.38	\$23,031.25	\$21,879.69
1680	65,000	\$500.00	\$30,492.00	\$25,410.00	\$23,100.00	\$21,945.00
1685	65,000	\$500.00	\$30,582.75	\$25,485.63	\$23,168.75	\$22,010.31
1690	65,000	\$500.00	\$30,673.50	\$25,561.25	\$23,237.50	\$22,075.63
1695	65,000	\$500.00	\$30,764.25	\$25,636.88	\$23,306.25	\$22,140.94
1700	65,000	\$500.00	\$30,855.00	\$25,712.50	\$23,375.00	\$22,206.25
1705	65,000	\$500.00	\$30,945.75	\$25,788.13	\$23,443.75	\$22, <b>74,RPF</b> E

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# SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1710	65,000	\$500.00	\$31,036.50	\$25,863.75	\$23,512.50	\$22,336.88
1715	65,000	\$500.00	\$31,127.25	\$25,939.38	\$23,581.25	\$22,402.19
1720	65,000	\$500.00	\$31,218.00	\$26,015.00	\$23,650.00	\$22,467.50
1725	65,000	\$500.00	\$31,308.75	\$26,090.63	\$23,718.75	\$22,532.81
1730	65,000	\$500.00	\$31,399.50	\$26,166.25	\$23,787.50	\$22,598.13
1735	65,000	\$500.00	\$31,490.25	\$26,241.88	\$23,856.25	\$22,663.44
1740	65,000	\$500.00	\$31,581.00	\$26,317.50	\$23,925.00	\$22,728.75
1745	65,000	\$500.00	\$31,671.75	\$26,393.13	\$23,993.75	\$22,794.06
1750	65,000	\$500.00	\$31,762.50	\$26,468.75	\$24,062.50	\$22,859.38
1755	65,000	\$500.00	\$31,853.25	\$26,544.38	\$24,131.25	\$22,924.69
1760	65,000	\$500.00	\$31,944.00	\$26,620.00	\$24,200.00	\$22,990.00
1765	65,000	\$500.00	\$32,034.75	\$26,695.63	\$24,268.75	\$23,055.31
1770	65,000	\$500.00	\$32,125.50	\$26,771.25	\$24,337.50	\$23,120.63
1775	65,000	\$500.00	\$32,216.25	\$26,846.88	\$24,406.25	\$23,185.94
1780	65,000	\$500.00	\$32,307.00	\$26,922.50	\$24,475.00	\$23,251.25
1785	65,000	\$500.00	\$32,397.75	\$26,998.13	\$24,543.75	\$23,316.56
1790	65,000	\$500.00	\$32,488.50	\$27,073.75	\$24,612.50	\$23,381.88
1795	65,000	\$500.00	\$32,579.25	\$27,149.38	\$24,681.25	\$23,447.19
1800	65,000	\$500.00	\$32,670.00	\$27,225.00	\$24,750.00	\$23,512.50
1805	65,000	\$500.00	\$32,760.75	\$27,300.63	\$24,818.75	\$23,577.81
1810	65,000	\$500.00	\$32,851.50	\$27,376.25	\$24,887.50	\$23,643.13
1815	65,000	\$500.00	\$32,942.25	\$27,451.88	\$24,956.25	\$23,708.44
1820	65,000	\$500.00	\$33,033.00	\$27,527.50	\$25,025.00	\$23,773.75
1825	65,000	\$500.00	\$33,123.75	\$27,603.13	\$25,093.75	\$23,839.06
1830	65,000	\$500.00	\$33,214.50	\$27,678.75	\$25,162.50	\$23,904.38
1835	65,000	\$500.00	\$33,305.25	\$27,754.38	\$25,231.25	\$23,969.69
1840	65,000	\$500.00	\$33,396.00	\$27,830.00	\$25,300.00	\$24,035.00
1845	65,000	\$500.00	\$33,486.75	\$27,905.63	\$25,368.75	\$24,100.31
1850	65,000	\$500.00	\$33,577.50	\$27,981.25	\$25,437.50	\$24 <b>,702.0</b> 5

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# SECTION 5 - NETWORK SERVICES, (CONT'D.)

# 5.27 SIP Trunking Service, (Cont'd.)

5.27.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous	Included LD	Nonrecurring		Monthly Recu	rring Charge	
Call Paths	MOUs	Charge	12 Months	24 Months	36 Months	60 Months
1855	65,000	\$500.00	\$33,668.25	\$28,056.88	\$25,506.25	\$24,230.94
1860	65,000	\$500.00	\$33,759.00	\$28,132.50	\$25,575.00	\$24,296.25
1865	65,000	\$500.00	\$33,849.75	\$28,208.13	\$25,643.75	\$24,361.56
1870	65,000	\$500.00	\$33,940.50	\$28,283.75	\$25,712.50	\$24,426.88
1875	65,000	\$500.00	\$34,031.25	\$28,359.38	\$25,781.25	\$24,492.19
1880	65,000	\$500.00	\$34,122.00	\$28,435.00	\$25,850.00	\$24,557.50
1885	65,000	\$500.00	\$34,212.75	\$28,510.63	\$25,918.75	\$24,622.81
1890	65,000	\$500.00	\$34,303.50	\$28,586.25	\$25,987.50	\$24,688.13
1895	65,000	\$500.00	\$34,394.25	\$28,661.88	\$26,056.25	\$24,753.44
1900	65,000	\$500.00	\$34,485.00	\$28,737.50	\$26,125.00	\$24,818.75
1905	65,000	\$500.00	\$34,575.75	\$28,813.13	\$26,193.75	\$24,884.06
1910	65,000	\$500.00	\$34,666.50	\$28,888.75	\$26,262.50	\$24,949.38
1915	65,000	\$500.00	\$34,757.25	\$28,964.38	\$26,331.25	\$25,014.69
1920	65,000	\$500.00	\$34,848.00	\$29,040.00	\$26,400.00	\$25,080.00
1925	65,000	\$500.00	\$34,938.75	\$29,115.63	\$26,468.75	\$25,145.31
1930	65,000	\$500.00	\$35,029.50	\$29,191.25	\$26,537.50	\$25,210.63
1935	65,000	\$500.00	\$35,120.25	\$29,266.88	\$26,606.25	\$25,275.94
1940	65,000	\$500.00	\$35,211.00	\$29,342.50	\$26,675.00	\$25,341.25
1945	65,000	\$500.00	\$35,301.75	\$29,418.13	\$26,743.75	\$25,406.56
1950	65,000	\$500.00	\$35,392.50	\$29,493.75	\$26,812.50	\$25,471.88
1955	65,000	\$500.00	\$35,483.25	\$29,569.38	\$26,881.25	\$25,537.19
1960	65,000	\$500.00	\$35,574.00	\$29,645.00	\$26,950.00	\$25,602.50
1965	65,000	\$500.00	\$35,664.75	\$29,720.63	\$27,018.75	\$25,667.81
1970	65,000	\$500.00	\$35,755.50	\$29,796.25	\$27,087.50	\$25,733.13
1975	65,000	\$500.00	\$35,846.25	\$29,871.88	\$27,156.25	\$25,798.44
1980	65,000	\$500.00	\$35,937.00	\$29,947.50	\$27,225.00	\$25,863.75
1985	65,000	\$500.00	\$36,027.75	\$30,023.13	\$27,293.75	\$25,929.06
1990	65,000	\$500.00	\$36,118.50	\$30,098.75	\$27,362.50	\$25,994.38
1995	65,000	\$500.00	\$36,209.25	\$30,174.38	\$27,431.25	\$26,7人民的年
2000	65,000	\$500.00	\$36,300.00	\$30,250.00	\$27,500.00	\$2 <del>6,1</del> 2 <b>5.</b> 90

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Effective Date: October 4, 2010

#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Directory Assistance Service (T) 6.1.1 General (T) A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain (T) directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call. (M) (D) (D) 6.1.2 Regulations (N) A Directory Assistance Charge applies for each telephone number, area code, and/or A. general information requested from the Directory Assistance operator except as (M)follows: 1. Calls from coin telephones, including COCOTS. Requests for telephone numbers of non-published service. 2. Requests in which the Directory Assistance operator provides an incorrect 3. number. The Customer must inform the Company of the error in order to receive credit. Requests from individuals with certified visual or physical handicaps in 4. which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this Tariff, up to a maximum of 50 requests per month. 5. Calls from Hospitals. The first three (3) calls each month, per service location, for requests to Directory B. Assistance will not be charged. Thereafter the rate per call is as listed below. There

C. Where the Customer places a call to Directory Assistance via an operator Archael Directory Assistance charges billed to a calling card or a telephone than the originating number, charges will apply as specified in Section 514 below.

are no billing exemptions or allowances for National Directory Assistance requests.

(M) - Certain material previously found on this page is now located on Page 161.1.

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Issued Date: October 4, 2010

Effective Date: October 4, 2010

#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.1 Directory Assistance Service, (Cont'd.)

## 6.1.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

#### 6.1.4 Rates and Charges (Per Call)

Per Call Charge:

Local Directory Assistance \$0.70

National Directory Assistance \$1.10

Additional Charge for Call Completion: \$0.61

(M) - Certain material now found on this page was previously located on Page 161.



Effective Date: October 4, 2010

#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.2 Local Operator Service

(T)

6.2.1 General

(T)

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

(T) (D)

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Effective Date: October 4, 2010

# LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

# 6.2 Local Operator Service, (Cont'd.)

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6.2.2 Rates and Charges

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Station to Station Calls:	Per Call Charges
Third Number Billing	\$1.00
Collect Calling	\$2.00
Customer Dialed Calling Card	\$1.50
Operator Dialed Calling Card	\$1.75
General Assistance	\$1.00
Person to Person Calls	\$3.00



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#### LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

Busy Line Verification, Interrupt and Customer Originated Trace Services - Services no longer available as of January 17, 2014.

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#### 6.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

#### 6.3.2 Rate Application

- A. A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress, or
  - 2. The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

#### 6.3.3 Rates and Charges

Verification Charge, each request	\$0.70
Interrupt Charge, each request	\$1.40
Customer Originated Trace, each traced call	\$2.00



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# LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 [Reserved for Future Use] (M)

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LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

(M) 6.4 [Reserved for Future Use]

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LOCAL SERVICES TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.) 6.4 [Reserved for Future Use] (M)

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## LOCAL SERVICES TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 [Reserved for Future Use] (M)

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LOCAL SERVICES TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

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## LOCAL SERVICES TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.) (M) 6.4 [Reserved for Future Use]

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#### LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.5 Hunting

## 6.5.1 Description of Service

# A. Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original call DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only ten (10) stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

#### A. Regular Series Completion

Any of the numbers in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will always stop at the last number in the group.

## B. Circular Series Completion

Any number in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will stop when the number preceding the called number is reached.

# 6.5.2 Rates and Charges

A. All LATAs

	Monthly Recurring	Nonrecurring	
Service	Charge	<u>Charge</u>	
Series Completion Hunting - Circular	\$0.00	\$0.00	(R)
Series Completion Hunting - Regular	\$0.00	\$0.00	(R)

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#### LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.5 Hunting, (Cont'd.)

## 6.5.3 Multi-Line Hunting

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There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

#### 1. All LATAs

	Monthly	Nonrecurring
<u>Service</u>	Recurring Charge	<b>Charge</b>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Universal Call Distribution	\$0.00	\$0.00

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

# 6.6 Number Portability

#### 6.6.1 Description

Number Portability is an optional feature by which a Customer, who was formally a Customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided exchange services. Number Portability service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

## 6.6.2 Rates and Charges

Nonrecurring Charge

Per retained number:

\$0.00

Monthly Recurring Charge

Per retained number:

\$0.00



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#### LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.7 Blocking Service

#### 6.7.1 General

Blocking Service permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. <u>Call Blocking (900, 971, 974, 976 and 700 NPA)</u> allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoice<sup>SM</sup> Service lines when provisioned using off-net facilities.
- B. <u>Toll Restriction (1+ and 0+ Blocking)</u> provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
- 2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International).
- 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
- 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
- 5. "01" restricts access to operator assisted international calls only.
- 6. "011" restricts access to international direct dialed calls only.
- 7. "411" restricts calls to 411 directory assistance.
- 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number, provided the transmitting operator checks the validation data base.

One or both of the following options are available:

- 1. Third Number Billed
- 2. Collect Call

For Converged Voice Services and Flex Voice<sup>SM</sup> Service, both bloom automatically set to deny.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.7 Blocking Service, (Cont'd.)

#### 6.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.

#### 6.7.3 Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an ICB Basis.
- B. Recurring and Nonrecurring Charges

# All LATAs

	Monthly Recurring	Nonrecurring	
	Charge	<u>Charge</u>	
Call Blocking:	\$0.00	\$0.00	
Toll Restriction:	\$0.00	\$0.00	
Bill Restriction:	\$0.00	\$0.00	(C)

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.8 Reserved Telephone Number Service

#### 6.8.1 Description of Service

Reserved Telephone Number Service allows the Customer to reserve a particular unassigned telephone number(s) for each access line for future use. The Company reserves the right to limit the time period for which a Reserved Telephone Number is Reserved.

Reserved Telephone Number Service is furnished subject to the availability of facilities and the requirements of exchange service as defined by the Company. The Company reserves all rights to the Reserved Telephone Numbers assigned to the Customer and may, therefore, change them if required.

# 6.9.2 Rates and Charges

The following charges apply to each Reserved Telephone Number.

Monthly Recurring Charge \$ 0.00 Nonrecurring Charge \$30.00



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#### LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.9 Listings

#### 6.9.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in lightface type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

#### 6.9.2 Composition of Listings

#### A. Name

# 1. Business Service

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. [Reserved for Future Use]

e. The name of any person, firm or organization which Customer observation which customer observation

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## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.9 Listings, (Cont'd.)
  - 6.9.2 Composition of Listings, (Cont'd.)
    - A. Name, (Cont'd.)
      - 1. Business Service, (Cont'd.)
        - f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes.
        - g. The name of a publication issued periodically by the Customer or joint user.
        - h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
        - i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
        - j. The name of a corporation which is the parent or a subsidiary of the Customer.
        - l. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
        - m. The name of the Customer to a sharing arrangement.



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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 6.9 Listings, (Cont'd.)

## 6.9.2 Composition of Listings, (Cont'd.)

# B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.9 Listings, (Cont'd.)

## 6.9.2 Composition of Listings, (Cont'd.)

#### C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

## D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

#### 6.9.3 Types of Listings

#### A. Main Listing

- 1. Main Standard Listing A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 6.9.2.B above.
- 2. Additional Main Listing Customers may arrange for an Additional Main Listing. An Additional Main Listing is a Main Standard Listing providing for a non-hunting extra line or for the first line of each multi-line hunt group.
- 3. CD-ROM White Pages Listing Customers may purchase a CD-ROM version of the white pages listings.

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#### LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

# 6.9 Listings, (Cont'd.)

# 6.9.3 Types of Listings, (Cont'd.)

## B. Premium Listings

## 1. Additional Listings

Customers may arrange for additional listings, similar to the main standard listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the extra listing line rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

# 2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.9 Listings, (Cont'd.)
  - 6.9.3 Types of Listings, (Cont'd.)
    - B. Premium Listings, (Cont'd.)
      - 3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

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4. Alternate User Listings (T)

An alternate user listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

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## LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.9 Listings, (Cont'd.)
  - 6.9.3 Types of Listings, (Cont'd.)

5.

B. Premium Listings, (Cont'd.)

Cross Reference Listings

- A cross reference listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to
  - another directory listing.
- 6. Suite Listing (T)

A suite listing allows the Customer to add its office or suite number to a main or additional main directory listing. A suite listing may not be purchased as a standalone listing. (T)



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# LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.9 Listings, (Cont'd.)





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## LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

# 6.9 Listings, (Cont'd.)

## 6.9.6 Rates for Additional Listings

There is a monthly recurring and a one time nonrecurring charge for premium business (T) listings. This charge takes effect as soon as the listing is shown on the Directory Assistance (T) Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring	Nonrecurring	
Type of Listing	<u>Charges</u>	<u>Charges</u>	(T)
Main Standard Listing – Local	\$0.00	\$0.00	
Main Standard Listing – Foreign	\$5.00 (I)	\$10.00 (R)	(T)
Additional Main Listings	\$5.00 (I)	\$10.00 (R)	
CD-ROM White Pages Listing	ICB	ICB	(N)
Additional Listing	\$5.00 (I)	\$10.00 (R)	
Extra Listing Lines	\$5.00 (I)	\$10.00 (R)	
Alternate Call Listings	\$5.00 (I)	\$10.00 (R)	
Alternate User Listings	\$5.00 (I)	\$10.00 (R)	
Cross Reference Listings	\$5.00 (I)	\$10.00 (R)	
Suite Listing	\$5.00 (I)	\$10.00 (I)	(T)
Move/Change Charge (per listing)	N/A	\$10.00 (R)	
Late Charge (per listing)	N/A	\$25.00	(T)

No charge applies to a caption or subcaption except as provided.



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#### LOCAL SERVICES TARIFF

## SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.10 Non-Published Service

#### 6.10.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

## 6.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

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When the Company requests an unlisted number, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

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The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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## LOCAL SERVICES TARIFF

# SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

# 6.10 Non-Published Service, (Cont'd.)

# 6.10.3 Rates and Charges

There is a monthly charge for each non-published service.



There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring	Nonrecurring
	<u>Charge</u>	<u>Charge</u>
Non-Published Service	\$5.00 (I)	\$10.00 (R)
Move/Change Charge	N/A	\$10.00 (R)
Late Charge	N/A	\$25.00



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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.11 Non-Listed Service

#### 6.11.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

#### 6.11.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Customer requests an unlisted number, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

#### 6.11.3 Rates and Charges

There is a monthly charge for each non-listed service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

 Monthly Recurring
 Nonrecurring

 Charge
 Charge

 Non-Listed Service
 \$5.00 (I)
 \$10.00 (R)

 Move/Change Charge
 N/A
 \$10.00 (R)

 Late Charge
 N/A
 \$25.00

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.12 Service and Promotional Trials

# 6.12.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

## 6.12.2 Regulations

- A. Appropriate notification of the trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a service trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a promotional trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a promotional trial and not be billed the normal connection charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a promotional trial.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.13 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

1+ Toll Services 101XXXX Credit Card Third-Party Billed Collect Calls Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

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All requests for N11 Dialing Service must be submitted in writing to the Commission.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

Though the use of these services is free of charge, Customers who subscribe to measured or messagerated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind axising from the provision of N11 Dialing Service or any Customer's use of such service.



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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features

#### 6.14.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

#### 6.14.2 Description of Features

## A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

# B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

#### C. Call Hold

Allows call to be placed on hold.



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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features, (Cont'd.)

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#### 6.14.2 Description of Features, (Cont'd.)

#### D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

#### E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

#### F. Caller ID

#### 1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features, (Cont'd.)

#### 6.14.2 Description of Features, (Cont'd.)

#### F. Caller ID, (Cont'd.)

#### 2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

#### 3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

#### G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features, (Cont'd.)

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#### 6.14.2 Description of Features, (Cont'd.)

#### H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

#### I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

#### J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

#### K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features, (Cont'd.)

#### 6.14.2 Description of Features, (Cont'd.)

#### L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

#### 1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

#### M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.14 Business Line and Terminal Features, (Cont'd.)

#### 6.14.2 Description of Features, (Cont'd.)

#### N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

#### O. Speed Calling\*

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

#### P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

\*Not available to Converged Voice Services and FlexVoice<sup>SM</sup> Service Customers.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.14 Business Line and Terminal Features, (Cont'd.)
  - 6.14.3 Rates and Charges
    - A. Recurring and Nonrecurring Charges
      - 1. Standard Voice Service Options Available at no additional charge on line and trunk voice services.

#### Feature

Calling Number Delivery
Caller ID Blocking – Per Line
Hunting (See Section 6.5)
Blocking (See Section 6.7)

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2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 5. Customer may select any combination of the following features.

#### Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.14 Business Line and Terminal Features, (Cont'd.)
  - 6.14.3 Rates and Charges, (Cont'd.)
    - A. Recurring and Nonrecurring Charges, (Cont'd.)
      - 3. Premium Feature Package Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

#### **Feature**

All Features included in the Select Feature Package above Remote Access to Call Forwarding Distinctive Ringing Continuous Redial Selective Call Forwarding Selective Call Rejection

Priority Call Last Call Return

4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

#### Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting (not available when Hunting is selected)

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection\*

Last Call Return

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 12, 2012.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.14 Business Line and Terminal Features, (Cont'd.)
  - 6.14.3 Rates and Charges, (Cont'd.)
    - A. Recurring and Nonrecurring Charges, (Cont'd.)
      - 5. Custom Feature Package Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

#### **Feature**

Remote Access to Call Forwarding Distinctive Ringing Continuous Redial Selective Call Forwarding Selective Call Rejection Priority Call Anonymous Call Rejection

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	Recurring Charges	Nonrecurring Charges
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

#### B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

#### C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.15 Voice Mail Service

#### 6.15.1 General

Voice mail service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where simplified message desk interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox that provides for receipt and storage of messages. VMS is accessed via a touch-tone telephone or similar dual tone multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access voice mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the voice mail service Customer.

#### 6.15.2 Business VMS Offerings

<u>Basic Mailbox</u> - provides the Customer with call answering and messaging and busy greeting abilities. A basic mailbox may receive twenty-five (25) messages in a billing period for the flat fee. Features include delivery options and 5 group lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call forward busy (CFB), call forward don't answer (CFDA) and message waiting indicator (MWI) are included.

<u>Enhanced Mailbox</u> - provides the Customer with call answering and messaging, busy greeting, reminder and future delivery abilities. Features include delivery options, 15 group lists and extended absence greeting. An enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call forward busy (CFB), call forward don't answer (CFDA) and message waiting indicator (MWI) are included.

Deluxe Mailbox - provides the Customer with call answering and messaging, busy greeting, expanded reminder, and future delivery abilities. Features include delivery options, 15 group lists, extended absence greeting and revert to operator. A business stand-alone deluxe mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a greeting length of ARMINERANCH Message may be up to 5 minutes duration per message. Call forward bosy (CFB), call forward don't answer (CFDA) and message waiting indicator (MWI) are line used.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.15 Voice Mail Service, (Cont'd.)

#### 6.15.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

"Virtual" options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant

Virtual Basic Mailbox

Virtual Deluxe Mailbox

Virtual Enhanced Mailbox

Virtual Greeting Only (5 minutes)

Virtual Greeting Only (10 minutes)

Virtual Tree

Virtual Pager Notification

#### 6.15.4 Recurring and Nonrecurring Charges

#### A. All LATA's where available

Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring Charge
Basic Mailbox	\$6.95
Enhanced Mailbox	\$8.95
Deluxe Mailbox	\$10.95



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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.16 Automatic Intercept Service (AIS)

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#### 6.16.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

#### 6.16.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.
- G. Rates and Charges

Initial 3 Month Service Period Extended Service Period Monthly Recurring Charge \$0.00 ICB

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.17 Information Service Provider NXX Access\*

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent local exchange carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 4.4 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

#### 6.18 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

#### 6.18.1 Rates and Charges

#### A. All LATAs

Each Completed Local Recorded Announcement Call - \$0.80

\*Not available to Converged Voice Service Customers.

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.19 Digital Trunk and PRI Features

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The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

#### 6.19.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	Monthly	Nonrecurring
	Recurring Charges	<u>Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

#### 6.19.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	Monthly	Nonrecurring
	Recurring Charges	<u>Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

#### 6.19.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	Monthly	Nonrecurring
	Recurring Charges	<u>Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	TARIFF BRANC
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#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.19 Digital Trunk and PRI Features, (Cont'd.)

#### 6.19.4 E911 CPN Management\*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<b>Charges</b>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

#### 6.19.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	Monthly	Nonrecurring
	Recurring Charges	<u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

#### 6.19.6 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<u>Charges</u>
With Digital Trunk Service as part of an integrated		
product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
Wid DDIG		
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

\*Included in standard configuration of Converged Voice Service and FlexVoice<sup>S1</sup>

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#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.19 Digital Trunk and PRI Features, (Cont'd.)

#### 6.19.7 Call by Call\*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

#### 6.19.8 Two-B Channel Transfer (TBCT)\*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

#### 6.19.9 Call Transfer on Trunks\*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<u>Charges</u>
With Digital Trunk Service, as part of an intetgrated		
service	ICB	ICB
With PRI Service	Not Available	Not Available

6.19.10 Blocking Service - See Section 6.7 for details.

\*Not available to Converged Voice Service Customers and FlexVoice<sup>SM</sup> Service Customers.



#### LOCAL SERVICES TARIFF

#### SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 6.19 Digital Trunk and PRI Features, (Cont'd.)

#### 6.19.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	Monthly Recurring	Nonrecurring
	<u>Charges</u>	<u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

#### 6.19.12 Additional Route Index

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	Monthly Recurring <a href="https://www.charges">Charges</a>	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated	-	-
product  Lin to 2 nouts in device non-trunk group	00.00	¢0.00
Up to 3 route indexes per trunk group More than 3 route indexes per trunk group, per	\$0.00	\$0.00
route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

#### 6.19.13 Redirecting Number on PRI

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	Monthly	Nonrecurring
	Recurring Charge	Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per		TARIFF BR
route index	\$50.00	RECEI
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#### LOCAL SERVICES TARIFF

#### SECTION 4 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.19 Digital Trunk and PRI Features, (Cont'd.)

6.19.14 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call

was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	Monthly	Nonrecurring
	Recurring Charge	<u>Charges</u>
With PRI Service, where technically feasible, per T1	\$50.00	\$0.00

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#### LOCAL SERVICES TARIFF

#### SECTION 7 - INTRALATA TOLL SERVICE

#### 7.1 General

#### 7.1.1 Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the originating LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

#### 7.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.



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#### LOCAL SERVICES TARIFF

#### SECTION 7 - INTRALATA TOLL SERVICE, (CONT'D.)

#### 7.2 Timing of Calls

- 7.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 7.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 7.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 7.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 7.2.5 Calls originating in one time period as defined in Section 7.3 and terminating in another will be billed the rates in effect at the beginning of each minute.



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#### LOCAL SERVICES TARIFF

#### SECTION 7 - INTRALATA TOLL SERVICE, (CONT'D.)

#### 7.3 Time Periods Defined

Unless otherwise indicated in this tariff, the following time periods apply.

#### 7.3.1 Rate periods except holidays

Rate Period	From	Up to, but not including	<u>Days</u>
Peak	8:00 AM	5:00 PM	Monday - Friday
Off-Peak 11:00 PM 8:00 AM	5:00 PM 8:00 AM 11:00 PM	11:00 PM All Days Saturday & Sunday	Monday - Friday

- 7.3.2 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.
- 7.3.3 All times refer to local time.



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#### SECTION 7 - INTRALATA TOLL SERVICE, (CONT'D.)

#### 7.4 Call Charges

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies as specified in Section 6.2 of this tariff.

The following charges apply to each completed call. Fractional cents resulting for any call are rounded up to the next full cent.

	<u>Initial</u>	Each Additional
	18 Seconds	6 Seconds
Peak	\$0.0300	\$0.0100
Off-Peak	\$0.0240	\$0.0080



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**SECTION 8 - SPECIAL ARRANGEMENTS** 

#### 8.1 Special Construction

#### 8.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) nonrecurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

#### 8.1.2 Basis for Cost Computation

The costs referred to in 8.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
  - 1. equipment and materials provided or used,
  - 2. engineering, labor and supervision,
  - 3. transportation, and
  - 4. rights-of-way;
- B. cost of maintenance;
- depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;



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# LOCAL SERVICES TARIFF SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.1 Special Construction, (Cont'd.)

- 8.1.2 Basis for Cost Computation, (Cont'd.)
  - E. license preparation, processing and related fees;
  - F. tariff preparation, processing and related fees;
  - G. any other identifiable costs related to the facilities provided; or
  - H. an amount for return and contingencies.

#### 8.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - a. equipment and materials provided or used,
    - b. engineering, labor and supervision,
    - c. transportation, and
    - d. rights-of-way;



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

- 8.1 Special Construction, (Cont'd.)
  - 8.1.3 Termination Liability, (Cont'd.)
    - B. The amount of the maximum termination liability is equal to the estimated amounts for:, (Cont'd.)
      - 2. license preparation, processing, and related fees;
      - 3. tariff preparation, processing, and related fees;
      - 4. cost of removal and restoration, where appropriate; and
      - 5. any other identifiable costs related to the specially constructed or rearranged facilities.
    - C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 8.1.3.B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 8.1.3.B preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.
- 8.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky PSC, if the rules and regulations of the Commission do require such filings and approval.

Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.3 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. All rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky Public Service Commission, if the rules and regulations of the Commission do require such filings and approval. Service offered under this Tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 20%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new Customers or to increase Customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff as an addendum.



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.1 Go For the Gold Promotion

The VersiPak® Go for the Gold promotion consists of three packages combining voice channels, Internet bandwidth, long distance, unlimited local calling, Federal Subscriber Line Charge ("FSLC"), and several features – all for one low monthly fee with no installation charge. This promotion is available to new Customers and to existing Customers at a new service location. Wholesale, carrier and ISP Customers are not eligible for this promotion.

#### A. Promotional Package Description

Three promotional packages are available:

<u>Package</u>	Description		
6-Pak	6 Voice channels*, 256K Internet, 2000-2500 LD minutes,		
	Unlimited Local Calling, Features		
12-Pak	12 Voice channels*, 512K Internet, 4000-4500 LD minutes,		
	Unlimited Local Calling, Features		
24-Pak	24 Voice channels*, 1.5M Internet, 5000-5500 LD minutes,		
	Unlimited Local Calling, Features		

<sup>\*</sup>Voice channels can include Business Lines, Terminals, Analog or Digital Trunks, or IPRI.



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### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

- 8.4 Special Promotions, (Cont'd.)
  - 8.4.1 Go For the Gold Promotion, (Cont'd.)
    - B. Rates and Charges

	•		MOU Long	Monthly Recurring
<u>Package</u>	<u>Term</u>	Total Channels	Distance Included	<u>Charge</u>
6-Pak	24 mo	12	2000	\$546.00
	36 mo	12	2500	\$495.00
12-Pak	24 mo	20	4000	\$775.00
	36 mo	20	4500	\$700.00
24-Pak	24 mo	48	5000	\$1,056.00
	36 mo	48	5500	\$960.00



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#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

- 8.4 Special Promotions, (Cont'd.)
  - 8.4.1 Go For the Gold Promotion, (Cont'd.)
    - C. Rules Applicable to Local Voice Services
      - 1. Customers purchasing the 12-Pak and 24-Pak packages may mix and match Lines, Trunks, IPRI and Terminals. All voice channels in the 6-Pak package must be of the same type.
      - 2. For 6-Pak and 12-Pak packages, the IPRI Facility is not counted as one of the 6 or 12 channels. It will be considered as one of the 24 voice channels of the 24-Pak package.
      - 3. The long distance minutes of Usage (MOU) will not be applicable to any local usage, local directory assistance, or local operator services.
      - 4. The following features and services are included in the promotional price:
        - Call Blocking per Line
        - Call Hold
        - Last Call Return
        - Caller ID per Line
        - Calling Name
        - Automatic Redial
        - Call Waiting
        - Three-Way Calling
        - Up to 100 Individual Telephone Numbers per Digital Trunk or IPRI
        - One Hunt Group per Digital Trunk or IPRI
        - One Directory Listing
        - Federal Subscriber Line Charge
        - Unlimited Local Directory Assistance (excludes foreign 411, 1+411 or 555-1212)
        - Extended Area Calling (where available)
        - Unlimited LATA-wide Calling



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#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

- 8.4 Special Promotions, (Cont'd.)
  - 8.4.1 Go For the Gold Promotion, (Cont'd.)
    - D. Rules Applicable to the Long Distance Services
      - 1. If the Customer does not use the entire amount of packaged free minutes, the unused minutes will NOT carry over to the next month.
      - 2. The long distance minutes will be applicable to both 1+ and 8XX toll free long distance calls. Traffic not eligible for the long distance minutes includes: local traffic; traffic to Alaska, Hawaii (excludes customers located in Hawaii), Puerto Rico, U.S. Virgin Islands, Guam, Canada, Mexico and international destinations; long distance directory assistance and operator services; switchless long distance services; and calling card Services.
      - 3. This promotion cannot be shared across multiple locations. A package can be shared across TWTC dial tone services at the same location. Multiple packages may not be combined together.
      - 4. Any long distance minutes that exceed the allotted amount will be charged at the standard tariffed rate.
      - 5. IntraLATA toll usage will not be counted against allotment of long distance minutes.



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.1 Go For the Gold Promotion, (Cont'd.)

#### E. General Rules

- 1. This promotion is effective August 6, 2004 through October 29, 2004. Service agreement must be executed by close of business on October 24, 2004. Service must be activated no later than December 1, 2004.
- 2. This promotion can not be combined with any other promotional offers.
- All applicable taxes and surcharges will be applied as appropriate and will not be discounted as part of the promotion.
- 4. Standard rates for Move, Add, Change and Restore charges apply under this promotion.
- 5. Promotional pricing is for On-Net connection. Additional charges may apply for Off-Net connection.
- 6. Termination Liability as specified elsewhere in this tariff applies to early termination of service.
- 7. There is no limit to the number of Local Voice Service facilities a Customer may purchase at the promotional rate.



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#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.2 On-Net Promotion

#### A. Promotion Description

This promotion offers a one-month service credit to eligible Customers located in existing On-Net buildings who purchase any service with a monthly recurring charge and a service term of at least 24 months.

#### B. Terms and Conditions

- 1. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- 2. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
- 3. The promotional service credit will be applied against the monthly recurring charge for the purchased service.
- 4. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- 5. Local usage fees for measured and message rated service are not included in the promotional price.
- 6. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
- 7. All monthly recurring charges will be billed in advance of service.
- 8. Termination liability as described elsewhere in this tariff applies to early termination.
- 9. This promotion may not be combined with any other promotional offer except the On-Net Satisfaction Guarantee.

10. If combined with the On-Net Satisfaction Guarantee, the Customer's promotional service credit may not exceed the total amount billed for the applicable Service.

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## SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.3 On-Net Satisfaction Guarantee

#### A. Promotion Description

This promotion allows eligible new Customers in existing On-Net buildings to disconnect any service for any reason within the first 30 days of service without incurring termination liability.

#### B. Terms and Conditions

- 1. This offer is available only to new eligible Customers and existing eligible Customers purchasing new services in existing On-Net buildings.
- 2. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- 3. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
- 4. Customers who wish to invoke the On-Net Satisfaction Guarantee must notify the Company of their desire to terminate service in writing within 30 days of service installation. The Customer is responsible for all service charges incurred up to the date of disconnection.
- 5. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- 6. All monthly recurring charges will be billed in advance of service.
- 7. Termination liability as described elsewhere in this tariff applies to early termination, after the first 30 days of service.
- 8. This promotion may not be combined with any other promotional offer other than the "On-Net Promotion".



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#### LOCAL SERVICES TARIFF

#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.4 CCS Renewal Promotion

#### A. Promotion Description

This promotion allows existing eligible Customers to receive up to a two-month service credit upon renewing any service except Local Loop.

#### B. Terms and Conditions

- 1. This offer is available only to existing eligible Customers who renew a qualified service within the Company's standard renewal window on a term commitment contract.
- 2. The eligible Customer who orders service for a 24 month term will receive a credit equal to one month's monthly recurring charge for the service ordered. The eligible Customer who orders service for a 36 month term (or longer) will receive a credit equal to two months' monthly recurring charges for the service ordered.
- 3. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
- 4. Local usage fees for measured and message rated service, directory assistance, taxes, surcharges and other items that do not have a monthly recurring charge are not eligible for the promotion.
- 5. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
- 6. All monthly recurring charges will be billed in advance of service.
- 7. Termination liability as described elsewhere in this tariff applies to early termination.
- 8. This promotion may not be combined with any other promotional offer.



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#### SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 8.4 Special Promotions, (Cont'd.)

#### 8.4.5 Channel 12 and Complete Dynamic Service Upgrade Promotion

The Channel 12 and Complete Dynamic Service Upgrade Promotion is offered to current Customers with existing Complete Access contracts that are within 30 days of expiration.

The Channel 12 and Complete Dynamic Service Upgrade Promotion is also offered to current Customers with Channel 12 Service or Complete Dynamic Service contracts that are within 30 days of expiration or whose contracts are out of term.

- The eligible Complete Access Service Customer who upgrades to Channel 12 Service or Complete Dynamic Service with a new contract term of 24 months or longer will receive a discount of up to 10% off the current tariff rate.
- The eligible Channel 12 Service or Complete Dynamic Service Customer who upgrades existing service to the new configuration of Channel 12 Service or Complete Dynamic Service with a new contract term of 24 months or longer will receive a discount of up to 10% off the current tariff rate.

The discount does not apply to any other product or service purchased with the renewal.

This promotion expires on December 31, 2007. A signed contract must be received by the Company by the close of business on January 31, 2008 to qualify. The Customer due date for service installation must be set for no later than March 31, 2008.



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#### LOCAL SERVICES TARIFF

#### **SECTION 9 - GRANDFATHERED SERVICES**

All services in this section from 9.1 through 9.11 were previously found in Xspedius Management Co. Switched Services, LLC d/b/a Xspedius Communications' K.P.S.C. Tariff No. 1.

#### (T) (T)

#### 9.1 Service Areas

#### 9.1. Exchange Access Service Areas

Exchange Access Service Areas ("EASA") are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following designations are provided in the following areas:

Market Serving Area	Calling Area
Louisville, KY Includes:	Local calling area includes:
231, 239, 241, 243, 244, 245, 253, 254, 261, 263, 266, 267, 326, 327, 329, 332, 336, 339, 346, 394, 359, 361, 363, 364, 366, 367, 368, 374, 375, 392, 421, 423, 425, 426, 429, 447, 448, 449, 438, 491, 493, 495, 499, 451, 452, 454, 455, 456, 458, 459, 473, 478, 479, 485, 540, 560, 561, 562, 566, 568, 569, 571, 572, 574, 580, 581, 582, 583, 584, 585, 587, 588, 589, 595, 596, 625, 627, 629, 632, 634, 635, 636, 637, 638, 672, 681, 752, 772, 774, 775, 776, 778, 779, 852, 873, 891, 893, 894, 895, 896, 897, 899, 933, 935, 937, 961, 962, 963, 964, 966, 968, 969, 976, 995	222, 225, 228, 246, 256, 262, 280, 282, 283, 284, 285, 288, 340, 341, 342, 344, 396, 397, 419, 464, 523, 541, 544, 550, 551, 552, 553, 558, 592, 593, 594, 599, 645, 648, 649, 675, 679, 682, 693, 872, 939, 955, 957, 922, 923, 941, 944, 945, 946, 948, 949
Non Optional Flat Rate Service(A3.6.1)	Non Optional Flat Rate Service (A3.6. 1)
Flat Rate Exchange Calling Area from	Flat Rate Exchange Calling Area from Kentucky
Louisville Exchange	Exchange



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service

#### 9.2.1 General

Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Basic Local Exchange

Basic Local Exchange-Silver Feature Package

Basic Local Exchange-Local Service Feature Package

Basic Local Exchange-Local Service Plus Feature Package

Basic Exchange Analog Trunk Service

Basic Exchange Digital Trunk Service

**DID Trunk Service** 

**HUNT/Grouping Service** 



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

## 9.2.2 Basic Exchange Line Service

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line is provided with the following standard features, which can be deleted at the Customer's option:

#### Touch Tone

Basic Exchange Line Service is also available with various calling features and options. Additionally, customer wishing to purchase single calling features may order those desired from Section 9.2.9 below. Nonrecurring and monthly recurring rates per Basic Line apply as follows:

	Nonrecurring	Monthly Recurring
Basic Local		
Exchange Line		
-First Line	\$66.00	\$31.25
-Each Additional Line	\$20.00	\$31.25
Lifeline Support		
(per line)	N/A	\$00.08

<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.





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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.3 Basic Exchange Trunk Service<sup>††</sup>

Basic Exchange Trunk Service provides a Customer with a single, voice-grade, analog telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Analog Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Trunk is provided with touch tone signaling.

	Nonrecurring	Monthly Recurring
Basic Local		
Exchange Trunk Service		
-First Trunk	\$65.50	\$31.25
-Each Additional Trunk	\$20.00	\$31.25



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<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.4 Basic Exchange Digital Trunk Service<sup>††</sup>

Basic Exchange Digital Trunk Service provides a Customer with a digital connection operating at 1. 544 Mbps that is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

Basic Trunks may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Sections 9.2.8. The price shown below is based on the number of channels activated on the digital transport facility and upon the distance of the transport facility. The price shown below is based on the number of channels ordered and includes the price of transport, voice feature activation, Network Access Register charges and similar charges tariffed separately in other tariffs.

Digital PBX Trunk Pricing	Nonrecurring	Monthly Recurring
Digital PBX Channel Charge	\$240.00	\$190.00
Digital PBX Trunk Charge	N/C	\$23.00
Voice Activation Channel Charge	\$6.50	\$6.00
Digital PBX Transport: first ½ mile	\$270.00	\$76.00
Digital PBX Transport: additional ½ mile	N/C	\$50.00

the Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

## 9.2.5 DID Trunk Service<sup>††</sup>

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 9.2.6 and 9.2.7, respectively.

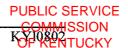
One DID Additive charge applies for each DID-equipped Basic Trunk or DID equipped channel on a Digital Trunk. The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group

Nonrecurring and monthly recurring rates per DID Trunk, apply as follows:

DID Trunk Service	<b>Nonrecurring</b>	Monthly Recurring
Establish Trunk Group and first block of	\$750.00	\$3.00
20 DID numbers		
Each additional block of 20	n/c	\$3.00
DID Trunk Termination	\$45.00	\$23.00
DTMF pulsing option	n/c	\$6.75



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<sup>\*\*</sup>Teffective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.6 Calling Features<sup>††</sup>

<u>Call Selector</u> – provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

<u>Preferred Call Forwarding</u> – allows the customer to transfer up to six selected numbers to another telephone number.

<u>Call Block</u> – provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

<u>Call Tracing</u> – enables the customer to initiate an automatic trace of the last call received.

<u>Call Transfer</u> – customer presses the flash hook, receives second dialtone and dials number that the existing call is to be transferred to. Customer may hang-up immediately or introduce call and then hang-up.

Calling Features Pricing	Nonrecurring Charge	Monthly Recurring
Call Selector	\$20.00	\$3.50 - \$6.00
Preferred Call Forwarding	\$20.00	\$3.50 - \$6.00
Call Block	\$20.00	\$3.50 - \$6.00
Call Tracing	\$20.00	\$3.50 - \$6.00
Call Transfer	\$20.00	\$3.50 - \$6.00

<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

## 9.2.7 CLASS (Custom Local Area Signaling Service) Features

CLASS features are available to subscribers of Basic Business Exchange Line on an "á la carte" basis, if the customer does not wish to purchase the option packages outlined in Sections 9.2.3, 9.2.4, and 9.2.5.

<u>Automatic Callback</u> - allows customer to automatically return the last incoming call (whether the call was answered or missed. If the number being called back is busy Automatic Callback will alert customer with a special ring when the line becomes clear.

<u>Automatic Recall</u> - automatically redials the telephone number of the last outgoing call. If the number being called back is busy Automatic Recall will alert customer with a special ring when the line becomes clear.

<u>Caller ID Name Delivery</u> - displays the name and number of the calling party on a special display telephone or display unit.

<u>Caller ID Number Delivery</u> - displays the number of the calling party on a special display telephone or display unit.

<u>Directory Number Privacy</u> - allows customer to prevent the their name and number from appearing on the called party's Caller ID telephone or display unit. Privacy feature must be activated by customer on a call by call basis.



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# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.7 CLASS (Custom Local Area Signaling Service) Features<sup>††</sup>, (Cont'd.)

Pricing:	
Nonrecurring	
Automatic Call Back	\$18.00
Automatic Recall	\$18.00
Caller ID Name Delivery	\$18.00
Caller ID Number Delivery	\$18.00
Directory Number Privacy	No Charge
Monthly Recurring	
Automatic Call Back	\$3.50
Automatic Recall	\$3.50
Caller ID Name Delivery	\$7.00
Caller ID Number Delivery	\$7.00
Directory Number Privacy	No Charge



<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

## 9.2.8 Business Custom Services ("BCS")

# Description:

Customers can choose from following custom services as additional features which can be added to Basic Business Line Exchange service on an 'a al carte " basis.

<u>Call Forwarding Variable</u> - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the customer can notify the party at the "forward to number" that calls are going to be redirected to their number.

<u>Call Forwarding Busy Line</u> - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the customers line is busy.

<u>Call Forwarding Don't Answer</u> - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the customers telephone is not answered within a specified amount of time.

<u>Remote Activation of Call Forwarding</u> - allows the customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.

<u>Remote Call Forwarding</u> - automatically redirects all incoming calls to a customer's number to a predesignated number.

<u>Call Waiting Terminating</u> - alerts the customer to an incoming call while the line is in use. The service signals the customer with two separate tones or tone patterns. The customer is able to place the first party on hold while he/she takes the second call. The customer can switch back and forth between the two parties by flashing the switch hook.

<u>Cancel Call Waiting</u> - allows the customer to cancel the Call waiting feature on a call by call basis. This can be done before the customer places a call or during a conversation (if the customer also subscribes to Three Way Calling).



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.2 Exchange Access Service, (Cont'd.)

# 9.2.8 Business Custom Services (BCS)<sup>††</sup>,(Cont'd.)

<u>Three Way Conference Calling</u> - allows customers to have a conference call with two other parties at different numbers. With this service the customer can initiate calls to both parties or add another party to an established call.

<u>Speed Calling 30</u> - allows the subscriber to assign 1 or 2-digit dial codes for telephone numbers and/or access codes. Up to 30 codes can be assigned.

Pricing:	
Nonrecurring	
All BCS Features	\$18.00
Monthly Recurring	
	#2.00
Call Forwarding Variable	\$3.00
Call forwarding Busy Line	\$3.00
Call Forwarding Don I Answer	\$3.00
Remote Activation of CFV	\$7.00
Remote Call Forwarding	\$18.50
Call Waiting Terminating	\$3.00
Three Way Conference Calling	\$3.00
Speed Calling 30	\$4.00



<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

#### 9.2.9 ISDN/PRI

# A. Description of Service

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and date transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e., outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only, Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN PRI service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network customers or for customer agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.9 ISDN/PRI, (Cont'd.)
    - A. Description of Service, (Cont'd.)

Telephone numbers transmitted via the Incoming Call Identification feature are intended solely for the use of the ISDN PRI service subscriber. Resale of this information is prohibited by this Tariff except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the customer will order one ISDN PRI service arrangement with 23 B channels and 1 D channel. Additional ISDN PRI service arrangements are ordered with 24 B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to nineteen ISDN PRI configured at 24B + 0D may be ordered in conjunction with one 23B + D ISDN PRI. If the customer desires, he/she may also request a back-up D channel with the NFAS option. It is recommended that additional D channels be provisioned in separate DS1 arrangements.



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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.9 ISDN/PRI, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 1. Application of Rates

ISDN PRI service lines furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first 2 miles and each additional 2 mile for the airline distance measured between ISDN PRI service lines furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first 2 miles and each additional 2 mile for the airline distance measured between the customer's premises and the customer's Serving Wire Center. ISDN PRI service rates under any Term Payment Plan are exempt from Company initiated changes for the

Payment period selected. Rates in effect at the time service is installed and/or of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period at current rates or revert to current rates on a month to month basis. ISDN features are priced at a per channel rate unless otherwise specified.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.9 ISDN/PRI, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 2. Service Components

The customer may choose any number of channels, up to twenty-three per Primary Rate Interface, to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of ISDN PRI service will be as follows:

Digital Loop Channels
Primary Rate Interface
Primary Rate B Channels
Call-by-Call / Integrated Service Access Feature Capability
Network Access and Usage Charges where applicable

<u>Digital Loop Channels</u> - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

<u>Interoffice Channels</u> - Provides for the transmission facilities between the Company's servicing wire centers with a LATA.

<u>Primary Rate Interface</u> - Provides multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one D channels also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to twenty-four (24) B channels at 64 Kbps.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.9 ISDN/PRI, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 2. Service Components, (Cont'd.)

Primary Rate B Channels - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

<u>Call-by-Call/Integrated Service Access Feature Capability</u> - Allows the customers to dynamically allocate the channels of the ISDN PRI service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may choose to subscribe to more services than channels and dynamically change the services in use.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.9 ISDN/PRI, (Cont'd.)

# B. Pricing

Element	Install	Monthly
Transport Digital Loop Channels (first 2 mile)	\$270.00	\$72.00
Additional 2 Mile	\$0.00	\$50.00
1 AVVIII M 1 AVIII	*****	• - •
Primary Rate Interface		
PRI B Channels (per channel)	\$6.00	\$6.00
PRI Service (per DS1)	\$297.00	\$351.00
Call by Call Service (per DS1)	\$103.00	\$13.00
Optional Features		
Incoming Call Identification		
1-8 services	\$0.00	\$22.00
9-15 services	\$0.00	\$18.00
16 or more services	\$0.00	\$13.00
DID Service		
DID Trunk Termination (inward)	\$45.00	\$23.00
DID Trunk Termination (combo)	\$45.00	\$23.00
First Block 20 DID Numbers	\$430.00	\$3.00
Additional Block 20 DID Numbers	\$0.00	\$3.00
Pulsing DTMF	\$0.00	\$6.75
Pulsing MF	\$0.00	\$6.75
100 Block of DID Number	\$0.00	\$0.45
Network Access Register		
NAR Charge (per channel)	\$0.00	\$23.00
Service Establishment Charge	\$0.00-\$500.00	\$0.00

receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services. TARIFF E

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.9 ISDN/PRI, (Cont'd.)
    - C. Termination Liability

A Termination Liability charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number months remaining in the contract times the monthly rate provided under the contract. All end user federal, state and local taxes and surcharges will be levied at existing tariff rates.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.2 Exchange Access Service, (Cont'd.)

# 9.2.10 Payphone

# A. Description of Service

- 1. Product Definition Access line service for Payphone Service Providers (PSPs) is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.
- 2. This access line service is provided on a flat rate basis.
- 3. This access line service is provided for use with customer-provided noncoin-operated public telephones or customer-provided coin-operated public telephones.
- 4. The Company provides completion of local message.
- 5. The subscriber shall be responsible for installation, maintenance and operation of customer-provided public telephones used in connection with this service.
- 6. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations.
- 7. The service is furnished pursuant to and on the condition that the PSP will adhere to all applicable regulations.
- 8. This service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to provisions of this tariff.
- 9. This service is not subject to concessions.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.10 Payphone, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 10. This service may not be suspended at a reduced rate.
      - 11. Access line service for customer-provided public telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.
      - 12. The access lines may include an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. The operator cannot perform coin collecting functions.
      - 13. The Company is not responsible for refunds of coins deposited in customerprovided coin-operated public telephones.
      - 15. Customer-provided public telephones may not be attached to other types of access lines, absent express approval of the Company.
      - 15. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.10 Payphone, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 16. The following public service considerations are applicable to Customer-Provided Public Telephones:
        - a. All customer-owned instruments must be registered under Part 68 of the F.C.C. Regulation Program to be connected to the Exchange Network.
        - b. The instruments must be able to accommodate the hearing impaired and handicapped persons.
        - c. The instruments must be installed in compliance with the National Electrical Safety Code.
        - d. There shall be no charge to the end user for Directory Assistance calls dialed (1+411 and 1+555-1212) from a customer-provided public telephone.
        - e. Non-chargeable Operator, 911 and 800/888 numbers, must be able to be made without a coin deposit, and with no time limitation.
        - f. Emergency numbers, (Operator Assistance and 911) must be clearly posted at each instrument location



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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.10 Payphone, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 16. The following public service considerations are applicable to Customer-Provided Public Telephones:, (Cont'd.)
        - g. Procedures for obtaining a refund from the owner must be clearly posted at each instrument location.
        - h. The instrument must have any and all operating instructions posted thereon.
        - i. Coins must be returned by the instruments for any incomplete calls.
        - j. All repairs shall be performed on the instruments, with a reasonable amount of time, the responsibility of which is place upon the owner of the telephone.
        - k. A subscriber must order a separate public access line for each instrument installed and will be billed the tariffed rate for each such access line.
        - 1. In order to protect the public access line user's right to privacy, the customer-provided instrument must be capable of disabling any extension telephone also on the line during the time the public telephone is in use.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.10 Payphone, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 17. For customers subscribing to Caller ID, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone".
      - 18. The instrument must display information on the name, address and telephone number of the person or entity responsible for the payphone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the payphone;
      - 19. The name and phone number of the owner of the instrument
      - 20. A cost free method for reporting complaints and obtaining refunds.
      - 21. Access lines to this service must be dedicated with one line for each station and shall not be connected behind a PBX or other line concentration device.
      - 22. PSPs that provide access to long-distance services shall:
      - 23. Allow access to all certified long-distance carriers through 1-700, 1-800, 1-888, 1-950, 10XXX, or 101XXXX dialing. Access to the services of long distance carriers shall not be blocked or intercepted by PSP or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
      - 24. Allow access to Company operators. All "0-" calls and "0+" local calls shall be directed to the incumbent local exchange company. Such calls shall be routed to the network as dialed by the end user.
      - 25. Not accept calling cards for billing purposes if they are unable to validate the call.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.10 Payphone, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 26. Rates and Charges The Business Flat Rate service monthly rate for the exchange is applicable to PSP access exchange lines.
      - 27. The subscriber is responsible for Directory Assistance service charges.
      - 28. Directory Listings are not available for public telephone access lines.
      - 29. Non-sent paid local calls will be charged to the end users plus the appropriate operator surcharges.
      - 30. Non-sent paid calls into the Expanded Local Calling area (intraLATA) will be charged to the end user plus the appropriate operator surcharges.
      - 31. Special Arrangements Special Arrangements are available with the approval of the Company
      - 32. Local Calling Area The local calling area (LCA) is the area in which an end user can make calls and not pay for intraLATA or interLATA charges.



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# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.2 Exchange Access Service, (Cont'd.)

# 9.2.10 Payphone, (Cont'd.)

# A. Description of Service, (Cont'd.)

# 33. Billing

The Company will invoice the customer for one Basic Line Charge, and any other applicable taxes and surcharges (subject to the Commission's approval) for each Basic PSP line.

The Company will invoice for all optional features and all IntraLATA toll usage, where appropriate.

Optional Billing Output (currently in testing phase): the Company can provide a customer's invoice on CD-ROM. Customer will be charged a onetime setup fee and a monthly recurring charge. Customer may also be charged for any requested development changes to the CD-ROM format.

## G. Sales

Market Serving Area - The market serving area (MSA) will remain the same for both resale and retail. No sales of payphones which are outside the current MSA will be supported.

<u>Dispute Resolution</u> - Account Executives and General Managers will perform account management function and acts as direct interface with the PSP. The Company's Customer Care will not provide specialized support of PSPs.





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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

9.2.10 Payphone, (Cont'd.)

B. Pay Phone<sup>††</sup> Pricing

		Nonrecurring	Monthly Recurring
Pay Ph	one Flat Rate		
•	Two-way Service with Touch Tone	\$66.00	\$38.50
Pay Ph	one Access Line Feature Charge Unrestricted Outward Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside		
	the North American Numbering Plan.	\$0.00	\$1.80
•	Unrestricted Two-Way Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside the North American Numbering Plan.	\$0.00	\$1.80
•	Restricted Outward Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside the North American Numbering Plan, 1+900, 7 digit local, 1+DDD and 976 are blocked from completion.	\$0.00	\$3.60

the Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.





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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.10 Payphone, (Cont'd.)

# B. Pay Phone<sup>††</sup>Pricing, (Cont'd.)

		Nonrecurring	Monthly Recurring
•	Restricted Two-way Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside the North American Numbering Plan, 1+900, 7 digit local, 1+DDD and 976 are blocked from completion.	\$0.00	\$3.60
•	Restricted Outward Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside the North American Numbering Plan, 1+900, 1+DDD, and 976 are blocked from completion.	\$0.00	\$2.70
•	Restricted Two-way Provides operator screening and provides central office blocking of 011+calls direct distance dialed to numbers outside the North American Numbering Plan, 1+900, 1+DDD, and 976 are blocked from completion.		\$2.70
•	Restricted Two-way Each provides operator screening	\$0.00	\$1.80

<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.2 Exchange Access Service, (Cont'd.)

# 9.2.11 e-spire<sup>TM</sup> ISDN

# A. Description of Service

e-spire<sup>TM</sup> ISDN service provides a method of access to the telephone network using ISDN Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the customer's Customer Premise Equipment (CPE) to the Public Circuit Switched Network (i.e., outward, inward and two-way trunks, and WATS/800 Service access lines).

e-spire<sup>TM</sup> ISDN is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. The Company shall not be responsible if changes, in any of the equipment operations or procedures of The Company utilized in the provision of ISDN PRI service, render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network customers or for customers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI-based services.

Telephone numbers transmitted via the Incoming Call Identification feature are intended solely for the use of the e-spire<sup>TM</sup> ISDN PRI service subscriber. Resale of this information is prohibited by this Tariff except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.



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## LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Exchange Access Service, (Cont'd.)

9.2.11 e-spire<sup>TM</sup> ISDN, (Cont'd.)

A. Description of Service, (Cont'd.)

Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the customer will order one ISDN PRI service arrangement with 23 B channels and 1 D channel. Additional ISDN PRI service arrangements are ordered with 24 B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to nineteen ISDN PRI configured at 24B + 0D may be ordered in conjunction with one 23B + D ISDN PRI. If the customer desires, he/she may also request a back-up D channel with the NFAS option. It is recommended that additional D channels be provisioned in separate DS1 arrangements.

# 1. Application of Rates

e-spire<sup>TM</sup> ISDN PRI service lines furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first miles and each additional mile for the airline distance measured between the customer's premises and the customer's Serving Wire Center. e-spire<sup>TM</sup> ISDN PRI service rates under any Term Payment Plan are exempt from The Company initiated charges for the payment period selected. Rates in effect at the time service is installed and/or of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period at current rates or revert to current rates on a month-to-month basis. ISDN features are priced at a per channel rate unless otherwise specified.



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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 Exchange Access Service, (Cont'd.)

9.2.11 e-spire<sup>TM</sup> ISDN, (Cont'd.)

A. Description of Service, (Cont'd.)

2. Service Components

The customer may choose any number of channels, up to twenty-three per Primary Rate Interface, to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of e-spire<sup>TM</sup> ISDN PRI service will be as follows:

Digital Loop Channels
Primary Rate Interface/Access Facility
Primary Rate B Channels
Network Access and Usage Charges where applicable

<u>Digital Loop Channels</u> - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

<u>Interoffice Channels</u> - Provides for the transmission facilities between The Company servicing wire centers within a LATA.

<u>Primary Rate Interface</u> - Provides multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one D channel also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to twenty-four (24) B channels at 64 Kbps.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.11 e-spire<sup>TM</sup> ISDN, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 2. Service Components, (Cont'd.)

Primary Rate B Channels - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

<u>Call-by-Call/Integrated Service Access Feature Capability</u> - Allows the customers to dynamically allocate the channels of the ISDN PRI service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may choose to subscribe to more services than channels and dynamically change the services in use.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.2 Exchange Access Service, (Cont'd.)
  - 9.2.11 e-spire<sup>TM</sup> ISDN, (Cont'd.)
    - A. Description of Service, (Cont'd.)
      - 3. Termination Liability

A Termination Liability charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. All end-user federal, state and local taxes and surcharges (subject to Commission's approval) will be levied at existing tariff rates.

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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.2 Exchange Access Service, (Cont'd.)

9.2.11 e-spire<sup>TM</sup> ISDN, (Cont'd.)

# B. Pricing

e-spire<sup>TM</sup> ISDN/PRI<sup>††</sup> (Integrated Services Digital Network - Primary Rate Interface)

Element	<u>Install</u>	<b>Monthly</b>
e-spire <sup>TM</sup> ISDN PRI Access Facility (per DS1)	\$700.00	\$500.00
e-spire <sup>TM</sup> B Channel (per channel)	\$0.00	\$20.00
DID Numbers		
1 <sup>st</sup> Block of 20 (per block)	\$0.00	\$5.00
each add'l block of 20 up to 500 (per block)	\$0.00	\$2.50
more than 500 - each add'l block of 100 (per block)	\$0.00	\$50.00
e-spire <sup>™</sup> ISDN PRI (Inbound Only per DS1)		
e·spire <sup>™</sup> ISDN PRI B Channels 23B+D	\$0.00	\$230.00
e-spire <sup>TM</sup> ISDN PRI B Channels 24B	\$0.00	\$240.00
12 months Term Plan	\$750.00	\$650.00
24 months Term Plan	\$700.00	\$600.00
36 months Term Plan	\$600.00	\$500.00



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<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.3 Exchange Access Optional Features

# 9.3.1 Directory Listings<sup>††</sup>

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number 1 in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<b>Nonrecurring</b>	Monthly Recurring
Each Additional Listing:	N/A	\$5.00
Non List Non Publish	N/A	\$1.75

# A. Directory Errors or Omissions

Consistent with Section 2.1.4.C, the Company's liability arising from any and all errors in, omissions or erroneous inclusions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the directory listing charges for such of the Customer's service as is affected during the period covered by the directory in which the error or omission occurs.

In the event of an error in or omission of a Customer directory listing from the Yellow Pages or White Pages, the Company shall, in addition to the refund, if any, and subject to the limitations provided herein, credit the Customer's basic business telephone charges, with the following credit during the service life of the directory in which the omission occurred:

Credit to Customer: \$1.00 per month

The Company shall not be liable for any act or omission of the Customer or any other company or companies with respect to errors in, omissions or erroneous inclusions of directory listings.

<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.3 Exchange Access Optional Features, (Cont'd.)

#### 9.3.2 Main Number Retention\*

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and Nonrecurring charges apply per retained number. Rates for retained numbers may vary from area to area.

	<u>Kates</u>	
	<b>Nonrecurring</b>	Monthly Recurring
per retained number per retained	No Charge	No Charge
vanity number	\$18.00	No Charge

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<sup>\*</sup> For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

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## LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.3 Exchange Access Optional Features, (Cont'd.)

#### 9.3.3 Authorization Codes

This option restricts calls from being made unless the correct authorization code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes. Two options are available

**Provisioning Considerations:** 

Option A: Local calling only/ no operated assisted calls/ No information services, restricts the following:

Operator 0 +
Operator 0 DDD I +
1+900
1+976
976
IDDD 011+
1+555-1212
1 +NPA-555-1212

<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.3 Exchange Access Optional Features, (Cont'd.)

# 9.3.3 Authorization Codes, (Cont'd.)

Option B: No operated assisted calls and information services, restricts the following:

Operator 0 +
Operator 0 1+900
1+976
976
1+555-1212
1 +NPA-555-1212

## Pricing:

Nonrecurring		
Authorization Codes <sup>††</sup>		
Option A	Business Line, ea.	\$18.00
Option A	PBX Trunk, ea.	\$18.00
Option B	Business Line, ea.	\$18.00
Option B	PBX Trunk, ea.	\$18.00
Monthly Recurring		
Authorization Codes		
Option A	Business Line, ea.	\$3.75
Option A	PBX Trunk, ea.	\$3.75
Option B	Business Line, ea.	\$3.75
Option B	PBX Trunk, ea.	\$3.75

<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.3 Exchange Access Optional Features, (Cont'd.)

Per Vanity Number

9.3.4 Vanity Number Service<sup>††</sup>

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

Rates

Nonrecurring \$18.00

Monthly Recurring
No Charge

the Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.4 Resold Local Exchange Service

# 9.4.1 Description

Resold Local Exchange Service is composed of the resale of services provided by other certified Local Exchange Carriers. The Services described in this tariff will be provided on a resold basis where the Company's facilitates-based service is not available.

Pricing for the Company services will be identical whether provided on a resold or facilities-based basis, and is contained herein.

The Company reserves the right to determine whether service will be provided on a resold or facilities-based basis.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.5 Local Calling Service

#### 9.5.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network 2 bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area.

A. Basic Local Exchange Service - This calling service allows the Customer unlimited access to all other stations on the public switched telephone 3 network within the customer's Basic Local Calling Area. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 9.6.3 following.

[Table appears on next page]



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<sup>2</sup> Except calls to other telephone companies' caller paid information services (i.e., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

As specified in BellSouth's General Subscriber Service Tariff, Section A3.6. 1 --Local Calling Area Exchanges, in effect and as amended from time-to-time.

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.5 Local Calling Service, (Cont'd.)

Market Service Area	Calling Area
Louisville, KY Includes:	Local calling area includes:
231, 239, 241, 243, 244, 245, 253, 254, 261, 263, 266, 267, 326, 327, 329, 332, 336, 339, 346, 394, 359, 361, 363, 364, 366, 367, 368, 374, 375, 392, 421, 423, 425, 426, 429, 447, 448, 449, 438, 491, 493, 495, 499, 451, 452, 454, 455, 456, 458, 459, 473, 478, 479, 485, 540, 560, 561, 562, 566, 568, 569, 571, 572, 574, 580, 581, 582, 583, 584, 585, 587, 588, 589, 595, 596, 625, 627, 629, 632, 634, 635, 636, 637, 638, 672, 681, 752, 772, 774, 775, 776, 778, 779, 852, 873, 891, 893, 894, 895, 896, 897, 899, 933, 935, 937, 961, 962, 963, 964, 966, 968, 969, 976, 995	222, 225, 228, 246, 256, 262, 280, 282, 283, 284, 285, 288, 340, 341, 342, 344, 396, 397, 419, 464, 523, 541, 544, 550, 551, 552, 553, 558, 592, 593, 594, 599, 645, 648, 649, 675, 679, 682, 693, 872, 939, 955, 957, 922, 923, 941, 944, 945, 946, 948, 949
Non Optional Flat Rate Service (A3.6. 1)	Non Optional Flat Rate Service (A3.6. 1)
Flat Rate Exchange Calling Area from Louisville	Flat Rate Exchange Calling Area from Louisville
Exchange	Exchange



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.6 IntraLATA Calling Service

#### 9.6.1 Description

IntraLATA calling service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network 4 bearing the designation of any central office exchanges, areas, and zones outside of the Customer's Basic Calling Area but within the same state and LATA.

#### 9.6.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate will normally apply.

When available, discounts apply equally and automatically to total charges for all messages with fractional amounts rounded to the nearest hi her cent. Discounts do not apply to Customer dialed calling card, other station or person charges. Additionally, time of day discount apply in the following manner:

Full Rate:

Monday through Friday, 7: 00 a.m. - 6 p.m.

Full Rate:

Weekends and Holidays

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).



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Except calls to other telephone companies' caller paid information services (i.e., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.6 IntraLATA Calling Service, (Cont'd.)

9.6.3 Rates

Rate Mileage Initial 6 Seconds
Over 16 \$0.01

Per each additional 6 seconds chargeable to the nearest 1/10 <u>fractional minute</u> \$0.0099

9.6.4 Special Business Calling Packages

In addition to the basic rates offered above, the Company will offer optional minimum volume pricing discounts to its business customers.

The settlement account recurring charge is determined by multiplying the minutes included in the plan by the peak rate per minute charge in effect. As minutes accumulate, whether they are peak minutes or non-peak minutes, they will accumulate against the settlement account. Once the total of the settlement account for the chosen plan is exceeded, the additional per minute charge will apply.

When available, discounts apply equally and automatically to total charges for all messages with fractional amounts rounded to the nearest higher cent. Discounts do not apply to Customer dialed calling card, other station or person charges. Additionally, time of day discount apply in the following manner:

Full Rate: Monday through Friday, 7: 00 a. m. - 6: 00 p. m.



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<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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# LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.6 IntraLATA Calling Service, (Cont'd.)

## 9.6.5 Toll Dialing Parity

Toll dialing parity provides 2-Primary Interexchange Carrier ("2-PIC") capability for interLATA and intraLATA presubscription available in all LATAs within the State of Kentucky in which e-spire provides local exchange service using its own facilities. Any carrier authorized by the Commission to carry intraLATA toll calls may request that e-spire implement 2-PIC capability provided that the carrier:

- A. has established, or has submitted firm non-cancelable orders to establish, direct interconnection of its network with e-spire's network,
- B. has ordered access services from e-spire that will permit the carrier to receive 2-PIC calls from e-spire, and
- C. has identified the LATA(s) in which it desires to receive intraLATA toll calls.

e-spire provides 2-PIC capability after receipt of a bona fide request from any eligible carrier. Before implementing intraLATA presubscription, e-spire will notify its existing switched customers of the option to presubscribe to an alternative carrier for their intraLATA toll service in addition to their presubscribed interLATA service. Existing customers have 90 days to select an intraLATA carrier at no charge.

e-spire will inform new customers of the option to select a carrier for both intraLATA and interLATA toll services. e-spire does not automatically assign itself, an affiliate, or the customer's presubscribed interLATA toll carrier as the intraLATA toll carrier for new customers that fail to exercise a choice of carrier, except as permitted pursuant to 47 C.F.R. § 51.209(c) or other applicable law. New customers of e-spire, or existing customers of e-spire who are adding a line, will have 30 days to select an intraLATA carrier at no charge.

New customers of e-spire who do not make a carrier selection will be assigned a NO-PIC status (such that they will be required to dial 10XXX to place intraLATA toll calls) until they make an affirmative choice for an intraLATA toll carrier. Applicable rates for Toll Dialing Parity are outlined in Section 9.10.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.7 Product and Pricing

#### 9.7.1 Inbound Direct Local Exchange Service

Inbound Direct Local Exchange Service ("Inbound Direct 11) provides basic local exchange customers with a single, voice grade analog channel which can be used to receive one cal. at a time only. All outbound calls will be blocked at the switch level. Inbound Direct may not be used for outbound services or to serve as a customer's primary service line. A minimum order of 10 lines must be purchased.

The Inbound Direct product will be configured provisioned and priced with the hunting feature included. The hunt feature automatically forwards incoming calls to available lines according to a preprogrammed sequence. With the Inbound Direct line, the lines will be placed in a circular hunt group so all lines will be hunted. Each line, including the last line, will include hunting.

Inbound Direct service applications may include remote database access, data transmission/reception, and inbound customer service. Basic exchange lines are provided with Inbound Direct to connect to customer provided modem or other data communication device for connection to the public switched telephone network.

#### 9.7.2 Pricing

Inbound Direct <sup>††</sup>	Recurring	Nonrecurring
(inbound only line +hunting)		
Louisville, KY	\$46.00	\$37.00

<sup>&</sup>lt;sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.7 Product and Pricing, (Cont'd.)

#### 9.7.2 Pricing

# A. On-Network Pricing Discount

For customer with facilities residing on the Company's network, discounts of 5% to 25% may be available on an individual case basis.

# B. Volume and Term Pricing<sup>††</sup>

Separate volume and term discounts are available on an individual case basis for customers who purchase large numbers of Inbound Direct line and/or who agree to year or multi-year contracts. The following schedule outlines the pricing:

KENTUCKY # of lines	1	<u>0-50</u>	<u>5</u>	l <u>-100</u>	10	1-200
<u>Term</u>	Recurring	Nonrecurring	Recurring	Nonrecurring	Recurring	<b>Nonrecurring</b>
0 Years	\$46.00	\$37.00	\$43.70	\$35.15	\$42.32	\$34.04
1 Year	\$43.70	\$35.15	\$42.32	\$34.04	\$40.48	\$32.56
2 Years	\$42.32	\$34.04	\$40.48	\$32.56	\$39.10	\$31.45
3 Years	\$40.48	\$32.56	\$39.10	\$31.45	\$37.72	\$30.34
4 Years	\$39.10	\$31.45	\$37.72	\$30.34	\$36.80	\$29.60
WEEDS Tone Toward V						
KENTUCKY						

# of lines	20	1-300	3	<del>1</del> 00+
Term	Recurring	Nonrecurring	Recurring	Nonrecurring
0 Years	\$40.48	\$32.56	\$39.10	\$31.45
1 Year	\$39.10	\$31.45	\$37.72	\$30.34
2 Years	\$37.72	\$30.34	\$36.80	\$29.60
3 Years	\$36.80	\$29.60	\$35.88	\$28.86
4 Years	\$35.88	\$28.86	\$34.50	\$27.75

<sup>†† -</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.7 Product and Pricing, (Cont'd.)
  - 9.7.2 Pricing, (Cont'd.)
    - C. Term Contract and Penalty

If the customer and the Company agree to a term (multi-month) contract, the customer is bound to fulfill all terms and conditions of the contract. If the customer wishes to cancel service with the Company prior to the expiration of the contract, the customer will be billed and obligated to pay the full value of the remainder of the contract the value of which will be based on remaining months multiplied by the average of all prior monthly bills. For example, if a customer signed a thirty six month contract and cancels after twenty four months, customer will be billed for the remaining twelve months of service multiplied by the monthly amount.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.8 Miscellaneous Services

#### 9.8.1 Operator Services

#### A. Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines.

#### B. Definitions

<u>Person-to-Person</u> - Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station - Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge - The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

<u>Billed to Non-Proprietary Calling Card</u> - Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.8 Miscellaneous Services, (Cont'd.)

# 9.8.1 Operator Services<sup>††</sup>, (Cont'd.)

#### C. Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Sections 9.5 and 9.6, proceeding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.8.2.C and Section 9.8.1.C will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

#### Rates

Station to Station	\$1.50/call
Calling Card	\$1.50/call
3rd Number Billing	\$1.50/call
Collect Calls	\$1.50/call
Person to Person	\$3.50/call



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<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.8 Miscellaneous Services, (Cont'd.)
  - 9.8.2 Busy Line Verify and Line Interrupt Service
    - A. Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- 1. The operator will determine if the line is clear or in use and report to the calling party.
- 2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

# B. Regulations

- 1. A charge will apply when:
  - (a) The operator verifies that the line is busy with a call in progress.
  - (b) The operator verifies that the line is available for incoming calls.
  - (c) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.8 Miscellaneous Services, (Cont'd.)
  - 9.8.2 Busy Line Verify and Line Interrupt Service, (Cont'd.)
    - B. Regulations, (Cont'd.)
      - 2. No charge will apply:
        - (a) When the calling party advises that the call is to or from an official public emergency agency.
        - (b) Under conditions other than those specified in Section 9.8.2.A proceeding.
      - 3. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.
      - 4. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.
    - C. Rates

Busy Line Verify Service<sup>††</sup>
(each request) \$ 1.75
Busy Line Verify and Busy Line <sup>††</sup>
Interrupt Service (each request) \$ 1.50

# 9.8.3 Service Implementation<sup>††</sup>

Absent a promotional offering, service implementation charges will apply to orders to change existing service.

Nonrecurring, per service order

\$22.00

<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.



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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.8 Miscellaneous Services, (Cont'd.)

#### 9.8.4 Restoration of Service<sup>††</sup>

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established.

# Nonrecurring per occasion

-First Line

\$43.20

-Each Additional Line

\$12.60

9.8.5 Reserved for Future Use

(D)

9.8.6 Reserved for Future Use

(D)



<sup>††</sup> Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.8 Miscellaneous Services, (Cont'd.)

#### 9.8.7 Access Recovery Charge

The Access Recovery Charge (ARC) is not a fixed monthly recurring charge. Rather, the ARC is a percentage of the customer bill based on the total amount spent on services, less any taxes, surcharges or other non-qualifying fees. This fee is used to offset increased Company expenses. Specifically, the charge will recover the costs related to recent increases in our costs of gaining access to incumbent networks, decreases to the access rates we can collect from long distance carriers, and the ongoing cost of maintaining local number portability. The Company has eliminated the Local Number Portability charge as a separate line item. This fee is not a tax or charge imposed by a government entity. The ARC is calculated by application of a percentage to each customer's total monthly recurring charges for all services (MRC). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice, based on the schedule outlined below.

Customer Account MRC Total	Monthly Recurring ARC Percentage
\$1000 + Accounts	1.1%
\$500 to \$999.99	3.1%
\$300 to \$499.99	5.1%
Under \$300 MRC	7.1%



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 Miscellaneous Services, (Cont'd.)

#### 9.8.8 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

The following Time and Materials Charges apply:

#### A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge:

\$ 75.00

2. Additional Time and Material Charge (ATM):

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge: \$50.00 per 30 minute increments



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.9 Special Arrangements

# 9.9.1 Special Construction

# A. Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

Nonrecurring type charges; recurring type charges; termination liabilities; or combinations thereof.

#### B. Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

The termination liability period is the estimated service life of the facilities provided.

The amount of the maximum termination liability is equal to the estimated amounts for cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- 1. equipment and materials provided or used;
- 2. engineering, labor and supervision;
- 3. transportation;
- 4. rights-of-way.
- 5. license preparation, processing, and related fees;
- 6. tariff preparation, processing, and related fees;
- 7. cost of removal and restoration, where appropriate; and
- 8. any other identifiable costs related to the specially constructed or rearranged facilities.



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#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.9 Special Arrangements, (Cont'd.)
  - 9.9.1 Special Construction, (Cont'd.)
    - C. Calculation of Termination Liability

The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 9.9.1.B proceeding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 9.9.1. preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.



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#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.9 Special Arrangements, (Cont'd.)

# 9.9.2 Individual Case Basis ("ICB") Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. ICB arrangements will be filed with the Commission prior to approval.

# 9.9.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce Nonrecurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Promotionals will be filed with the Commission prior to approval.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.9 Special Arrangements, (Cont'd.)

# 12.4 Expedited Order

Expedite Charge - When placing an Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an order subject to an expedited request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, an additional Expedite Charge will still apply, unless waived at the Company's discretion.

An Expedite Charge will not be applied to orders expedited for Company reasons, unless agreed to by the Customer.

If costs other than additional administrative expenses arc to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will also apply. Additional charges imposed by the ILEC, above the listed tariff rate, will be charged to the Customer.

The Expedite Charge will apply on a per order, per occurrence basis, as specified in the rate section set forth below.

#### Rate Section

Expedite Order Charge

Per order, Per occurrence \$800.00\*

\* - In the event the ILEC rates charged to the company are higher than the listed rate, the r the customer will be equal to the ILEC's rates imposed on the Company.

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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services

# 9.10.1 Customer Term Agreement

### A. Description

Customer Term Agreement (CTA) allows Customer to receive discounts on products and services for local exchange or local toll (Local Services). These discounts will be applied to the following products and services:

**Business Exchange Service** 

Digital PBX Trunk

Analog PBX Trunk

Digital Access Facility

DID

DID DOD

DOD Combination

Combination

**ISDN** 

PRI Access Facility ISDN B Channel

The published monthly recurring rates are set forth in Section 5 of this tariff. Customers that sign up for service for a one (1) year term will receive a three percent (3%) discount from the published monthly recurring rates. Customers that sign up for service for a two (2) year term will receive a seven percent (7%) discount from the published monthly recurring rates. Customers that sign up for service for a three-year term will receive an eleven percent (11%) discount from the published monthly recurring rates. The three preceding term options are subject to the termination liability charges set forth in Section 9.10.3.B.

#### B. Termination Fees

A termination liability charge will be applicable for service rate elements provided under a term payment plan, as described in Section 9.10.1.A of this tariff, that are disconnected prior to the end of the chosen service period. The termination liability charge is equal to the difference between tariffed rates and the Term Plan rates. If at least six months remain under the Initial Term of the Term Plan, an additional cancellation fee of \$500.00 will be added to the early termination charges. The Customer shall be obligated to pay such fees within thirty (30) days of early termination of this Term Plan.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

## 9.10.2 e.spire Local Service Plus

e.spire Local Service Plus is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on e.spire facilities off its Louisville, Kentucky switch. e-spire Local Service Plus is available under One, Two or Three Year Term Agreements. Each commitment level will be charged monthly recurring and Nonrecurring rates as specified below.

### Local Service Plus Pricing

Length of Contract	<u>Monthly</u>	Nonrecurring Nonrecurring
One Year	\$775.00	\$1,250.00
Two Year	\$750.00	\$1,000.00
Three Year	\$700.00	\$750.00

#### Line Component:

e-spire Local Service Plus service monthly fee includes Business Exchange Lines, Analog PBX Trunks and Digital PBX Trunks. The customer may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Bus

Call Forwarding Busy
3 Way Calling Call Forwarding Busy No Answer
Speed Dial 8 Call Forwarding Variable

Additional charges will apply for the following components:

DID Termination Charges:MonthlyDID Trunk Termination\$10.00

DID Number:	<u>Monthly</u>
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.2 e.spire Local Service Plus, (Cont'd.)

# A. Product Components, (Cont'd.)

Optional Custom Calling Features:	<b>Monthly</b>	Nonrecurring*
Custom Calling Features		\$10.00
Anonymous Call Rejection	\$2.50	
Automatic Call Back	\$2.50	
Automatic Recall	\$2.50	
Automatic Call Back (per Occurrence)	\$0.75	
Automatic Recall (per Occurrence)	\$0.75	
Call Block	\$2.50	
Call Hold	\$2.50	
Call Pick Up	\$2.50	
Call Transfer	\$2.50	
Caller ID w/Name & Number	\$7.50	
Caller ID w/Number	\$5.00	
Code Restriction	\$2.50	
Distinctive Ringing	\$2.50	
Remote Activation of Call forward	\$2.50	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dialing 30	\$2.50	
Auto Attendant (per mailbox)	\$7.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$14.95	
Voice Mail (per mailbox)	\$6.95	
Voice Mail Pager Plus	\$9.95	

<sup>\*</sup>Nonrecurring charges waived if features ordered upon initial installation of e.spire Local Service Plus. Subsequent changes to add Custom Calling Features will be billed at the Nonrecurring rates set forth in Section 9.2.

<sup>\*\*</sup> Per occurrence rate applies when customer opts not to purchase the monthly rate.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.2 e.spire Local Service Plus, (Cont'd.)

# B. Long Distance Service

e-spire Local Service Plus customers will receive the following Fixed Term Discounts for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky Regulations and Schedule of Intrastate Charges Tariff, the Local Switched Services Interexchange Services Tariff and the FCC No. 1 Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

# C. Toll Free Service

The following Fixed Term Discounts apply to all Tariff Dial One rates as noted in the Local Switched Services Interexchange Tariff and the FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.2 e.spire Local Service Plus, (Cont'd.)

# D. Ancillary Services

Directory Listings, per listing	<u>Monthly</u>
Single List - White page only	\$0.00
Non-listed	\$1.50
Non-published	\$3.00
Additional listing	\$5.00
Toll Free Directory Assistance listing	\$15.00
Vanity Number	<u>Monthly</u>
Vanity number, per number	\$10.00
0 4 1 10 11 4 10 11	Monthly
Operator Assisted Calling, per occurrence	\$1.35
Station to Station	\$1.35 \$1.35
Calling Card	
3 <sup>rd</sup> Number	\$1.35
Collect Call	\$1.35
Person to Person	\$2.70
Directory Assistance	Per Call
Call Allowance	3 calls
Each additional Directory Assistance call	\$0.30
Call Completion	\$0.30
Long Distance Directory Assistance	\$1.99
Long Distance Directory Assistance with call completion	\$0.50
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Busy Line Verification	Per Request
Verification Request	\$0.95
Emergency Interrupt Request	00.45
(in addition to Verification Request)	\$0.45



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.2 e.spire Local Service Plus, (Cont'd.)

# D. Ancillary Services, (Cont'd.)

Moves/Adds/Changes (MACS)	One Time Nonrecurring
Add Additional Lines or Trunks, per order	\$ 50.00
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR, record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per	\$ 10.00
order	
Add Auto Attendant	
(9 or fewer mailboxes)	\$50.00
(10 or more mailboxes)	\$95.00
Move Service Location, per order	Installation Charges in Section
	9.8.3 apply
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without	·
customer premise visit.	\$ 50.00
Reconfiguration Charge, per order with	
customer premise visit.	\$250.00

# E. Expiration of Term Agreement

The customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e., a two-year agreement will renew to an additional two-year agreement.

#### <sup>7</sup> F. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service Plus term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a

third party, the customer is responsible for all cost incurred for such ABAFTY BRANCH termination with our service provider.

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#### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.3 e.spire Local Service

e.spire Local Service is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end users service customers originating on the Company's facilities off its Louisville, Kentucky switch. e-spire Local Service is available under Month to Month, One Year, Two-Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

#### A. Product Components

Customers receiving e-spire Local Service may select Exchange lines and/or Trunks in a combination of their choice. e-spire Local Service offers two discount plans off e-spire Local Service tariffed monthly recurring line/trunk fees. Additional discounts are available when the Customer subscribes to the Company's Long Distance services for all lines, as noted below.

Local Service Rates - Flat Rate Service		
Month to Month	<u>Monthly</u>	Nonrecurring
Business Exchange Lines 1 <sup>st</sup> line	\$31.25	\$50.00
Each additional line	\$31.25	\$15.00
PBX DOD Trunk	\$31.25	\$50.00
Each additional line	\$31.25	\$15.00
PBX DID Trunk	\$31.25	\$50.00
Each additional line	\$31.25	\$15.00
PBX Combination Trunk	\$31.25	\$50.00
Each additional line	\$31.25	\$15.00



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.10 Optional Local Exchange Services, (Cont'd.)
  - 9.10.3 e.spire Local Service, (Cont'd.)
    - A. Product Components, (Cont'd.)

Fixed Term Line/Trunk Discount

Plan A Discounts: Local switch service customers with out e.spire Long Distance service.

Term Length	<u>Percentage</u>
One Year	4 %
Two Year	5 %
Three Year	7 %

Plan B Discounts: Local switch service customers with e.spire Long Distance service on all line/trunks.

Term Length	Percentage
One Year	8 %
Two Year	10 %
Three Year	12 %

DID Termination Charges: DID Trunk Termination	<u>Monthly</u> \$15.00
DIDAL I.	N ( a mála les

DID Number:	MOHILLY
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00
DID each additional block of 20 up to 500 numbers	\$ 2.50
DID 500 + each additional block of 100 numbers	\$50.00

Hunting Service:	<u>Monthly</u>	Nonrecurring*
Hunting	\$ 4.00	\$ 0.00



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.3 e.spire Local Service, (Cont'd.)

# A. Product Components, (Cont'd.)

Optional Custom Calling Features:	<b>Monthly</b>	Nonrecurring*
Custom Calling Features	\$10.00	
Anonymous Call Rejection	\$3.00	
Automatic Call Back	\$3.00	
Automatic Recall	\$3.00	
Automatic Call Back (per occurrence)	\$0.75	
Automatic Recall (per occurrence)	\$0.75	
Call Block	\$3.00	
Call Forwarding	\$3.00	
Call Forwarding Busy	\$3.00	
Call Forwarding No Answer	\$3.00	
Call Forwarding Variable	\$3.00	
Call Hold	\$3.00	
Call Pick Up	\$3.00	
Call Transfer	\$3.00	
Call Trace	\$3.00	
Call Waiting	\$3.00	
Caller ID w/Name & Number	\$7.50	
Caller ID w/Number	\$5.00	
Code Restriction	\$3.00	
Distinctive Ringing	\$3.00	
Remote Activation of Call forward	\$3.00	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$3.00	
Speed Dialing 30	\$3.00	
3 Way Calling	\$3.00	
e.spire Auto Attendant (per mailbox)	\$7.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
e.spire Fax Overflow	\$14.95	
e.spire Voice Mail (per mailbox)	\$6.95	
e.spire Voice Mail Pager Plus	\$9.95	

\*Nonrecurring charges waived if features ordered upon initial installation of e.spire Local Se

\*\*Per occurrence rate applies when customer opts not to purchase the monthly rate.



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#### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.3 e.spire Local Service, (Cont'd.)

# C. Long Distance Service

e. spire Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the e.spire Kentucky End-User Services Price List, the e.spire Kentucky Interexchange Services Tariff and the e.spire FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

# D. Toll Free Service

	<u>Monthly</u>	Nonrecurring
Toll Free Number	\$2.00	\$0.00
Toll Free Directory Assistance Listing		
per number	\$15.00	\$ 0.00

Fixed Term Discounts apply to all e.spire Tariff Dial One rates as noted in the e.spire Kentucky Interexchange Services Tariff and the e.spire FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.3 e.spire Local Service, (Cont'd.)

# E. Ancillary Services

Directory Listings, per listing Single List - White page only	Monthly \$ 0.00
Non-listed	\$ 1.50
Non-published	\$ 3.00
Additional listing	\$ 5.00
Toll Free listing	\$15.00
Vanity Number	Monthly
Vanity number, per number	\$10.00
, 1	420.00
Operator Assisted Calling, per occurrence	Monthly
Station to Station	\$1.35
Calling Card	\$1.35
3 <sup>rd</sup> Number	\$1.35
Collect Call	\$1.35
Person to Person	\$2.70
Directory Assistance	Per Call
Call Allowance	3 calls
Each additional Directory Assistance call	\$0.30
Call Completion	\$0.30
Long Distance Directory Assistance	\$1.99
Long Distance Directory Assistance with call	\$0.50
completion	
Busy Line Verification	Per Request
Verification Request	\$0.95
Emergency Interrupt Request	
(in addition to Verification Request)	\$0.45



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.3 e.spire Local Service, (Cont'd.)

#### F. Moves/Adds/Changes (MACS)

	One Time Nonrecurring
Add Additional Lines or Trunks, per order	\$50.00
Add DID Trunk Termination, per order	\$50.00
Change to CSR, record purpose, per order	\$20.00
Add Additional Custom Calling Features, per order	\$10.00
Add E.SPIRE Auto Attendant	
(9 or fewer mailboxes)	\$50.00
(10 or more mailboxes)	\$95.00
Move Service Location, per order	Kentucky End-User
· ·	Services Price List apply
PIC Change, per line	\$5.00
Reconfiguration Charge, per order without	
customer premise visit.	\$50.00
Reconfiguration Charge, per order with	
customer premise visit.	\$250.00

#### G. **Expiration of Term Agreement**

The customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e., a two-year agreement will renew to an additional two-year agreement.

#### H. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to: 1) the difference the tariffed monthly rates and the billed e-spire Local Service discounted monthly rates multiplied the number of expired months in the current term agreement, plus 2) the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is

obligated to pay such charges within thirty (30) days of termination. In the ANGH service is provided via a third party, the customer is responsible for all for such early termination with our service provider.

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.4 e.spire Local ISDN

e.spire Local ISDN is a total package product offering consisting of Local services with optional Long Distance service, Toll Free service and custom calling features. This product is only available to local end user customers originating on the Company's facilities off its Louisville, KY switch. Internet Service Providers (ISP) will receive inbound traffic only. Non-ISP customers will be provisioned for inbound and outbound traffic. The applicable rates for Outbound Calling for Non-ISP customers are specified below. Local ISDN is available under Month-To-Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

Local ISDN Rates: Month to Month ISDN PRI Access Facility, 23B+D Channels	Monthly \$1,150.00	Nonrecurring \$1,250.00
ISDN FRI Access Facility, 23D+D Channels	\$1,150.00	φ1,230.00
1 Year Term ISDN PRI Access Facility, 23B+D Channels	\$1,000.00	\$1,250.00
2 Year Term ISDN PRI Access Facility, 23B+D Channels	\$850.00	\$1,000.00
3 Year Term ISDN PRI Access Facility, 23B+D Channels	\$800.00	\$750.00
DID Termination Charges: DID Trunk Termination, per Trunk Group	Monthly \$10.00	
DID Number:  1st Block of 20 DID numbers  DID each additional block of 20 up to 500 numbers  DID 500 + each additional block of 100 numbers	Monthly \$5.00 \$2.50 \$50.00	
Hunting Service: Hunting	Monthly \$0.00	Nonrecurring* \$0.00
Optional Custom Calling Features: Caller ID w/Name & Number Caller ID w/Name Only Call by Call Outbound Calling for Non-ISP's	Monthly \$75.00 \$50.00	Nonrecurring*  \$150.90RIFF BRANCH  RECEIVE \$100.00 6/27/2008
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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.4 e.spire Local ISDN, (Cont'd.)

# A. Optional Product Components, (Cont'd.)

Long Distance Service Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky End-User Services Price List, the Kentucky Interexchange Services Tariff and the FCC No. 1 Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service	<b>Monthly</b>	Nonrecurring Nonrecurring
Toll Free Number	\$ 2.00	\$ 0.00
Toll Free Directory Assistance Listing, per	\$15.00	\$ 0.00
number		

Fixed Term Discounts apply to all e.spire Tariff Dial One rates as noted in the e.spire Kentucky Interexchange Services Tariff and the e.spire FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

# B. Ancillary Services

Directory Listings, per listing	<u>Monthly</u>
Single List - White page only	\$0.00
Non-listed	\$1.50
Non-published	\$3.00
Additional listing	\$5.00
Toll Free Directory Assistance listing	\$15.00

<u>vanity Number</u>	Wontnly
Vanity number, per number	\$10.00

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.4 e.spire Local ISDN, (Cont'd.)

# B. Ancillary Services, (Cont'd.)

Reconfiguration Charge, per order with

customer premise visit.

Operator Assisted Calling, per occurrence	<b>Monthly</b>
Station to Station	\$1.35
Calling Card	\$1.35
3 <sup>rd</sup> Number	\$1.35
Collect Call	\$1.35
Person to Person	\$2.70
Directory Assistance	Per Call
Call Allowance	3 calls
	\$0.30
Each additional Directory Assistance call	\$0.30 \$0.30
Call Completion	•
Long Distance Directory Assistance	\$1.99
Long Distance Directory Assistance with call	\$0.50
completion	
Busy Line Verification	Per Request
Verification Request	\$0.95
Emergency Interrupt Request	
(in addition to Verification Request)	\$0.45
Moves/Adds/Changes (MACS)	One Time Nonrecurring
Add DID Trunk Termination, per order	\$50.00
Change to CSR, record purpose, per order	\$20.00
Add Additional Custom Calling Features, per order	\$10.00
Move Service Location, per order	Kentucky End-User
move service adeation, per order	Services Price List apply
PIC Change, per line	\$5.00
Reconfiguration Charge, per order without	\$5.00
customer premise visit.	\$50.00
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\$250.00

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.10 Optional Local Exchange Services, (Cont'd.)
  - 9.4 e.spire Local ISDN, (Cont'd.)
    - C. Expiration of Term Agreement

The customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e., a two-year agreement will renew to an additional two-year agreement.

#### D. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local ISDN term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.5 Incoming FX

Incoming FX is a foreign exchange service that provides a telephone number out of a foreign central office through the end users local central office. Incoming FX offers customers to receive incoming calls from customers within the LCA included in the foreign exchange's NPA/NXX.

Incoming FX is offered as an optional line coding. Incoming FX will only be made available on DID trunks, Combination trunks, and Combination trunks with DID. Since Incoming FX is not an outbound calling feature, it will not be available on DOD trunks. Incoming FX is available to customers receiving e-spire Local Service Plus or e-spire Local ISDN.

	Nonrecurring Nonrecurring	<u>Monthly</u>
e-spire Local Service Plus	\$10.00	\$100.00
e-spire Local ISDN - Non ISP's	\$10.00	\$100.00
e-spire Local ISDN - ISP's	\$10.00	\$200.00



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.6 Local Advantage Service

Local Advantage Service Term Plan is available to new and existing customers receiving e-spire Local Service Plus and/or e-spire Local ISDN Commercial End User (CEU). Local Advantage Service was previously introduced as a promotional offer for e-spire Local Service Plus and e-spire Local ISDN CEU. Local Advantage Service Term Plan is designed to encourage prospects and existing customers to purchase e-spire Long Distance, The long distance usage will generate credits that will be applied to the customer's Local Service\*. The higher the long distance net revenue, the higher the monthly credits for Local Service\*.

New and Existing Customer's will receive Local Service monthly credits on up to 4 e.spire Local Service Plus/Local ISDN Commercial End User T-1's, DID Trunk Termination and DID Blocks. The Local Service monthly credits are based on the sliding scale net Long Distance (Interstate, IntraLATA, Intrastate, International, Toll Free & Calling Card) usage per month, for the length of the Local Service Plus/Local ISDN Commercial End User Agreement.

Net Monthly Long Distance	Maximum Local Services Monthly Charges Waived
Revenue	
\$2,500.00 - \$4,999.99	1 Local Service Plus
\$5,000.00 - \$7,499.99	1 Local Service Plus and 50% off 1 add'l Local Service
	Plus
\$7,500.00 - \$9,999.99	2 Local Service Plus and 50% off 1 add'l Local Service
	Plus
\$10,000.00 - \$12,499.99	3 Local Service Plus and 50% off 1 add'l Local Service
	Plus
\$12,500.00 or more	4 Local Service Plus and 50% off 1 add'l Local Service
	Plus

Existing e.spire Local Service Plus/Local ISDN CEU customers must renew at equal to or greater than the length of their existing contract with the attached Local Advantage Addendum. Existing customers who increase or decrease the number of Local Service Plus's must have their account updated.

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<sup>\* -</sup> Includes e.spire Local Service Plus, Local ISDN CEU (ONLY), base component, DID Trunk Termination and DID Blocks. Initial Install Waiver Program will be honored on NRC costs. Excludes all optional features, line coding, EUCL, additional service fees, surcharges and taxes.

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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.6 Local Advantage Service, (Cont'd.)

All other terms and conditions, of e-spire's existing e-spire Local Service Plus and e-spire Local ISDN CEU agreements, not expressly modified in the customer's Addendum remain unchanged and in full force and effect.

### A. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the Local Advantage Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the corresponding Term agreement. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.7 e.spire Voice Internet Pack

e.spire Voice Internet Pack is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on the Company's facilities off its Louisville, Kentucky switch. e-spire Voice Internet Packs available under One, Two or Three Year Term Agreements. Each commitment level will be charged monthly recurring and Nonrecurring rates as specified below.

# A. e-spire Voice Internet Pack Pricing

Term Discounts Length of Contract	<u>Monthly%</u>	<u>NRC%</u>
One Year	0 %	0%
Two Year	10%	100%
Three Year	15%	100%

Voice Internet Pack	<u>Monthly</u>	Nonrecurring*	EZ LD Allowance
VIP 4 through 44		\$250.00	
VIP 4	\$580.00		1000 MOU
VIP 5	\$608.00		1250 MOU
VIP 6	\$643.00		1500 MOU
VIP 7	\$689.00		1750 MOU
VIP 8	\$725.00		2000 MOU
VIP 9	\$772.00		2250 MOU
VIP 10	\$810.00		2500 MOU
VIP 11	\$832.00		2750 MOU
VIP 12	\$871.00		3000 MOU
VIP 13	\$901.00		3250 MOU
VIP 14	\$941.00		3500 MOU
VIP 15	\$970.00		3750 MOU
VIP 16	\$1,000.00		4000 MOU
VIP 17	\$1,050.00		4250 MOU
VIP 18	\$1,080.00		4500 MOU



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

- 9.10 Optional Local Exchange Services, (Cont'd.)
  - 9.10.7 e.spire Voice Internet Pack, (Cont'd.)
    - A. e-spire Voice Internet Pack Pricing, (Cont.d)

Voice Internet Pack	Monthly	Nonrecurring*	EZ LD Allowance
VIP 19	\$1,120.00		4750 MOU
VIP 20	\$1,150.00		5000 MOU
VIP 21	\$1,180.00		5250 MOU
VIP 22	\$1,220.00		5500 MOU
VIP 23	\$1,250.00		5750 MOU
VIP 24	\$1,290.00		6000 MOU
VIP 25	\$1,320.00		6250 MOU
VIP 26	\$1,350.00		6500 MOU
VIP 27	\$1,390.00		6750 MOU
VIP 28	\$1,420.00		7000 MOU
VIP 29	\$1,460.00		7250 MOU
VIP 30	\$1,490.00		7500 MOU
VIP 31	\$1,535.00		7750 MOU
VIP 32	\$1,576.00		8000 MOU
VIP 33	\$1,606.00		8250 MOU
VIP 34	\$1,646.00		8500 MOU
VIP 35	\$1,677.00		8750 MOU
VIP 36	\$1,707.00		9000 MOU
VIP 37	\$1,747.00		9250 MOU
VIP 38	\$1,778.00		9500 MOU
VIP 39	\$1,818.00		9750 MOU
VIP 40	\$1,867.00		10,000 MOU
VIP 41	\$1,897.00		10,250 MOU
VIP 42	\$1,957.00		10,500 MOU
VIP 43	\$1,988.00		10,750 MOU
VIP 44	\$2,049.00		11,000 MOU



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.7 e.spire Voice Internet Pack, (Cont'd.)

#### B. Line Components

e-spire Voice Internet Pack service monthly fee includes DS1 Access facility with Business Exchange Lines, and Digital PBX Trunks. The customers may select a combination of the line components of up to 24 potential lines per DS1 in accordance with the VIP plan. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Hunting Call Forwarding
Call Waiting Call Forwarding Busy
3 Way Calling Call Forwarding No Answer
Speed Dial 8

e-spire Voice Internet Pack service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 24 potential lines per PRI in accordance with the VIP plan. Additionally, the following Standard Custom Calling Feature are included in the monthly fee:

#### Hunting

Additional charges will apply	for the following components:
DID The service of the service of	

DID Termination Charges:MonthlyDID Trunk Termination, per pack\$50.00

DID Number:	Monthly
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00
DID each additional block of 20 up to 500 numbers	\$ 2.50
DID 500 + each additional block of 100 numbers	\$50.00



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### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.7 e.spire Voice Internet Pack, (Cont'd.)

# B. Line Components, (Cont'd.)

DS1 Optional Custom Calling Features:	Monthly	Nonrecurring*
Custom Calling Features		\$10.00
Anonymous Call Rejection	\$2.50	
Automatic Call Back	\$2.50	
Automatic Recall	\$2.50	
Call Block	\$2.50	
Call Hold	\$2.50	
Call Transfer	\$2.50	
Caller ID w/Name & Number	\$7.50	
Caller ID w/Number	\$5.00	
Distinctive Ringing	\$2.50	
Remote Activation of Call forward	\$2.50	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dialing 30	\$2.50	
Toll Restriction	\$2.50	
Enhanced Voice Messaging (per mailbox)	\$7.95	
(9 or fewer mailboxes)	\$50.00	
(10 or more mailboxes)	\$95.00	
Fax Overflow	\$14.95	
Voice Mail (per mailbox)	\$6.95	
Voice Mail Pager Plus	\$9.95	

<sup>\*</sup>Nonrecurring charges waived if features ordered upon initial installation.





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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.7 e.spire Voice Internet Pack, (Cont'd.)

#### B. Line Components, (Cont'd.)

PRI Optional Custom Calling Features:	<b>Monthly</b>	Nonrecurring*
Custom Calling Features		\$10.00
Call by Call, per pack	\$50.00	
Caller ID w/ Name & Number, pack	\$150.00	
Caller ID w/ Number, pack	\$50.00	

Internet Optional Services:

Additional charges will apply for the following components:

Internet Optional Services:	<u>Monthly</u>	Nonrecurring*
		See MAC
Internet upgrade to 384 kbps	\$ 49.00	
Internet upgrade to 512 kbps	\$ 99.00	
Internet upgrade to 640 kbps	\$149.00	
Internet upgrade to 768 kbps	\$199.00	
News Feed	\$ 50.00	
Primary DNS	\$ 50.00	

#### C. Long Distance Service

e-spire Voice Internet Pack customers will receive the EZLD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate.

 One Year
 19.29%

 Two Year
 24.24%

 Three Year
 29.39%

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### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.7 e.spire Voice Internet Pack, (Cont'd.)

#### D. Toll Free Service

e-spire Voice Internet Pack customers will receive the EZLD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the FCC No. 1. Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

#### E. **Ancillary Services**

Directory Listings, per listing	<u>Monthly</u>
Single List - White page only	\$0.00
Non-listed Non-listed	\$1.50
Non-published	\$3.00
Additional listing	\$5.00
Toll Free Directory Assistance listing	\$15.00

Vanity Number	<u>Monthly</u>
Vanity number, per number	\$10.00

<u>Monthly</u>
\$1.35
\$1.35
\$1.35
\$1.35
\$2.70

Directory Assistance	Per Call
Call Allowance	3 calls
Each additional Directory Assistance call	\$0.30
Call Completion	\$0.30
Long Distance Directory Assistance	\$1.99

Long Distance Directory Assistance with call completion

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.7 e.spire Voice Internet Pack, (Cont'd.)

# E. Ancillary Services, (Cont'd.)

Busy Line Verification	Per Request
Verification Request	\$0.95
Emergency Interrupt Request	
(in addition to Verification Request)	\$0.45

Moves/Adds/Changes (MACS)	One Time
	<b>Nonrecurring</b>
VIP Installation	\$250.00, per bundle
Change to Upgrade VIP, without premises visit	\$50.00, per bundle
Change to Upgrade VIP, with premises visit	\$250.00 per bundle
Change to Upgrade Internet Access speed	\$50.00,per ckt
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per ckt
Change to add Primary DNS	\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS,	\$10.00 per ckt
Corridor)	
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.8 e.spire Voice Term Plan Program

e-spire Voice Services Term Plan Program provides additional savings for customers committing to a long-term relationship with e-spire. This program offers credit for one-month of service at the tarriffed rate to new Local Service Plus and Local ISDN-CEU end users when they contract for a one-year and two year term commitment. End users committing to three year term contracts will receive credit for two-month of service at the tariffed rate. This program is not exclusively limited to customers that commit to one-year term plans, but all term plan offerings. The table below identifies the amount of credit and distribution for each term plan commitment.

Term Commitment	<u>Credit</u>	Credit Distribution*
1 year term commitment	1 month credit	5 <sup>th</sup> month following install
2 year term commitment	1 month credit	1 <sup>st</sup> month following install
3 year term commitment	2 months credit	1 <sup>st</sup> & 13 <sup>th</sup> month following install

<sup>\*</sup> Credits issued for the first month may be split between the first and second months invoice dependent on the date of install.

e-spire Voice Services Term Plan Program is available to new e-spire Local Service Plus and Local ISDN-CEU end users.

The terms of this Program will not be applicable for end users that terminate their contracts during the first 90 days of service.

End Users who terminate their contract at any point during the term plan will be required to reimburse e-spire with the full credited amount under this program in addition to early termination penalties.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

#### 9.10.9 EZ LD Service

The EZ LD service is available to new and existing Local Service, Local Service Plus or Local ISDN CEU customers. The EZ LD service allows customers to enjoy a single rate for certain long distance traffic, provided the customer meets certain usage requirements. New Local Service, Local Service Plus or Local ISDN CEU customers must sign a service agreement for at least a 12-month term. However, for current e-spire customers, the term commitment shall be no less than the remaining term of the current Required Product if the remaining term is greater than one (1) year.

If a customer elects to receive the EZ LD service, the new service will be incorporated into the terms of the existing Required Product agreement, such that both services will expire concurrently. Notwithstanding, EZ LD cannot be added unless there is at least one year remaining under the existing agreement or both agreements are extended to provide service for at least a one-year term.

The EZ LD product rate is based on 3 factors:

Usage pattern – Customer's intrastate traffic shall not exceed 30% of total EZ LD traffic to qualify for the rates specified below.

EZ LD Service term period (1, 2, or 3 years)

Customer's prior usage level in which their intrastate traffic does not exceed 30% of total EZ LD traffic.

#### e-spire EZ LD product rate guidelines

		Previous LD usage	
Term Period	<u>Up to \$100.00</u>	<u> \$101 - \$300</u>	over \$301
1 year	\$0.055	\$0.055	\$0.049
2 year	\$0.055	\$0.049	\$0.045
3 year	\$0.049	\$0.045	\$0.045

Under the following circumstances, an EZ LD rate can be provided to customers exceeding the 30% intrastate usage limitation:

-- Intrastate Usage between 30% and 50%. Customers with intrastate usage between 30% and 50% of total EZ LD usage may be offered an EZ LD rate of \$.055.



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.9 EZ LD Service, (Cont'd.)

#### A. EZ LD Conditions for service

EZ LD customer's intrastate long distance traffic shall not exceed the percentage of their total EZ LD traffic, as specified above. In the event their traffic exceed the allowed intrastate usage in two billing months in any 12-month period, e-spire reserves the right to re-rate those months intrastate minutes to \$.08 per intrastate minute or to charge \$0.08 per intrastate minute for the intrastate usage in any additional month, in which the customer's traffic exceed the 50% limit.

#### B. Early Termination Penalty

Withstanding anything to the contrary in article 4 of the Agreement, if the customer decide to terminate the EZ LD Service before the end of the term, the customer will be charged an early termination penalty equal to 4 months of average usage. The customer's average usage will be calculated based on the average of the last two full months of usage. In the event the EZ LD agreement is terminated before two full months of service, the average usage will be calculated based on the customer's actual usage to date.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.10 Complete Access

Complete Access is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 512kb Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on the Company's facilities off its Louisville, Kentucky switch. Complete Access is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

Complete Access	Monthly Recurring
Complete Access (w/ 512k Internet)	\$311.00
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$27.50

	Term Discounts	
Length of Contract	Monthly%	NRC%
One Year	0%	0%
Two Year	10%	100%
Three Year	15%	100%

#### A. Line Components:

Complete Access service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Transfer
Call Waiting
Fax Overflow (1 box included)
Hunting
Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

A. Line Components, (cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

Automated Call Back \*69

Automatic Call Rejection

Automatic Recall (Redial)

Call Block

Call Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Transfer

Call Waiting

Caller ID Number Only

Caller ID Name and Number

**DID Termination** 

Distinctive Ringing

Fax Overflow (1 box included)

Hunting

PBX Outbound Calling ID

Speed Dial 8

Speed Dial 30

Three Way Calling

Toll Restrictions (Options A-T each)

Voice Mail (1 box included)

Complete Access service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 64 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Hunting DID Termination



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

### A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination
Hunting
PBX Outbound Calling ID

### B. Optional Features

Long Distance Service

Complete Access customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%



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12%

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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

### B. Optional Features, (Cont'd.)

#### Toll Free Service

One Year

Complete Access customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

Two Year	15%
Three Year	20%
	N. C 41. 1
Service	<u>Monthly</u>
Additional charges will apply for the following components:	
DID Termination Charges:	
DID Trunk Termination, per line/trunk *	\$5.00
* DID Trunk Termination, per line/trunk is included in the	
Enhanced Feature Plan at no charge.	
DID Number:	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00
Feature Plans:	
Basic Feature Plan (included in base price)	\$0.00
Enhanced Feature Plan, per line/trunk	\$10.00
Enhanced Feature Pack, per order	\$180.00
Complete Access XLSO Program, off base line/trunk price	20% off
LD MOU Service Fee, additional to base line/trunk price	\$7.00



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# LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

# B. Optional Features, (Cont'd.)

Service	<b>Monthly</b>	Nonrecurring*
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Anonymous Call Rejection	\$1.00	
Automatic Call Back	\$0.50	
Automatic Recall	\$1.00	
Call Hold	\$1.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$2.50	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$1.00	
Speed Dial 30	\$2.00	
Enhanced Voice Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	

\*Nonrecurring charges waived if features ordered upon initial installation.



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### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

# B. Optional Features, (Cont'd.)

	Monthly	Nonrecurring
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan or Pack Custom Calling		\$10.00
Features		
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
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<sup>\*</sup>Nonrecurring charges waived if features ordered upon initial installation.



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

# B. Optional Features, (Cont'd.)

	Monthly
PRI Optional Custom Calling Features:	
Basic Feature Plan Custom Calling Features	
Call by Call, per PRI	\$50.00
Caller ID w/ Name & Number, PRI	\$50.00
Caller ID w/ Number, PRI	\$0.00
DID Termination	\$5.00
PBX Outbound Calling ID	\$5.00
Incoming FX	\$50.00
Incoming FX ISP	\$50.00
Redirecting Number on PRI	\$50.00
Enhanced Feature Plan or Pack Custom Calling Features	
Call by Call, per PRI	\$50.00
Incoming FX	\$50.00
Incoming FX ISP	\$50.00
Redirecting Number on PRI	\$50.00
Internet Optional Services:	
Internet downgrade to 256kbps	(\$50.00)
Internet downgrade to 384 kbps	(\$25.00)
Internet upgrade to 640 kbps	\$25.00
Internet upgrade to 768 kbps	\$50.00
Internet upgrade to 1024 kbps	\$150.00
Internet upgrade to 1.5 Mbps	\$300.00
News Feed	\$50.00
Primary DNS	\$20.00



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### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

# C. Ancillary Services

	Monthly	Nonrecurring
Directory Assistance	•	
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
Vanity Number Service Vanity Number, per number	\$10.00	\$25.00
Toll Free Service Toll Free Payphone Blocking, per number	\$200.00	\$250.00



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

# C. Ancillary Services, (Cont'd.)

	Nonrecurring
Moves/Adds/Changes (MACS)	
Complete Access Installation	\$250.00, per order
Change to Upgrade Complete Access, without premises	\$50.00, per order
visit	
Change to Upgrade Complete Access, with premises visit	\$250.00, per order
Change to Upgrade Internet Access speed	\$50.00, per ckt
Change to Downgrade Complete Access, without premises	\$50.00, per order
visit	
Change to Downgrade Complete Access, with premises	\$250.00, per order
visit	Φ.σ.ο.ο. 1
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per ckt
Change to add Primary DNS	\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS,	\$10.00 per ckt
Corridor)	A # 00 TT (TT) 1
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order
Madifications to Associat Code Commisses	
Modifications to Account Code Services Change to Delete Account Code Service	\$10.00, per order
Change to Add/Delete Account Code(s) in Group	\$10.00, per order
Change to Update Account Code Description	\$ 5.00, per order
Change to Update Account Code Length	\$ 5.00, per order
Change to Add Additional Lines to Account Code Service	\$ 5.00, perferder E
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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.10 Complete Access, (Cont'd.)

D. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

E. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Access term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

#### 9.10.11 Complete Lines/Trunks

Complete Lines/Trunks is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on the Company's facilities off its Louisville, Kentucky switch. Complete Lines/Trunks is available under Month to Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

Complete Lines/Trunks	Monthly Recurring
Business Exchange Lines	\$37.50
PBX DID Trunks	\$37.50
PBX DOD Trunks	\$37.50
PBX Combination Trunks	\$37.50
PBX Combination Trunks w/DID	\$37.50
PRI DID Trunks	\$37.50
PRI DOD Trunks	\$37.50
PRI Combination Trunks	\$37.50
PRI Combination Trunks w/DID	\$37.50
D Channel	\$110.00
Complete Lines/Trunks DS0	Monthly Recurring
Business Exchange Lines	\$35.50
PBX DOD Trunks	\$35.50
PBX Combination Trunks	\$35.50
Utility Lines	\$26.50



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

#### A. Line Components

Complete Lines/Trunks service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Complete Lines/Trunks DSO service monthly fee includes Business Exchange Lines, PBX DOD trunk, PBX Combination Trunk. The customers may select a combination of the line/trunks components per DS1 and/or DSO in accordance with the service. Additionally, the following are included in the monthly fee (excluding the Utility Line) as defined in the Basic Feature Plan:

Call Block Hunting Toll Restrictions (Options A-T each)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

Automated Call Back \*69

Automatic Call Rejection

Automatic Recall (Redial)

Call Block

Call Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Transfer

Call Waiting

Caller ID Number Only

Caller ID Name and Number

Distinctive Ringing

DNIS (Dialed Number Identification Service)\*\*

Hunting

PBX Outbound Calling ID

Remote Activation Call Forwarding

Speed Dial 8

Speed Dial 30

Three Way Calling

Toll Restrictions (Options A-T each)

\*\*Only available on the DS1 product

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# LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

A. Line Components, (Cont'd.)

Complete Lines/Trunks service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Call Block 900/976 Caller ID w/Number, PRI Hunting Toll Restrictions (Options A-T)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.

Call Block 900/976
Call by Call, per PRI
Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
Hunting



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

### B. Optional Features

Long Distance Service

Complete Lines/Trunks customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%
Toll Free Service	

Complete Lines/Trunks customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.11 Complete Lines/Trunks, (Cont'd.)

# B. Optional Features, (Cont'd.)

Service	<b>Monthly</b>
Additional charges will apply for the following components:	
DID Termination Charges: (Only available for DS1 & PRI)	
*Basic Feature Plan	
DID Trunk Termination, per line/trunk	\$ 5.00
*Enhanced Feature Plan	
DID Trunk Termination, per line/trunk	\$ 5.00
Enhanced DID Trunk Termination, per line. trunk	\$ 2.00
DID Number: (Only available for DS1 & PRI)	
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00
DID each additional block of 20 up to 500 numbers	\$ 2.50
DID 500 + each additional block of 100 numbers	\$50.00



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.11 Complete Lines/Trunks, (Cont'd.)

# B. Optional Features, (Cont'd.)

Service	<u>Monthly</u>	Nonrecurring*
Feature Plans: (Not available on Utility Line)		
Basic Feature Plan (included in base price)	\$0.00	
Enhanced Feature Plan, per line/trunk	\$10.00	
LD Option Charge:		
LD 100 MOU Service Fee	\$7.00	
LD 300 MOU Service Fee	\$19.00	
DS1/DSO Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Anonymous Call Rejection	\$1.00	
Automatic Call Back	\$0.50	
Automatic Recall	\$1.00	
Call Hold	\$1.00	
Call Forward Busy	\$1.00	
Call Forward No Answer	\$1.00	
Call Forward Variable	\$1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$2.00	
Call Waiting	\$2.00	

<sup>\*</sup>Nonrecurring charges waived if features ordered upon initial installation.





<sup>\*\*</sup>Not available on DSO

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

# B. Optional Features, (Cont'd.)

	<b>Monthly</b>	Nonrecurring*
Caller ID w/Name & Number	\$7.50	<del>-</del>
Caller ID w/Number	\$2.50	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)**	\$5.00	
Incoming FX**	\$50.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$1.00	
Speed Dial 30	\$2.00	
Three Way Calling	\$2.00	
Enhanced Voice Enhanced Voice Messaging (per	\$9.95	
mailbox)		
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
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<sup>\*</sup>Nonrecurring charges waived if features ordered upon initial installation.



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<sup>\*\*</sup>Not available on DSO

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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.11 Complete Lines/Trunks, (Cont'd.)

# C. Rates and Charges

	<u>Monthly</u>	Nonrecurring
DS1/DAO Optional Custom Calling Features:		
* Enhanced Feature Plan Custom Calling		\$10.00
Features		
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$1.00	
Incoming FX**	\$50.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	,
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	\$10.00 per mailbox
Voice Mail (additional per mailbox)	\$5.00	\$10.00 per mailbox
Voice Mail Pager Plus	\$7.00	\$10.00 per mailbox
*Nonrecurring charges waived if features ordered	d upon initi	al installation.
** Not available on DSO		
PRI Optional Custom Calling Features:		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan Custom Calling Features		
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

# 9.10.11 Complete Lines/Trunks, (Cont'd.)

# C. Rates and Charges, (Cont'd.)

Ancillary Services	<b>Monthly</b>	Nonrecurring
Directory Assistance		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$5.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call	\$0.50	
completion		
800 Directory Assistance Listing, per 800 number	\$15.00	
Vanity Number Service		
Vanity Number, per number	\$10.00	\$25.00
vainty ivaintoor, per maintoor	Ψ14.00	Φ25.00
Toll Free Service		
Toll Free	\$2.00	
Toll Free Payphone Blocking, per number	\$200.00	
Toll Free Blocking - NPA NXX, per number		\$250.00



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### LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

# C. Rates and Charges, (Cont'd.)

Moves/Adds/Changes (MACS) Complete Lines/Trunks Installation 1 <sup>st</sup> line, trunk, B channel, D Channel, Utility Line each additional line, trunk, B channel, Utility Line	One Time Nonrecurring \$50 \$15
Change to Complete Lines/Trunks, without premises visit	\$50.00, per order
Change to Complete Lines/Trunks, with premises visit	\$250.00, per order
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per order
Change to add Primary DNS	\$25.00 per order
Change to add Optional Calling Plans (LATAwide, EAS, Corridor)	\$10.00 per order
PIC change	\$5.00 per WTN
Change to add Toll Free Blocking – NPA NXX, per number	\$10.00 per order
Modifications to Account Code Services	
Change to Add Additional Lines to Account Code Service	\$10.00, per order
Change to Update Account Code Length	\$10.00, per order
Change to Update Account Code Description	\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group	\$ 5.00, per order
Change to Delete Account Code Service	\$ 5.00, per order
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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.11 Complete Lines/Trunks, (Cont'd.)

D. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

E. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.12 Complete T

Complete T is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on facilities off its Kentucky switches in the city of Louisville. Complete T is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified.

Complete T		Monthly Recurring
Complete T – DS1		\$625.00
Complete T – PRI	•	\$725.00

	<u>Term Discounts</u>	
Length of Contract	<u>Monthly%</u>	NRC%
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

#### A. Line Components

Complete T service monthly fee includes Business Exchange Lines, Analog PBX Trunks and PBX Trunks. The customers may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Call Block
Hunting
DID Termination
Toll Restriction (Option A-T each)



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

#### A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

Automated Call Back \*69

Automatic Call Rejection

Automatic Recall (Redial)

Call Block

Call Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Transfer

Call Waiting

Caller ID Number Only

Caller ID Name and Number

**DID** Termination

Distinctive Ringing

DNIS (Dialed Number Identification Service)

Hunting

PBX Outbound Calling ID

Remote Activation Call Forwarding

Speed Dial 8

Speed Dial 30

Three Way Calling

Toll Restrictions (Options A-T each)



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

A. Line Components, (Cont'd.)

Complete T service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk component per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Call Block 900/976
Caller ID w/Number, PRI
DID Termination, per trunk
Hunting
Toll Restrictions (Options A-T)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.

Call Block 900/976
Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination, per trunk
Hunting
Toll Restrictions (Options A-T)



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

#### B. Optional Features

Long Distance Service

Complete T customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

#### Toll Free Service

Complete T customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%



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## LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

## C. Rates and Charges

Service	<u>Monthly</u>
Additional charges will apply for the following components:	
DID Termination Charges:	
*Basic Feature Plan	
DID Trunk Termination, per line/trunk	\$5.00
*Enhanced Feature Plan	
DID Trunk Termination, per line/trunk	\$5.00
Enhanced DID Trunk Termination, per line.trunk	\$2.00
DID Number:	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00
Feature Plans:	
Basic Feature Plan (included in base price)	\$0.00
Enhanced Feature Plan, per T1/PRI	\$75.00
Option Plans:	
Complete T Basic Pack, per T1/PRI	\$75.00
Complete T Bonus Pack, per T1/PRI	\$300.00



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

#### Rates and Charges, (Cont'd.) C.

Service	<u>Monthly</u>	Nonrecurring*
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Anonymous Call Rejection	\$1.00	
Automatic Call Back	\$0.50	
Automatic Recall	\$1.00	
Call Hold	\$1.00	
Call Forward Busy	\$1.00	
Call Forward No Answer	\$1.00	
Call Forward Variable	\$1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$2.00	
Call Waiting	\$2.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$2.50	
Distinctive Ringing	\$1.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call Forwarding	\$5.00	
Remote Call Forwarding	\$1.00	
Remote Call Forwarding Additional path	\$10.00	
Speed Dial 8	\$15.00	
Speed Dial 30	\$1.00	
Three Way Calling	\$2.00	
Enhanced Voice Messaging (per mailbox)	\$2.00	
(9 or fewer mailboxes)	\$9.95	\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
		TADIEE

\*Nonrecurring charges waived if features ordered upon initial instal ation TARIFF BRANCH Complete T.

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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

## C. Rates and Charges, (Cont'd.)

	Monthly	Nonrecurring
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan or Pack Custom Calling		\$10.00
Features		
Account Code - Non Validated	\$0.00	
Account Code – Validated	\$5.00	
Call Forwarding Additional Path	\$15.00	
Incoming FX	\$50.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
*Nonrecurring charges waived if features ordered upon	on initial ins	tallation of
Complete T.		
PRI Optional Custom Calling Features:		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/Number, PRI	\$0.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan or Pack Custom Calling		
<u>Features</u>		
Call by Call, Per PRI	\$50.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	



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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

## C. Rates and Charges, (Cont'd.)

	<b>Monthly</b>	Nonrecurring
Directory Assistance	-	-
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
Vanity Number Service		
Vanity Number, per number	\$10.00	\$25.00
Toll Free Service		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00



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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

## C. Rates and Charges, (Cont'd.)

	One Time
Moves/Adds/Changes (MACS)	<b>Nonrecurring</b>
Complete T Installation 1 year term	\$1250.00
Complete T Installation 2 year term	\$1000.00
Complete T Installation 3 year term	\$ 750.00
Change to Complete T, without premises visit	\$50.00, per order
Change to Complete T, with premises visit	\$250.00, per order
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per ckt
Change to add Primary DNS	\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS,	\$10.00 per ckt
Corridor)	
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order
Modifications to Account Code Services	
Change to Add Additional Lines to Account Code Service	\$10.00, per order
Change to Update Account Code Length	\$10.00, per order
Change to Update Account Code Description	\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group	\$ 5.00, per order
Change to Delete Account Code Service	\$ 5.00, per order



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.12 Complete T, (Cont'd.)

#### D. Expiration of Term Agreement

Consistent with the customer's agreement, the customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e., a two year agreement will renew to an additional two year agreement.

#### E. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete T term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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Monthly Recurring \$45.00 per line

\$0.00

#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.13 Complete Dynamic

Complete Dynamic is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on the Company's facilities off its Louisville, Kentucky switch. Complete Dynamic is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

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Com	nlete	1 33717	amic
		20 Y X	

Complete Dynamic Channels (12-72)

Base Line/Trunk Rate for DS1 and PRI Access Facility

Business Exchange Line

PBX DID Trunk

PBX DOD Trunk

**PBX** Combination Trunk

PBX Combination Trunk w/DID

D Channel

#### Term Discounts

Length of Contract	Monthly %	NRC% (with Install Waiver Promo)
One Year	0%	0%
Two Year	10%	100%
Three Year	15%	100%



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

#### A. Line Components

Complete Dynamic service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 72 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Transfer
Call Waiting
Fax Overflow (1 box included)
Hunting
Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

Automated Call Back \*69

Automatic Call Rejection

Automatic Recall (Redial)

Call Block

Call Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Transfer

Call Waiting

Caller ID Number Only

Caller ID Name and Number

**DID** Termination

Distinctive Ringing

Fax Overflow (1 box included)

Hunting

PBX Outbound Calling ID

Speed Dial 8

Speed Dial 30

Three Way Calling

Toll Restrictions (Options A-T each)

Voice Mail (1 box included)

Complete Dynamic service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 72 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Hunting DID Termination



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

#### A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination
Hunting
PBX Outbound Calling ID

### B. Optional Features

Long Distance Service

Complete Dynamic customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%



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12%

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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

### B. Optional Features, (Cont'd.)

#### Toll Free Service

One Year

Complete Dynamic customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One real	
Two Year	15%
Three Year	20%
<u>Service</u>	<u>Monthly</u>
Additional charges will apply for the following components:	
DID Termination Charges:	
DID Trunk Termination, per line/trunk *	\$5.00
* DID Trunk Termination, per line/trunk is included in the	
Enhanced Feature Plan at no charge.	
DID Number:	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00
Feature Plans:	
······································	ባለ ሰው
Basic Feature Plan (included in base price)	\$0.00
Enhanced Feature Plan, per line/trunk	\$10.00
LD MOU Service Fee, additional to base line/trunk price	\$7.00



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

### B. Optional Features, (Cont'd.)

Service	<b>Monthly</b>	Nonrecurrin	<u>ıg</u>
DS1 Optional Custom Calling Features:			
Basic Feature Plan Custom Calling Features		\$10.00	
Account Code - Non Validated	\$0.00		
Account Code - Validated	\$5.00		
Anonymous Call Rejection	\$1.00		
Automatic Call Back	\$0.50		
Automatic Recall	\$1.00		
Call Hold	\$1.00		
Call Forwarding Additional Path	\$15.00		
Caller ID w/Name & Number	\$5.00		
Caller ID w/Number	\$2.50		
Distinctive Ringing	\$1.00		
DNIS (Dialed Number Identification Service)	\$5.00		
Incoming FX	\$50.00		
Incoming FX ISP	\$50.00		
PBX Outbound Calling ID	\$5.00		
Remote Activation of Call forward	\$1.00		
Remote Call Forwarding	\$10.00		
Remote Call Forwarding Additional path	\$15.00		
Speed Dial 8	\$1.00		
Speed Dial 30	\$2.00		
Enhanced Voice Enhanced Voice Messaging (per	\$9.95		
mailbox)			
(9 or fewer mailboxes)		\$50.00	
(10 or more mailboxes)		\$95.00	
Fax Overflow	\$7.95		
Voice Mail (additional per mailbox)	\$5.00		
Voice Mail Pager Plus	\$7.00		
*Nonrecurring charges waived if features ordered	upon initial	installation	of

\*Nonrecurring charges waived if features ordered upon initial installation of Complete Dynamic.



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

## B. Optional Features, (Cont'd.)

	<b>Monthly</b>	Nonrecurring
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan Custom Calling Features		\$10.00
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
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\*Nonrecurring charges waived if features ordered upon initial installation of Complete Dynamic.



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## LOCAL SERVICES TARIFF

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## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

### B. Optional Features, (Cont'd.)

	Monthly	Nonrecurring
PRI Optional Custom Calling Features:		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/ Number, PRI	\$25.00	
DID Termination	\$5.00	
PBX Outbound Calling ID	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
DS1/PRI Internet Features		
Client to Server News Groups (1st 25 users are	\$0	\$0
included)	Ψΰ	**
Additional Client to Server News Groups	\$5 per user	\$5 per order
Server to Server News Groups (per connection)	<sup>^</sup> \$50	\$50 per order
Primary DNS (1 <sup>st</sup> one is included in base price)	\$0	•
Additional Primary DNS	\$20.00	\$25 per order
Secondary DNS (1 <sup>st</sup> 20 are included in base price)	\$0	
Additional Secondary DNS	\$10.00	\$10 per order
•	each	•
Reverse Resolution	\$10.00	\$10



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

## 9.10.13 Complete Dynamic, (Cont'd.)

### C. Ancillary Services

	<b>Monthly</b>	Nonrecurring
Directory Listings		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Listing call	\$2.00	
800 Directory Assistance Listing, per 800 number	\$10.00	
Directory Assistance		
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance call completion	\$0.50	
Vanity Number Service		
Vanity Number, per number	\$15.00	\$25.00
Toll Free Service		
Toll Free Number	\$2.00	\$250.00
Toll Free Payphone Blocking, per number	\$200.00	\$20.00
Toll Free Blocking- NPA NXX, per number	\$10.00	\$20.00



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

C. Ancillary Services, (Cont'd.)

	Nonrecurring
Moves/Adds/Changes (MACS)	
Complete Dynamic Installation	\$250.00, per order
Change to Upgrade Complete Dynamic, without premises	\$50.00, per order
visit	*
Change to Upgrade Complete Dynamic, with premises	\$250.00, per order
visit	
Change to Upgrade Internet Access speed	\$50.00, per ckt
Change to Downgrade Complete Dynamic, without	\$50.00, per order
premises visit	
Change to Downgrade Complete Dynamic, with premises	\$250.00, per order
visit	
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per order
Change to add Primary DNS	\$25.00 per order
Change to add Optional Calling Plans (LATAwide, EAS,	\$10.00 per order
Corridor)	
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order
Change to add Toll Free Blocking - NPA NXX, per	\$10.00 per order
number	-
Modifications to Account Code Services	
Change to Add Additional Lines to Account Code Service	\$10.00, per order
Change to Update Account Code Length	\$10.00, per order
Change to Update Account Code Description	\$ 5.00, per anderff BRANCH
Change to Add/Delete Account Code(s) in Group	\$ 5.00 per order 1\/[
Change to Delete Account Code Service	\$ 5.00 per order \( \bigve{V} \)

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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Optional Local Exchange Services, (Cont'd.)

9.10.13 Complete Dynamic, (Cont'd.)

D. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

E. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Dynamic term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

#### 9.10.14 Channel 12

Channel 12 is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on the Company's facilities off its Louisville, Kentucky switch. Channel 12 is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

	Monthly Recurring	
Channel 12 Base Component	\$487.06	
Each Additional Channel	\$25.00	
	<u>Term Di</u>	<u>scounts</u>
Length of Contract	Monthly%	NRC%
One Year	0%	0%
Two Year	10 %	100%
Three Year	15 %	100%

#### A. Line Components:

Automated Call Back

Channel 12 service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block	Anonymous Call Rejection
Toll Restriction (Option A-T each)	Automatic Recall (redial)

Hunting Caller ID number only (business exchange

Call Waiting lines only)
Call Hold

Three Way Calling Distinctive Ringing
Call Forward Busy Speed Dial 8
Call Forward No Answer Speed Dial 30

Call Forward Variable Account Code – Non Validated

Call Transfer Fax Overflow - 1 mailbox inc uded TARIFF BRANCH

Voice Mail - 1 mailbox include RECEIVED

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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

9.10.14 Channel 12, (Cont'd.)

### A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Optional Calling Features:

Caller ID name and number (business exchange lines only)

**DID** Termination

Call Forwarding Additional Path

DNIS (Dialed Number Identification Service)

PBX Outbound Calling ID

Enhanced Voice Messaging (Auto Attendant)

Incoming FX

Incoming FX ISP

Remote Activation Call Forwarding

Remote Call Forwarding

Remote Call Forwarding Additional Path

Voice Mail Pager Plus



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### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

#### 9.10.14 Channel 12

#### B. Optional Features

Long Distance Service

Channel 12 customers will receive the EZ LD rate for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

#### Toll Free Service

Channel 12 customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%



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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.14 Channel 12

## C. Rates and Charges

Service	Monthly
Additional charges will apply for the following components: <u>DID Termination Charges:</u> DID Trunk Termination, per line/trunk *	\$5.00
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.	•
DID Number:  1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers DID 500 + each additional block of 100 numbers	\$2.50 \$50.00
Feature Plans: Basic Feature Plan (included in base price)	\$0.00



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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.14 Channel 12

## C. Rates and Charges, (Cont'd.)

Service	<b>Monthly</b>	Nonrecurring*
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code - Non Validated	\$0.00	
Account Code - Validated	\$5.00	
Anonymous Call Rejection	\$0.00	
Automatic Call Back	\$0.00	
Automatic Recall	\$0.00	
Call Block	\$0.00	
Call Hold	\$0.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$0.00	
Distinctive Ringing	\$0.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$0.00	
Speed Dial 30	\$0.00	
Toll Restrictions	\$0.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow (1 free, additional per mailbox)	\$7.95	
Voice Mail (1 free, additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
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\*Nonrecurring charges waived if features ordered upon initial installation.

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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.14 Channel 12

C.	Rates and Charges, (Cont'd.)		
		<u>Monthly</u>	Nonrecurring
	Internet Optional Services:		
	News Feed	\$50.00	
	Primary DNS	\$20.00	
D.	Ancillary Services		
	Directory Assistance		
	Non-Published	\$3.00	
	Non-Listed	\$1.50	
	Each additional Directory Assistance call	\$2.00	
	Long Distance Directory Assistance	\$1.99	
	Long Distance Directory Assistance with call completion	\$0.50	
	800 Directory Assistance Listing, per 800 number	\$15.00	
	Vanity Number Service		
	Vanity Number, per number	\$10.00	\$25.00
	Toll Free Service		
	Toll Free Payphone Blocking, per number	\$200.00	\$250.00



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.10 Optional Local Exchange Services, (Cont'd.)

### 9.10.14 Channel 12

## D. Ancillary Services, (Cont'd.)

Moves/Adds/Changes (MACS) Channel 12 Installation Change to Upgrade Channel 12, without premises visit Change to Upgrade Channel 12, with premises visit Change to Upgrade Internet Access speed Change to Downgrade Channel 12, without premises visit Change to Downgrade Channel 12, with premises visit Change to add DID Trunk Termination Change to add Voice feature Change to CSR Change to add PRI feature Change to add Newsfeed Change to add Primary DNS Change to add Optional Calling Plans (LATAwide, EAS, Corridor) PIC change Voice Mail installation Voice Mail Pager Plus installation Fax Overflow installation	Nonrecurring \$250.00, per order \$50.00, per order \$250.00, per order \$50.00, per order \$50.00, per order \$50.00, per order \$250.00, per order \$250.00, per order \$10.00, per order \$10.00 per order \$10.00 per order \$10.00 per ckt \$25.00 per ckt \$25.00 per ckt \$10.00 per ckt
PIC change	
Voice Mail Pager Plus installation Fax Overflow installation	\$10.00 per mailbox \$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes Enhanced Voice Messaging 10 or more mailboxes Modifications to Account Code Services	\$50.00 per order \$95.00 per order
Change to Add Additional Lines to Account Code Service Change to Update Account Code Length Change to Update Account Code Description Change to Add/Delete Account Code(s) in Group Change to Delete Account Code Service	\$10.00, per order \$10.00, per order \$ 5.00, per order \$ 5.00, per order \$ 5.00, per order



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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

#### 9.10 Optional Local Exchange Services, (Cont'd.)

#### 9.10.14 Channel 12

### E. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

#### F. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.11 Resold Services - City of Lexington<sup>‡</sup>

### 9.11.1 Basic Exchange Line Service

	<u>Nonrecurring</u>	Monthly Recurring
Basic Local		
Exchange Line (includes touchtone)	\$48.75	\$48.13

### 9.11.2 Basic Exchange Trunk Service

	Nonrecurring	Monthly Recurring
Basic Local		
Exchange Trunk Service		
Analog PBX		
(inward and outward)	\$48.75	\$69.97

## 9.11.3 Basic Exchange Digital Trunk Service

Digital PBX Trunk Pricing	Nonrecurring Nonrecurring	<u>Monthly</u>
DCS Channel Capacity (per DSI)	\$550.00	\$310.00
DCS Channel Capacity (each additional DSI)	N/C	\$265.00
DCS Service Activation (per channel)	N/C	\$31.50
Digital Channel Capacity (per channel)	N/C	\$5.25
Digital Transport - per 1/4 miles (per T1)	N/C	\$30.00
Block of 20 DID Numbers (per block)	N/C	\$9.00
Block of 100 DID Numbers (per block)	\$741.00	\$50.00
Digital PBX Trunk	\$48.75	\$69.97
Digital DID Trunk Termination	\$0.00	\$25.00

<sup>‡-</sup> Denotes rates applicable to those customers located in the City of Lexington.



Effective Date: July 27, 2008

### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

### 9.11.4 DID Trunk Service

DID Trunk Service	Nonrecurring	Monthly Recurring
Establish Trunk Group and first block of 20	\$750.00	\$3.00
DID numbers		
Each additional block of 20	N/C	\$10.00
DID Trunk Termination	\$0.00	\$25.00
DTMF pulsing option	N/C	\$6.75

### 9.11.5 Calling Features

Calling Features Pricing	Nonrecurring	Monthly Recurring
Call Selector	\$20.00	\$1.25
Preferred Call Forwarding	\$20.00	\$3.50 - \$6.00
Call Block	\$24.60	\$4.00
Call Tracing	\$20.00	\$3.50 - \$6.00
Call Transfer	\$20.00	\$3.50 - \$6.00

## 9.11.6 CLASS (Custom Local Area Signaling Service) Features

### Pricing:

<b>Nonrecurring</b>
\$18.00
\$18.00
\$18.00
\$18.00
No Charge
\$3.50
\$3.50
\$7.00
\$7.00
No Charge

<sup>&</sup>lt;sup>‡</sup>- Denotes rates applicable to those customers located in the City of Lexington.

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### LOCAL SERVICES TARIFF

## SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

## 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

### 9.11.7 Business Custom Services (BCS)

### Pricing:

	Nonrecurring	<u>Monthly</u>
Automatic Call Back (*69)	\$22.15	\$ 6.00
Automatic Recall (*66)	\$22.15	\$ 6.00
Caller ID with Name/Number	\$22.15	\$11.50
Caller ID with Number	\$22.15	\$10.00
Directory Number Privacy	No Charge	No Charge
Call Forwarding Variable	\$22.15	\$ 1.25
Call Forwarding Busy	\$22.15	\$ 1.25
Call Forwarding No Answer	\$22.15	\$ 1.25
Remote Call Forwarding	\$22.15	\$30.27
Call Waiting	\$22.15	\$ 5.50
Three Way Calling	\$22.15	\$ 5.00
Speed Calling 30	\$22.15	\$ 5.00
Call Selector (VIP Alert)	\$22.15	\$ 4.00
Preferred Call Forwarding		
(Special Call Forwarding)	\$22.15	\$ 1.25
3 Way Calling/Call Transfer	\$18.00	\$ 5.00
IdentiRing (Smart Ring)	\$22.15	\$ 6.00

<sup>‡-</sup> Denotes rates applicable to those customers located in the City of Lexington..



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## LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

### 9.11.8 ISDN/PRI

Product Needed	<u>Install</u>	Monthly
ISDN PRI (per DS1)	\$500.00	\$420.00
PRI Subscriber Line (per DS1)	\$678.00	\$180.00
Central Office Termination (per DS1)	\$112.00	\$135.00
Customer Premise Termination (per DS1)	\$ 67.50	\$90.00
Central Office Channelization (per channel)	No Charge	\$5.25
Customer Premise Channelization (per channel)	\$ 18.00	\$22.50
B Channels-Voice (per channel)	\$0.00	\$15.00
B Channels - Data (High - per channel)	\$0.00	\$15.00
B Channels - Data (Low - per channel)	\$0.00	\$15.00
Digital Transport - per 1/4 miles (per TI)	No Charge	\$30.00
Block of 20 DID Numbers (per block)	No Charge	\$10.00
Block of 100 DID Numbers (per block)	\$741.00	\$50.00
9 – 15 Services	\$0.00	\$18.00
16 or more Services	\$0.00	\$13.00

### 9.11.9 **HUNTING**

Nonrecurring	<u>Monthly</u>
No Charge	\$21.42





<sup>&</sup>lt;sup>‡</sup>- Denotes rates applicable to those customers located in the City of Lexington.

Effective Date: July 27, 2008

#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

#### 9.11.10 Complete Xpress

Complete Xpress is a suite of products consisting of lines, trunks and features that are delivered via Unbundled Network Elements Platform (UNEP) to the customer. UNEP-based services are provided in markets and ILEC central offices where the Company does not have facilities. The Complete Xpress bundles local dial tone with voice features, Voice Mail and long distance service. The service will receive EZ LD minute of usage allowance. The product is primarily directed toward businesses with the incumbent local exchange carrier BellSouth in the State of Kentucky. Complete Xpress is available under One Year Term Agreements. The one year commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

Complete Xpress	<u>MRC</u>	<u>NRC</u>
Business Exchange Lines,		
PBX DOD Trunk, PBX Incoming		
Trunk, PBX Combo Trunk		
(Zone 1)	\$38.95	\$25.00
(Zone 2)	\$38.95	\$25.00
PBX DID Trunk		
(Zone 1)	\$54.95	\$25.00
(Zone 2)	\$54.95	\$25.00
Discounts	0%	100%



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

### A. Line Components

Complete Xpress service monthly fee includes with Business Exchange Lines and. or PBX Trunks. The customers may select a combination of the lines/trunks components with no limit on the potential number of lines/trunks in accordance with the service. Additionally, the following are custom calling features, which can be chosen a la carte at no additional cost:

900/976 Block Caller ID Number Only
Toll Restriction Caller ID Number/Name

Hunting Caller ID Number/Name - Multi-Line Hunt

Group

Automatic Call Back Enhanced Caller ID with Call Management

Anonymous Call Rejection Speed Dial 8
Automatic Recall Speed Dial 30

Call Waiting/Cancel Call Waiting
Three Way Calling/Call Transfer
Call Forward Busy

Voicemail Phantom Number
Message Waiting Indicator (A/V)
Preferred Call Forwarding

Call Forward Don't Answer

Remote Activation of Call Forwarding

Call Forward Variable Voice Mail Star Access

Call Forward No Answer Ring Control
Call Selector

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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

B. Optional Features

Long Distance Service

Complete Xpress customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Inter-exchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Inter-exchange Services Tariff and the International Service Agreement.

One Year

19.29%





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#### LOCAL SERVICES TARIFF

### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

### 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

#### B. Optional Features, (Cont'd.)

Toll Free Service

Complete Xpress customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year 12%

Voice Mail Service

Complete Xpress customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Kentucky General Services Tariff, the Kentucky Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

Voice Mail Pager Plus
Voice Mail Extension
Voice Mail Messaging Service
Voice Mail Transfer Box

#### C. Rates and Charges

Service	<u>Monthly</u>
DID Number:	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00



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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

# 9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

# C. Rates and Charges

**Ancillary Services** 

Description of change	<u>Service</u>	Per Occurrence
		MRC
Single List/WP only *	Directory Listing	\$0.00
Non-published (No DA, no WP, no YP) *	Directory Listing	\$3.00
Non Listed *	Directory Listing	\$1.50
Additional Listing *	Directory Listing	\$5.00
800 Directory Assistance Listing, per 800 number *	Directory Listing	\$15.00
Vanity Number, per number *	Vanity Number Service	\$ 0.00
Toll Free Payphone Blocking, per number	Toll Free Service	\$200.00
Station to Station	Operator Services	\$1.50
Calling Card	Operator Services	\$1.50
3 <sup>rd</sup> Number	Operator Services	\$1.50
Collect Call	Operator Services	\$1.50
Person to Person	Operator Services	\$3.50
Call Allowance	Directory	2 calls
	Assistance	
Call Completion	Directory	\$0.45
	Assistance	
Long Distance DA *	Directory	\$1.99 per
	Assistance	occurrence
Long Distance Call Completion	Directory	\$.50 per occurrence
surcharge *	Assistance	\$6.50
Verification Request	Busy Line Verification	\$0.50
Emergency Intermet Paguage (in	Busy Line	\$6.50
Emergency Interrupt Request (in addition to VR)	Verification	φοίου
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# LOCAL SERVICES TARIFF

# SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

C. Rates and Charges, (Cont'd.)

Moves/Adds/Changes Charges

Per Occurrence Fee
\$25.00
\$10.00
\$20.00 per order
\$10.00 per ckt
\$5.00 per WTN
\$10.00 per mailbox
\$10.00 per mailbox
\$15.00 per mailbox
\$15.00 per mailbox
\$00.00 per box
\$10.00
\$2.00
\$250.00 per number



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#### LOCAL SERVICES TARIFF

#### SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 Resold Services - City of Lexington<sup>‡</sup>, (Cont'd.)

9.11.10 Complete Xpress, (Cont'd.)

D. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

E. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Xpress term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.



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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES

10.1 Complete Lines/Trunks Service - This service is limited to the Company's Customers of records as of November 5, 2008.

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#### 10.1.1 Description

(M)

Complete Lines/Trunks Service is a local exchange service offered to local end user Customers served from a Company switch who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned on either a DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunks Customer is eligible to purchase the Complete Line/Trunk Enhanced Feature Pack as defined below. Additional optional features are available pursuant to Section 6. Toll services are provided pursuant to the Company's published tariffs and rate schedules.

The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select any combination of the following product types. The Customer must select a minimum of 8 lines, trunks or channels.

Business Exchange Lines

PBX DID Trunks

PBX DOD Trunks

PBX Combination Trunks

PBX Combination Trunks w/DID

PRI B Channel -DID Trunks

PRI B Channel -DOD Trunks

PRI B Channel -Combination Trunks

PRI B Channel -Combination Trunks w/DID

PRI D Channel (per DS1 access facility)

The Customer who purchases Complete Lines/Trunks Service at a DS0 level may select one of the following product types. The Customer who selects over 7 lines or trunks will be provisioned at the DS1 facility level.

Business Exchange Lines PBX DOD Trunks PBX Combination Trunks

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#### LOCAL SERVICES TARIFF

#### SECTION 10 - GRANDFATHERED SERVICES

10.1 Complete Lines/Trunks Service, (Cont'd.)

(M)

#### 10.1.2 Complete Lines/Trunks Feature Pack

The Complete Lines/Trunks Feature Pack includes the following line-based features:

Last Call Return

Anonymous Call Rejection

Automatic Recall

Call Forward

Call Hold

Call Transfer

Call Waiting

Caller ID Number Only

Combined Caller ID

Distinctive Ringing

DNIS (Dialed Number Identification Service)\*\*

Calling Number and Name Transmission

Remote Activation Call Forwarding

8/10 Number Speed Calling

30 Number Speed Calling

Three Way Calling

\*\* Only available on the DS1 product.

The Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate per line/trunk. Line-based features may only be provisioned on business exchange lines.

### 10.1.3 Rates and Charges

Complete Lines/Trunks is available under Month to Month, 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

#### A. Nonrecurring Charges

				<u>Month to</u>	<u>12</u>	<u>24</u>	<u>36</u>
				<u>Month</u>	<b>Months</b>	<b>Months</b>	<b>Months</b>
DS0-Lines/Trunks,	Per	Line	_	\$20.00	\$20.00	\$20.00	\$20.00

Louisville Only

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# LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES

10.1 Complete Lines/Trunks Service, (Cont'd.)

(M)

- 10.1.3 Rates and Charges, (Cont'd.)
  - B. Monthly Recurring Charges
    - 1. Complete Lines/Trunks (with DS1 access facility) per line or trunk

	Month to	<u>12</u>	<u>24</u>	<u>36</u>	ì
<u>Louisville</u>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	ĺ
B Channel					
(per Line/Trunk)	\$37.50	\$37.50	\$33.75	\$31.88	
D Channel					
(per DS1 access facility)	\$110.00	\$110.00	\$ 99.00	\$93.50	
Enhanced Feature Pack					
(per line/channel)	\$10.00	\$10.00	\$10.00	\$10.00	(M)

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#### LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

10.2 Complete Dynamic Service (This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 15, 2008.)

# (M,T) (T)

#### 10.2.1 Description

(M)

Complete Dynamic Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access. Additional toll services are provided pursuant to the Company's published tariffs and rate schedules.

Complete Dynamic Service is limited to Customers served from a Company switch and a minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility. Service is limited to a maximum of 24 channels.

The Complete Dynamic Service Customer may select any combination of the following product types:

Business Exchange Lines Analog Trunks

#### 10.2.2 Rates and Charges

<u>Louisville</u> <u>On-Net per line or trunk</u>	12 Month <u>Term</u>	24 Month Term	36 Month <u>Term</u>	Non-Recurring <a href="#">Charge</a>	
Business Exchange Lines, Analog Trunks	\$41.32	\$37.18	\$35.12	\$250.00, per order	
Off-Net Colocated - per line or trunk	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Non-Recurring <u>Charge</u>	
Business Exchange Lines, Analog Trunks	\$42.27	\$38.04	\$35.92	\$250.00, per order	
Off-Net per line or trunk	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month Term	Non-Recurring <u>Charge</u>	
Business Exchange Lines, Analog Trunks	\$47.00	\$42.30	\$39.95	\$250.00, per order	(

(M) - Certain material now found on this page was previously located on 1<sup>st</sup> Revised Page 1 Page 155.



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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.3 Calling Features (This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 15, 2008.)

(M,T) (T)

### 10.3.1 Description of Features

(M)

(M)

The features in this Section are made available on an individual basis. Features are available as equipment and facilities permit. Features may not be available with all classes of service.

Call Transfer: Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

Call Waiting: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

Call Forwarding: Includes Call Forwarding Variable, Call Forwarding Busy and Call Forwarding No Answer.

Call Forwarding Busy: Automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding No Answer: Automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable: Allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.3 Calling Features, (Cont'd.)

#### 10.3.1 Description of Features, (Cont'd.)

Call Forwarding Selective: Permits the end-user to automatically forward (transfer) calls from up to ten end-user pre-selected number to another telephone number and to restore it to normal operation at their discretion. Call Forwarding Selective can be used in conjunction with Call Forwarding.

Combined Caller ID: The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. The displayed name is the name associated with the calling party number. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer-provided equipment (CPE) not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Caller ID with Number Delivery: Permits the end-user to see a caller's number previewed on a display screen before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Caller ID per Line Blocking: Automatically prevents the display of the calling telephone number or all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call.

Caller ID per Call Blocking: Prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call.

Continuous Re-dial: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every forty-five (45) seconds for up to thirty (30) minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

The following types of calls cannot be Continuously Redialed:

- Calls to toll-free (800/888) service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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#### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.3 Calling Features, (Cont'd.)

(M)

#### 10.3.1 Description of Features, (Cont'd.)

Customer Originated Trace: This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for each call.

Distinctive Ringing - First Number: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

Distinctive Ringing - Second Number: Provides a Customer with the ability to associate a second additional number to a single access line and has its own distinctive ring when dialed.

Last Call Return: Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every forty-five (45) seconds for up to thirty (30) minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Priority Call: Allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.3 Calling Features, (Cont'd.)

(M)

#### 10.3.1 Description of Features, (Cont'd.)

Selective Call Rejection: Allows the end-user to designate up to 10 telephone numbers from which incoming calls are automatically completed to a prerecorded announcement circuit which indicates that calls are not being taken at this time. The end-user receives no indication of the call attempts. Calls from parties not on the end-user's list terminate normally. Only voice calls, or analog modem calls which look like voice calls, are screened by the feature. There is only one rejection list per telephone line.

Speed Calling (8 or 30): Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

Three-Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

# 10.3 Calling Features, (Cont'd.)

10.3.2 Rates

	<u>Monthly</u>	Nonrecurring	j
	Recurring	<u>Charge</u>	
Call Transfer	\$4.00	\$5.85	
Call Waiting	\$6.35	\$0.00	
Call Forwarding	\$4.00	\$5.85	
Call Forwarding Busy	\$4.00	\$5.85	
Call Forwarding Variable	\$4.00	\$5.85	
Call Forwarding No Answer	\$4.00	\$5.85	
Call Forwarding Selective	\$5.00	\$5.85	
Combined Caller ID	N/A	N/A	
Caller ID with Number Delivery	\$6.00	\$5.85	
Caller ID Per Line Blocking	\$1.00	\$5.85	
Caller ID Per Call Blocking	N/C	N/C	
Customer Originated Trace	N/A	\$1.50	1
*per successful activation			
Distinctive Ringing - 1st Number	\$6.75	\$5.85	
Distinctive Ringing- 2nd Number	\$6.75	\$5.85	
Continuous Re-dial	\$5.00	\$5.85	
Last Call Return	\$5.40	\$5.85	
Priority Call	\$5.00	\$5.85	
Selective Call Rejection	\$5.40	\$5.85	
Speed Calling			
- (30 numbers)	\$4.95	\$5.85	
- (8 numbers)	\$3.60	\$5.85	
Three-Way Calling	\$3.60	\$5.85	(M)

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### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.4 Remote Call Forwarding

# 10.4.1 General Description

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

#### 10.4.2 Conditions

- A. The telephone number to which calls are forwarded is user-defined.
- B. Changes to this number are made via a Service Order.
- C. Customers can request additional paths for Remote Call Forwarding service.
- D. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

# 10.4.3 Rates and Charges

Per Line:

	Monthly Recurring Charge	Nonrecurring Charge	
Remote Call Forwarding Service	\$13.60	\$27.00	
Remote Call Forwarding Service -	\$13.60	\$0.00	
Additional Paths			(M)

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.5 Channel 12 Service

(M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of April 20, 2009.

(T) (T)

# 10.5.1 Description

(M)

Channel 12 Service is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology.

The Customer who purchases Channel 12 Service may select in any combination of line or trunk or PRI channels. PRI channels may not be combined with lines and trunks. Listed below are the channel type options:

**Business Exchange Lines** 

PBX DID Trunks

PBX DOD Trunks

**PBX Combination Trunks** 

PBX Combination Trunks w/DID

PRI B Channel -DID Trunks

PRIB Channel -DOD Trunks

PRI B Channel -Combination Trunks

PRI B Channel -Combination Trunks w/DID

PRI D Channel (per DS1 access facility)

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

### 10.5 Channel 12 Service, (Cont'd.)

(M)

# 10.5.2 Rates and Charges

#### A. Channel 12 Service – On Net

DS1/PRI access facility base rate	12 Month	24 Month	36 Month	Per Order
(includes up to 12 channels)	<u>Term</u>	<u>Term</u>	<u>Term</u>	Nonrecurring Charge
Louisville				
Initial Facility	\$461.45	\$415.30	\$392.23	\$250.00
Each Add'l Channel	\$26.28	\$26.28	\$26.28	\$0.00

# B. Channel 12 Service – Off-Net Colocated and Off-Net Pricing

DS1/PRI access facility base rate	12 Month	24 Month	36 Month	Per Order	
(includes up to 12 channels)	<u>Term</u>	<u>Term</u>	<u>Term</u>	Nonrecurring Charge	
Louisville					
Initial Facility	\$469.86	\$422.87	\$399.38	\$250.00	1
Each Add'l Channel	\$26.28	\$26.28	\$26.28	\$0.00	(M)

### 10.5.3 Expiration of Term Agreement

(N)

(N)

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

### 10.6 PBX Trunk Service - Digital

#### 10.6.1 Description of Service

This service limited to the Company's Customers of record as of January 29, 2006.

PBX Trunk Service - Digital provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch port. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate DS1 signal. The signal is delivered as a digital signal at the DS1 level.

The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

Individual Telephone Numbers may be associated with PBX Trunk Service - Digital for additional charges as specified in Section 5.5. PBX Trunk Service - Digital/DS1 includes access to 911 service.

Digital PBX Trunks sold to VersiPak Customers may be eligible for discounted rates as indicated.

#### 10.6.2 Rates and Charges

#### A. Digital Facility

		12 Month	24 Month	36 Month	<u>60 Month</u>
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$442.57	\$429.29	\$416.41	\$398.31	\$376.18
Nonrecurring Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Move Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Change Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Restore Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00

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#### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.6 PBX Trunk Service – Digital, (Cont'd.)

10.6.2 Rates and Charges, (Cont'd.)

# B. Digital Trunks

#### 1. Flat Rate Service

#### a. Non-VersiPak Customers

(D)

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$16.00	\$14.00	\$10.90	\$10.50	\$10.15
Nonrecurring Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Move Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Change Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Restore Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
		12 Month	24 Month	36 Month	60 Month
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge		\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring (	Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

\$ 0.00

\$44.80

\$ 0.00

\$ 0.00

\$44.80

\$ 0.00

# 2. Message Rate Service

Move Charge

Change Charge

Restore Charge

a. Non-VersiPak Customers

(D)

		12 Month	24 Month	36 Month	<u>60 Month</u>
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$4.00	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
Nonrecurring Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Move Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Change Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Restore Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00

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\$ 0.00

\$44.80

\$ 0.00

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### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.6 PBX Trunk Service - Digital, (Cont'd.)

10.6.2 Rates and Charges, (Cont'd.)

- B. Digital Trunks
  - 2. Message Rate Service
    - b. Non-VersiPak Customers

(D)

12 Month	24 Month	36 Month	<u>60 Month</u>
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$24.50	\$22.50	\$20.00	\$20.00
\$ 0.00	\$0.00	\$ 0.00	\$ 0.00
\$ 0.00	\$0.00	\$ 0.00	\$ 0.00
\$44.80	\$44.80	\$44.80	\$44.80
\$ 0.00	\$0.00	\$ 0.00	\$ 0.00
	Term \$24.50 \$ 0.00 \$ 0.00 \$44.80	Term         Term           \$24.50         \$22.50           \$ 0.00         \$0.00           \$ 0.00         \$0.00           \$ 44.80         \$44.80	Term         Term         Term           \$24.50         \$22.50         \$20.00           \$ 0.00         \$0.00         \$ 0.00           \$ 0.00         \$ 0.00         \$ 0.00           \$ 44.80         \$ 44.80         \$ 44.80

c. Rates for Qualified VersiPak Customers (D)

Per Message \$0.12



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#### LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

#### 10.7 Primary Rate ISDN (PRI) Service

(M)(T)

This service limited to the Company's Customers of record as of January 29, 2006.

### 10.7.1 Description of Service

(T)

A. Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN customer premises equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with inward and two-way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below, if available.

B. Data Primary Rate ISDN (PRI) Service Groups allows Customers to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface, over a digital transport facility for inbound only traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one PRI interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement.

C. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for inbound traffic only. The Company will provide high capacity PRIs to qualified ISPs on an individual case basis.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as certoril below. By hannels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### Primary Rate ISDN (PRI) Service, (Cont'd.) 10.7

(M)(T)

10.7.2 Availability

(T)

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

#### 10.7.3 Minimum Protection Criteria

(T)

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

#### 10.7.4 Use of Service

(T)

- The Company reserves the right, in its discretion, upon 15 days notice, to A. discontinue provision, increase or decrease the price of any Primary Rate (PRI) service offered under this tariff in the event regulatory conditions affecting the Company's provision of PRI service change after the date of the Customer Service Order. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI service without penalty upon 15 days written notice to the Company.
- B. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- The Company shall not be responsible for the manner in which the use of the service C. will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- The service furnished under this schedule shall not be used for any purpose or in any D. manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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#### 10.7.5 Limitations

(T)

- A. PRI is available only where facilities, equipment, and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to not disrupt call completion in the PRI serving central office. The Company has the right upon notice to the Customer, to change arrangements to protect network integrity.
- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

10.7.6 Connections

(T)

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

#### (M)(T)

### 10.7.7 PRI Group Descriptions

| | (T)

- A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

# 10.7.8 Types of PRI Group Services

### (T)

#### A. Group 1

Provides twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

### B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regard of the number of PRI Groups in a single PRI Serving Arrangement.

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#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

#### 10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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10.7.8 Types of PRI Group Services, (Cont'd.)

(T)

C. Group 3

> Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3s may be associated with a Group 1 and included in a PRI Serving Arrangement.

10.7.9 Regular PRI Service Features

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The following standard features are available at no additional cost.

A. Calling Number Delivery

> This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required to use this feature.

B. Calling Number Transmission

> This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.4.

C. Calling Number Transmission

> This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.4.

D. E911 CPN Management

> This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

E. **CARE CPN Management** 

Using this feature, the Company will transmit the Customer's offling telephone

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number to the customer's long distance provider. Requests to transmit Individual Telephone Number or CPN information will be handled on an individual case basis.

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# LOCAL SERVICES TARIFF

SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

## 10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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10.7.10 Optional PRI Service Features (Not all features are available in all markets)

| | (T)

### A. Calling Name Display

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

## B. PRI Trunk-Groups

Where facilities and operating conditions permit, a PRI Trunk Group allows Customers who subscribe to multiple service types within a single PRI Serving Arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type.

### C. Call by Call

Customers may dedicate an entire PRI Serving Arrangement or a PRI Trunk-group to a single service type, or Customers may select PRI's Call by Call service capability where B channels are dynamically allocated for multiple associated service types on a per call basis.

#### D. Individual Telephone Numbers

Customers may elect to have any number of inbound B channels designated for Individual Telephone Numbers service charges described in Section 5.5 will apply in addition to charges for PRI Groups as outlined below.

# E. B Channel Bonding

B channel bonding offers variable responsive transmission speeds. Two or more channels can be combined into a single larger transmission "pipe". Channels can be assembled as needed for a specific application (i.e.; a large videoconference, for example), and then broken down and reassembled into different groups for different applications (i.e., normal voice or data transmissions). Combining B channels in this manner is called inverse multiplexing, or bonding.

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### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

(M)(T)

10.7.10 Optional PRI Service Features (Not all features are available in all markets), (Cont'd.)

(T)

F. Two-B-Channel Transfer

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

G. Caller ID Blocking

This feature is available on an optional basis. See Section 6.4 for details.

10.7.11 Rates and Charges

(T)

#### A. ISDN PRI Standard Flat Service

#### 1. Group 1

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1200.00	\$1100.00	\$860.00	\$750.00	\$625.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

# 2. Group 2

		<u> 12 Month</u>	<u> 24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1250.00	\$1150.00	\$ 910.00	\$800.00	\$675.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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10.7.11 Rates and Charges, (Cont'd.)

(T)

ISDN PRI Standard Flat Service, (Cont'd.) A.

> 3. Group 3

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1200.00	\$1100.00	\$ 860.00	\$ 750.00	\$ 625.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

#### В. ISDN PRI DATA Service

#### Group 1 1.

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$810.00	\$715.00	\$715.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

#### 2. Group 2

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1150.00	\$1050.00	\$ 860.00	\$ 765.00	\$ 765.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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10.7.11 Rates and Charges, (Cont'd.)

(T)

В. ISDN PRI DATA Service, (Cont'd.)

> 3. Group 3

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$810.00	\$715.00	\$715.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

#### C. ISDN PRI Inbound Modem Pool Service

#### 1. Group 1

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$720.00	\$650.00	\$650.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Change Charge	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

#### 2. Group 2

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1150.00	\$1050.00	\$770.00	\$700.00	\$700.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

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#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Primary Rate ISDN (PRI) Service, (Cont'd.)

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10.7.11 Rates and Charges, (Cont'd.)

(T)

C. ISDN PRI Inbound Modem Pool Service, (Cont'd.)

3. Group 3

12 Month 24 Month 36 Month 60 Month **Monthly** <u>Term</u> <u>Term</u> <u>Term</u> <u>Term</u> Monthly Recurring Charge \$650.00 \$1100.00 \$1000.00 \$720.00 \$650.00 Nonrecurring Charge \$1000.00 \$1000.00 \$1000.00 \$1000.00 \$1000.00 Move Charge \$1000.00 \$1000.00 \$1000.00 \$1000.00 \$1000.00 Change Charge \$100.00 \$100.00 \$100.00 \$100.00 \$100.00 Restore Charge \$1000.00 \$1000.00 \$1000.00 \$1000.00 \$1000.00

D. Optional Features Rates and Charges

	<b>Monthly</b>	Nonrecurring	
	Recurring Charge	<b>Charge</b>	
Calling Name Display	\$ 0.00	\$0.00	
Trunk Groups	\$50.00	\$50.00	
Call by Call	ICB	ICB	
Two-Way B Channel Transfer	ICB	ICB	Ì
B Channel Bonding	ICB	ICB	(M)

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#### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.8 VersiPak® IPRI Service - All VersiPak IPRI Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak IPRI Service is grandfathered and is only available to existing Customers at existing locations without modification.

10.8.1 Service Description

VersiPak IPRI is an integrated, packet-based access solution designed to delivery PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

# 10.8.2 Rates and Charges

A. IPRI Facility

1. Monthly Recurring Charge

	12 Month	24 Month	36 Month	60 Month
Monthly	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
ICB	\$75.00	\$60.00	\$60.00	\$60.00

2. VersiPak IPRI Installation Charges

VersiPak Installation – On-Net VersiPak Installation – Off-Net Nonrecurring Charge \$500.00 \$500.00

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.8 VersiPak® IPRI Service, (Cont'd.) - All VersiPak IPRI Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak IPRI Service is grandfathered and is only available to existing Customers at existing locations without modification.

10.8.2 Rates and Charges, (Cont'd.)

#### B. IPRI B Channel

1. Flat Rate Service

Monthly Recurring Charge

	12 Month	24 Month	36 Month	60 Month
<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
ICB*	\$36.00	\$27.60	\$24.00	\$20.40

2. Message Rate Service (Message Usage Charges Apply)

Monthly Recurring Charge

Cincinnati/Northern Kentucky

	12 Month	24 Month	36 Month	60 Month
Monthly	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
ICB*	\$28.13	\$21.56	\$18.75	\$15.94

Local Message Rate \$0.12 (Per Message)

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<sup>\*</sup>The month-to-month monthly recurring charges are priced on an Individual Case Basis ("ICB"). ICB rates will offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky Public Service Commission, if the rules and regulations of the Commission do require such filings and approval.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.9 VersiPak Service Packages - Service is limited to the Company's Customers of record as of August (D) 11, 2005.

#### 10.9.1 Service Description

VersiPak Packages bundle voice and internet services to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's VersiPak minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

#### 10.9.2 Rates and Charges

## A. Flat Rate Service

<u>Package</u>	<u>Term</u>	<u>Channels</u>	Monthly Recurring Charge
Peak	24 Months	21 - 24	\$875.00
	36 Months	21 - 24	\$875.00
Ascent	24 Months	16 - 20	\$775.00
	36 Months	16 - 20	\$775.00
Base	24 Months	8 - 15	\$580.00
	36 Months	8 - 15	\$580.00

# B. Message Rate Service (Usage Charges Apply)

<u>Package</u>	<u>Term</u>	Channels	Monthly Recurring Charge
Peak	24 Months	21 - 24	\$820.00
	36 Months	21 - 24	\$820.00
Ascent	24 Months	16 - 20	\$720.00
	36 Months	16 - 20	\$720 <mark>.00 TARIFF BRANCH</mark>
Base	24 Months	8 - 15	\$520 RECEIVED
	36 Months	8 - 15	\$520.00
Local Messa	ge Rate	\$0.12	(Per Message) 3/11/2014
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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

Bonded Integrated Service Offerings - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

### 10.10.1 VersiPak® Mach2 Service

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Mach2 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### A. Service Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 voice grade equivalent channels with any of the remaining bandwidth provisioned as Internet bandwidth CIR. The voice grade equivalent channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can dynamically allocate bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 6.14.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

VersiPak Mach2	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	PIR
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps	2304 Kbps	Customer	3 Mbps
	(8 Channels)		Specific	
Voice & Internet	36 Channels	48 Channels E	BRANGH	N/A
*Total Internet through	put is less than the	RECE e actual CIR due	to the bandw	dth used for

packet headers.

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# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.10.1 VersiPak® Mach2 Service, (Cont'd.)

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak Mach2 Service is grandfathered and is only available to existing Customers at existing locations without modification.

- B. Rates and Charges - Flat Rate
  - 1. Business Lines, Terminals and Analog or Digital Trunks

Monthly R	ecurring Charge	<u>per Line, Termir</u>	<u>nal or Trunk</u>
12 Month	24 Month	36 Month	60 Month
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$33.75	\$25.88	\$22.50	\$19.13

2. IPRI per B Channels

Monthly Recurring Charge per Channel				
12 Month	24 Month	36 Month	60 Month	
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
\$36.00	\$27.60	\$24.00	\$20.40	

3. Mach2 IPRI Facility D Channel

Monthly Recurring Charge per Channel					
12 Month	24 Month	36 Month	60 Month		
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>		
\$75.00	\$60.00	\$60.00	\$60.00		

4. Mach2 Installation Charges

> Nonrecurring Charge VersiPak Installation-On Net \$500.00 VersiPak Installation-Off Net \*Plus any applicable Off-Net Expense

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

PUBLIC SERVICE Multi-location Customers may also purchase private transmission channels -ILAN as specified in the private line tariff. OF KENTUCKY

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Issued Date: July 8, 2011 Effective Date: July 8, 2011

#### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.10 Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.10.1 VersiPak® Mach2 Service, (Cont'd.)

- C. Rates and Charges Message Rate Cincinnati/Northern Kentucky
  - 1. Business Lines, Terminals and Analog or Digital Trunks

Monthly Rec	curring Charge	per Line, Termi	<u>inal or Trunk</u>
12 Month	24 Month	36 Month	60 Month
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$22.50	\$17.25	\$15.00	\$12.75

2. IPRI per B Channels

Monthly Recurring Charge per Channel					
12 Month	24 Month	36 Month	60 Month		
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>		
\$28.13	\$21.56	\$18.75	\$15.94		

3. Mach2 IPRI Facility D Channel

Monthly Recurring Charge per Channel					
12 Month	24 Month	36 Month	60 Month		
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>		
\$75.00	\$60.00	\$60.00	\$60.00		

4. Mach2 Installation Charges

	Nonrecurring Charg
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

5. Message Rate Service (Usage Charges Apply)

Local Message Rate (Per Message) RECEIVED

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

PUBLIC SERVICE

Multi-location Customers may also purchase private line tariff.

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#### LOCAL SERVICES TARIFF

#### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

# 10.10.2 VersiPak® Mach3 Service

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak Mach3 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### A. Service Description

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. The Customer may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that dynamically allocates bandwidth between voice and The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 6.14.

- Internet channels must be ordered in increments of 512 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

Integrated 3xDS1	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels <sup>T</sup>	ARIFF BRANCH	N/A

<sup>\*</sup>Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers. 7/7/2011

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#### LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

10.10 Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.10.2 VersiPak® Mach3 Service, (Cont'd.)

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak Mach3 Service is grandfathered and is only available to existing Customers at existing locations without modification.

- B. Rates and Charges
  - 1. Rates and Charges Flat Rate
    - A. Business Lines, Terminals and Analog or Digital Trunks

Monthly Recurring Charge, per Line, Terminal or Trunk					
12 Month	24 Month	36 Month	60 Month		
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>		
\$33.75	\$25.88	\$22.50	\$19.13		

B. IPRI per B Channels

Monthly Reco	urring Charges	, per Channel	
12 Month	24 Month	36 Month	60 Month
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$36.00	\$27.60	\$24.00	\$20.40

C. Mach3 IPRI Facility D Channel

Monthly Rec			
12 Month	24 Month	36 Month	60 Month
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$75.00	\$60.00	\$60.00	\$60.00

D. Mach3 Installation Charges

VersiPak Installation-On Net TARIFF BRANCH \$500.00

VersiPak Installation-Off Net Expense V 5500.00

\*Plus any applicable Off Net Expense 7/7/2011

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## LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

10.10 Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.10.2 VersiPak® Mach3 Service, (Cont'd.)

Louisville Markets (Grandfathered) – As of February 28, 2011, VersiPak Mach3 Service is grandfathered and is only available to existing Customers at existing locations without modification.

- B. Rates and Charges, (Cont'd.)
  - 1. Rates and Charges Flat Rate, (Cont'd.)

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private date transmission channels – ILAN as specified in the private line tariff.

- 2. Rates and Charges Message Rate Cincinnati/Northern Kentucky
  - A. Business Lines, Terminals and Analog or Digital Trunks

Monthly Recurr	ring Charge, per	<u>Line, Terminal c</u>	<u>or Trunk</u>
12 Month	24 Month	36 Month	60 Month
<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
\$22.50	\$17.25	\$15.00	\$12.75

B. IPRI per B Channels

 Monthly Recurring Charge, per Channel
 12 Month
 24 Month
 36 Month
 60 Month

 Term
 Term
 Term
 Term

 \$28.13
 \$21.56
 \$18.75
 \$15.94

C. Mach3 IPRI Facility D Channet ARIFF BRANCH

Monthly Recurring Charge, Recognited VED

12 Month 24 Month 36 Month 60 Month

Term Term 7/7/2011 Term

\$75.00 \$60.00 RIPRI \$60.00 \$60.00

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.10 Bonded Integrated Service Offerings, (Cont'd.) - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.10.2 VersiPak® Mach3 Service, (Cont'd.)

- B. Rates and Charges, (Cont'd.)
  - 2. Rates and Charges Message Rate-Cincinnati/Northern Kentucky, (Cont'd.)
    - E. Message Rate Service (Usage Charges Apply)

Local Message Rate (Per Message)

\$0.12

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private date transmission channels – ILAN as specified in the private line tariff.

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

VersiPak Flex® T and Power® T Products - All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

The following service packages are available as equipment and facilities permit.

10.11.1 VersiPak Flex® T-6

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Flex T-6 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### Description A.

VersiPak Flex® T-6 Service provides six business lines or terminals and 384K Internet Access on DS1access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. For Grandfathered Customers as of October 4, 2010, service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

Previously Grandfathered Rates and Charges—This section of rates is grandfathered В. and is only available to existing Customers at existing locations without modification as of October 4, 2010.

> 12 Month 24 Month 36 Month 60 Month Term Term \$445.00 BRANCH \$355.00 \$550.00 \$290.00 \$500.00 \$500.00

Monthly Recurring Charge Nonrecurring Charge - Initial

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**PUBLIC SERVICE** COMMISSION OF KENTUCKY

Per Flex T-6

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11	10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.						
10.11.1 VersiPak Flex® T-6, (Cont'd.)						(T)	
	C.	Rates and Charges					(T)
				Per F	lex T-6		
			12 Month	24 Month	36 Month	60 Month	
			Term	<u>Term</u>	<u>Term</u>	<u>Term</u>	
		Monthly Recurring Charge	\$550.00	\$426.00	\$340.00	\$290.00	
		Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)

(M) – Certain material now found on this page was previously located on Page 138.



# Effective Date: July 8, 2011

### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.2 VersiPak Flex® T-12

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Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Flex T-12 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### A. Description

VersiPak Flex® T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1 access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 4, 2010, service includes following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

В. Previously Grandfathered Rates and Charges – This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 4, 2010.

Per Flex T-12 12 Month 24 Month 36 Month 60 Month Term Term \$525.00 BRANCH 30.00 Monthly Recurring Charge \$625.00 \$365.00 Nonrecurring Charge - Initial \$500.00 \$500.00

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11	10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.							
10.11.2 VersiPak Flex® T-12, (Cont'd.)						(T)		
	C.	Rates and Charges					(T)	
				Per Flex	T-12			
			12 Month	24 Month	36 Month	60 Month	ĺ	
			Term	Term	Term	Term	İ	
		Monthly Recurring Charge	\$625.00	\$458.00	\$375.00	\$338.00	j	
		Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)	

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# Effective Date: July 8, 2011

#### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

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# 10.11.3 VersiPak Flex® T-24

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Flex T-24 Service is grandfathered and is only available to existing Customers at existing locations without modification.

# A. Description

VersiPak Flex® T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 4, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

B. Previously Grandfathered Rates and Charges – This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 4, 2010.

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Monthly Recurring Charge Nonrecurring Charge - Initial Per Flex T-24

12 Month 24 Month 36 Month

Term 1,150.0 \$500.00 \$500.00 \$500.00 \$500.00 \$500.00 \$500.00

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.							
10.11.3 VersiPak Flex® T-24, (Cont'd.)						(T)	
C.	Current Rates and Charges					(T)	
			Per Flex	T-24			
		12 Month	24 Month	36 Month	60 Month	Ì	
		<u>Term</u>	Term	<u>Term</u>	<u>Term</u>	j	
	Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00	i	
	Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)	
	are grandfath modification 10.11.3 Versi	are grandfathered and are only available to modification as of July 8, 2011, except as other 10.11.3 VersiPak Flex® T-24, (Cont'd.)  C. Current Rates and Charges  Monthly Recurring Charge	are grandfathered and are only available to existing Cus modification as of July 8, 2011, except as otherwise noted by 10.11.3 VersiPak Flex® T-24, (Cont'd.)  C. Current Rates and Charges  12 Month Term Monthly Recurring Charge \$920.00	are grandfathered and are only available to existing Customers at exmodification as of July 8, 2011, except as otherwise noted below.  10.11.3 VersiPak Flex® T-24, (Cont'd.)  C. Current Rates and Charges  Per Flex 12 Month Term Monthly Recurring Charge \$920.00 \$720.00	are grandfathered and are only available to existing Customers at existing location modification as of July 8, 2011, except as otherwise noted below.  10.11.3 VersiPak Flex® T-24, (Cont'd.)  C. Current Rates and Charges  Per Flex T-24  12 Month  Term  Monthly Recurring Charge  \$920.00 \$720.00 \$600.00	are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.  10.11.3 VersiPak Flex® T-24, (Cont'd.)  C. Current Rates and Charges  Per Flex T-24  12 Month  Term  Term  Monthly Recurring Charge  12 Month  Term  Ter	

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#### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.4 VersiPak Power® T-12

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Power T-12 Service is grandfathered and is only available to existing Customers at existing locations without modification.

# A. Description

VersiPak Power<sup>®</sup> T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

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### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products (M)(T)are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below. 10.11.4 VersiPak Power® T-12, (Cont'd.) B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered (T) and is only available to existing Customers at existing locations without modification as of October 4, 2010. Per Power T-12 36 Month 60 Month 12 Month 24 Month Term Term Term Term \$455.00 Monthly Recurring Charge \$1,025.00 \$680.00 \$550.00 Nonrecurring Charge - Initial \$500.00 \$500.00 \$500.00 \$500.00 C. Rates and Charges (T) Per Power T-12 24 Month 36 Month 60 Month 12 Month

Term

\$783.00

\$500.00

Term

\$550.00

\$500.00

Term

\$469.00

\$500.00

Term

\$400.00

\$500.00

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Monthly Recurring Charge

Nonrecurring Charge



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# LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.5 VersiPak Power® T-24

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Power T-24 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### Description A.

VersiPak Power® T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 30 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

Previously Grandfathered Rates and Charges - This section of rates is grandfathered В. and is only available to existing Customers at existing locations without modification as of October 4, 2010.

24 Month 36 Month 12 Month 60 Month Te m Term Term \$1,350.00 Monthly Recurring Charge \$1,100.00 \$900.00 Nonrecurring Charge - Initial \$500.00 \$5007007/201\$500.00 \$500.00

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**PUBLIC SERVICE** OF KENTUCKY

Per Power T-24

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# LOCAL SERVICES TARIFF

# SECTION 10 - GRANDFATHERED SERVICES, (CONT'D.)

10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.5 VersiPak Power® T-24, (Cont'd.)

C. Rates and Charges

		ĺ			
•	12 Month	24 Month	36 Month	60 Month	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.6 VersiPak Power® T-48

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Power T-48 Service is grandfathered and is only available to existing Customers at existing locations without modification.

#### A. Description

VersiPak Power® T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, 60 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

Previous Rates and Charges – This section of rates is grandfathered and is only В. available to existing Customers at existing locations without modification as of October 4, 2010.

Per Power T-48 24 Month BRANCH Month 60 Month 12 Month Tem | Term Term \$1,350.00 \$1,600.00 \$1,150.00 Monthly Recurring Charge Nonrecurring Charge - Initial \$500.00 \$500,700/20\$\$00.00 \$500.00

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11 VersiPak Flex® T and Power® T Products, (Cont'd.) – All VersiPak Flex® T and Power® T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

10.11.6 VersiPak Power® T-48, (Cont'd.)

C. Rates and Charges

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	Per Power T-48					
	12 Month	24 Month	36 Month	60 Month	Ì	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>		
Monthly Recurring Charge	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00		
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)	

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Issued Date: July 8, 2011 Effective Date: July 8, 2011

# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.12 VersiPak<sup>®</sup> Lines and Trunks - All VersiPak Lines and Trunks are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Lines and Trunks service is grandfathered and is only available to existing Customers at existing locations without modification.

### 10.12.1 Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off—Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels business lines, analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

### 10.12.2 Rates and Charges

1. VersiPak Business Lines or Terminals and Analog or Digital Trunks-Flat Rate

Monthly Recurring Charge, per Line, Terminal or Trunk

 12 Month Term
 24 Month Term
 36 Month Term
 60 Month Term

 \$33.75
 \$25.88
 \$22.50
 \$19.13

 VersiPak Business Lines or Terminals and Analog or Digital Trunks – Message Rate – Cincinnati/Northern Kentucky

Monthly Recurring Charge, per Line Terminal or Trunk

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12 Month Term
\$22.50
\$17.25

Message Usage Charges (per Message), all term plans

\$0.12

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Effective Date: July 8, 2011 Issued Date: July 8, 2011

#### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.12 VersiPak® Lines and Trunks, (Cont'd.) - All VersiPak Lines and Trunks are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

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Louisville Markets (Grandfathered) - As of February 28, 2011, VersiPak Lines and Trunks service is grandfathered and is only available to existing Customers at existing locations without modification.

10.12.2 Rates and Charges, (Cont'd.)

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3. VersiPak Business Lines and Trunks Installation Charges

> VersiPak Installation-On Net VersiPak Installation-Off Net \*Plus any applicable Off-Net Expense

Nonrecurring Charge \$500.00 \$500.00\*

Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels - ILAN as specified in the private line tariff.

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Issued Date: July 8, 2011 Effective Date: July 8, 2011

### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 tw telecom Channel 12 Service - All tw telecom Channel 12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

Louisville Markets (Grandfathered) - As of February 28, 2011, tw telecom Channel 12 Service is grandfathered and is only available to existing Customers at existing locations without modification.

# 10.13.1. Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

Business Lines or terminals Analog Trunks Digital Trunks PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 6.14.

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### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 tw telecom Channel 12 Service, (Cont'd.) - All tw telecom Channel 12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

Louisville Markets (Grandfathered) - As of February 28, 2011, tw telecom Channel 12 Service is grandfathered and is only available to existing Customers at existing locations without modification.

# 10.13.2. Rates and Charges

tw telecom Channel 12-On-Net	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>	<u> </u>
DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	\$525.00 \$16.00	\$472.50 \$14.40	\$446.25 \$13.60	\$250.00, per order \$0.00	 
tw telecom Channel 12-Off-	12 Month	24 Month	36 Month	Nonrecurring	
Net Colocated DS1/PRI access facility base	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Charges</u>	
rate (includes up to 12 channels) Additional Channels	\$550.00 \$16.00	\$495.00 \$14.40	\$467.50 \$13.60	\$250.00, per order \$0.00	
Additional Channels	\$10.00	\$14.40	\$13.00	\$0.00	
tw telecom Channel 12 - Off-	12 Month	24 Month	36 Month	Nonrecurring	İ
Net	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Charges</u>	
DS1/PRI access facility base	<b>**</b> ********	<b>0515</b> 50	A 400 55	<b>40.50.00</b>	
rate (includes up to 12 channels)	\$575.00	\$517.50	\$488.75	\$250.00, per order	
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00	(M)

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Issued Date: October 3, 2013 Effective Date: October 4, 2013

### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Complete Dynamic One Service\* – Louisville - All Complete Dynamic One Services are grandfathered and are only available to existing Customers at existing locations without modification as of June 18, 2012.

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# 10.14.1 Description

Complete Dynamic One Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes; shared web hosting; and Internet access. Internet access is available in 128 Kbps increments up to 1280 Kbps. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules.

Complete Dynamic One Service is limited to Customers served from a Company switch, and a minimum of 4 voice channels must be purchased and provisioned on a T1 access facility. The Complete Dynamic One bundle consists of 24 total channels or 1.5 Mbps.

The Complete Dynamic One Customer may select 4-22 channels of the following product types:

Business Exchange Lines Analog Trunks

The remainder of the 24 channels will be provisioned as Internet Access.

The Select Feature Package defined in Section 6.14 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 6.14.

# 10.14.2 Rates and Charges

	12 Month	24 Month	36 Month	Nonrecurring
Complete Dynamic One	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Charges</u>
On-Net	\$590.00	\$531.00	\$501.50	\$250.00, per order
Off-Net Colocated	\$630.00	\$567.00	\$535.50	\$250.00, per order
Off-Net	\$735.00	\$661.50	\$624.75	\$250.00, per order

\*Complete Dynamic One service provisioned using the Asynchronous Transfer Mode (ATM) protocol is discontinued as of October 4, 2013. All locations remaining in service will be discontinued on that the RANC(T)

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Issued Date: January 17, 2014 Effective Date: January 17, 2014

# LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

# 10.15 Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 17, 2014.

# 10.15.1 Description of Service

Business Line Service provides a Customer with voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer-provided single line terminal equipment such as station sets or facsimile machines. A Flat Rate line includes unlimited local calling within the local calling scope of the originating location. A Message Rate Line includes a monthly recurring charge, plus usage charges applicable to each completed local call within the local calling area.

The Standard Business Line Customer is eligible to purchase the Premium Feature Package defined in Section 6.14.

Business Line Service is subject to minimum and maximum order quantities as described below:

Service Delivery	Minimum DS0s per T1	Maximum DS0s per
<u>Type</u>	per service location	T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

### 10.15.2 Rates and Charges

### A. Flat Rate Service

1. Per Line Charge - Cincinnati/Northern Kentucky Markets

		<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

12 Month

### 2. Per Line Charge - Lexington

	<b>Monthly</b>	<u>Term</u>	Term	Term	Term
Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	TANGIST BRANCH
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.0	ECEIVED
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24 Month

36 Month

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.15 Business Line Service, (Cont'd.)

10.15.2 Rates and Charges, (Cont'd.)

- A. Flat Rate Service, (Cont'd.)
  - 3. Per Line Charge Louisville

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

B. Message Rate Service\*

1. Non-VersiPak Customers

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		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

Message Usage ChargesPer Message \$0.12

\*This service is available only to existing Customers at existing locations as of June 6, 2008 without modification.

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### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

# 10.16 Analog PBX Trunk Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 17, 2014.

# 10.16.1 Description of Service

Analog PBX Trunk Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX trunk can be configured as an Inward, Outward, or Two-way trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in Section 5.5. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Companyprovided Analog PBX Trunks.

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below:

	Minimum DS0s per T1	Maximum DS0s per
Service Delivery Type	per service location	T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

The Company will consider requests for large quantities, i.e. 101 or more trunks, on an individual case basis only.

# 10.16.2 Rates and Charges

A. Inward, Outward and Two-Way Service (Per Trunk)

> 1. Per Trunk Charges - Cincinnati/Northern Kentucky Market

> > 12 Month

<b>Monthly</b>	<u>Term</u>	<u>Term</u>	Term	Term
ICB	\$24.31	\$23.21	\$22.10	T\$\mathbb{R} F0F0BRANCH
\$20.00	\$20.00	\$20.00	\$20.00R	ECEIVED
	ICB	ICB \$24.31	ICB \$24.31 \$23.21	ICB \$24.31 \$23.21 \$22.1

24 Month

36 Month

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

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10.16	Analog PBX Trunk Service, (Con	t'd.)					(M)(T)
	10.16.2 Rates and Charges, (Cont	'd.)					   (T)
	A. Inward, Outward	and Two-W	ay Service (P	er Trunk), (C	ont'd.)		 
					,		İ
	2. Per Trunk	Charges –	Lexington M				
			12 Month	24 Month	36 Month	60 Month	
		<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
	Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	\$6.84	
	Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	
	3. Per Trunk	Charges –	Louisville Ma	arket			
	0. 101 110	2 022412	12 Month	24 Month	36 Month	60 Month	
		<u>Monthly</u>	Term	Term	Term	Term	
	Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50	i
	Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	İ
	D 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	***	<b>G</b> : (	D T 1\\			
	B. Outward and Two	o-Way Mess	age Service (	Per Trunk)*			
			12 Month	24 Month	36 Month	60 Month	
		<b>Monthly</b>	Term	Term	Term	Term	i
	Monthly Recurring Charge	\$24.95	\$24.20	\$23.48	\$22.46	\$21.21	İ
	Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80	İ
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<sup>\*</sup>This service is available only to existing Customers at existing locations as of June 6, 2008 without modification. (M)

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Effective Date: January 17, 2014 Issued Date: January 17, 2014

### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

### 10.17 Business Terminal Service

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This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 17, 2014.

# 10.17.1 Service Description

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Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group, or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume).

The Business Terminal Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

Business Terminal Service is subject to minimum and maximum order quantities as described below:

	Minimum DS0s per T1	Maximum DS0s per
Service Delivery Type	per service location	T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

# 10.17.2 Rates and Charges

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#### A. Flat Rate Service

- 1. Business Terminal with and without Telephone Number
  - a. Per Terminal Charge Cincinnati/Northern Kentucky Market

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$24.31	\$23.21	\$22.10	\$21.00
Nonrecurring Charge-Initial	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge - Each Add'l	\$20.00	\$20.00	\$20.00	\$20.00	T <b>\$\?</b> 0F0F0BR

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Issued Date: March 12, 2014 Effective Date: March 12, 2014

# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.17 Business Terminal Service, (Cont'd.)

10.17.2 Rates and Charges, (Cont'd.)

- A. Flat Rate Service, (Cont'd.)
  - 1. Business Terminal with and without Telephone Number, (Cont'd.)
    - b. Per Terminal Charge Lexington Market

		<u>12 Month</u>	<u>24 Month</u>	36 Month	<u>60 Month</u>
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	\$6.84
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
Nonrecurring Charge-Each Add'l	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

c. Per Terminal Charge - Louisville Market

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

- Message Rate Service (Usage Charges apply) B.
  - 1. Business Terminal with and without Telephone Number

a.	Non-VersiPak Customers*	

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge-Initial	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Nonrecurring Charge - Each Add'l	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

2. Local Message Usage

Local Message Rate \$0.12 (Per Message)

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<sup>\*</sup>This service is available only to existing Customers at existing locations as of June 6, 2008 without modification.

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### LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

# 10.18 TW Telecom One Solution: Connect

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 17, 2014.

# 10.18.1 Description

TW Telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the TWTC IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. TW Telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer.

Service is available as equipment and facilities permit.

Access Bandwidth	Number of Simultaneous Calls
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

# 10.18.2 Rates and Charges

### A. One Trunk

	24 Month	36 Month
	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$415.00	\$380.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

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# LOCAL SERVICES TARIFF

# SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18	TW Telecom (	(M)(T)				
	10.18.2 Rates and Charges, (Cont'd.)					
	B.	Two Trunks				
			24 Month	36 Month	į	
			<u>Term</u>	<u>Term</u>		
		Monthly Recurring Charge	\$830.00	\$760.00		
		Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00		
		Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00		
	C.	Three Trunks				
			24 Month	36 Month		
			<u>Term</u>	<u>Term</u>		
		Monthly Recurring Charge	\$1,185.00	\$1,085.00		
		Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00		
		Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00		
	_					
	D.	Four Trunks				
			24 Month	36 Month		
			<u>Term</u>	<u>Term</u>		
		Monthly Recurring Charge	\$1,580.00	\$1,445.00		
		Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00		

\$2,000.00

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Nonrecurring Charge - Each Add'l



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Issued Date: January 17, 2014 Effective Date: January 17, 2014

### LOCAL SERVICES TARIFF

### SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

# 10.19 Complete Lines - DS0 Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 17, 2014. Existing contracts cannot be renewed. Renewal of services will be provided on a month to month basis only.

# 10.19.1 Description

Complete Lines - DS0 Service is a local exchange service offered to local end user Customers served from a Company switch who are also purchasing one of the following products at the same service location: Complete Dynamic Service, Channel 12 Service, VersiPak® Service or Voice T1 Service. Complete Lines – DS0 Service business exchange lines will be provisioned on a DS0 access facility. Toll services are provided pursuant to the Company's published tariffs and rate schedules.

The Complete Lines - DS0 Service Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 6.14.

### 10.19.2 Rates and Charges

Complete Lines - DS0 is available under Month to Month, 12 month, 24 month or 36 month Term Agreements. Each commitment level will be charged Monthly Recurring and Non-recurring rates as specified below.

# A. Monthly Recurring Charges

<u>Louisville</u>	Month to	12 Month	24 Month	36 Month
Complete Lines – DS0, per line	<b>Month</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Business Exchange Line	\$37.50	\$37.50	\$33.75	\$31.88

# B. Nonrecurring Charges

Louisville	Month to	12 Month	24 Month	36 Month	
Complete Lines - DS0, per line	<b>Month</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Business Exchange Line	\$20.00	\$20.00	\$20.00	\$20.00	

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